



Terry Roberts

Loan Officer NMLS #397987

E Mortgage Capital NMLS 1416824

18071 Fitch Suite 200 | Irvine, CA 92614

Mobile 573.239.9631

troberts@emortgagecapital.com | [My Website](#) | www.emortgagecapital.com




Kevin West

5 reviews



★★★★★ a month ago

This is the 2nd time we employed Terry Roberts to take care of our VA mortgage needs. Each time, he has taken on a seemingly impossible task and completed it quickly, efficiently, and with total dedication to us, the customer. We will not ... [More](#)

← Reply  1



Dom Bradley

1 review



★★★★★ a month ago

Terry was awesome to work with. Terry was available at anytime and whenever I had questions he patiently explained every step of the process. Terry's dedication and knowledge made the whole loan process smooth and stress-free.

← Reply  1



John Lohmann

14 reviews



★★★★★ 2 months ago

Terry was fantastic to work with! He helped us close on our construction loan for our new house we're building and it was a great experience!! He is a seasoned veteran in this industry and has so much knowledge! He was always quick to respond to any questions we had and it was a smooth closing.

← Reply  1



Gary Lightfoot

13 reviews



★★★★★ 2 months ago

When I needed a home mortgage, I applied with 5 different lenders so I could compare and make sure I was getting the best deal possible. Terry stood out from the beginning by being honest and straightforward through every step of the ... [More](#)

Reply 1



Rebecca Lohmann

5 reviews



★★★★★ 4 months ago

Terry handled the loan for the construction of our new home which was fairly complicated compared to traditional loans. He made sure we understood all the details of how the loan would be structured and was easy to get ahold of when we had questions. It was fantastic work with him and his team.

Reply 1



Larry Batdorf

3 reviews



★★★★★ 4 months ago

Terry has successfully and expeditiously processed several loan transactions for me. During my first experience with him he was able to get our Condition to Close in 27 days! Simply amazing! This was imperative because if he had not made ... [More](#)

Reply 1

★★★★★ **Kassi S.** Would Recommend

He was very helpful throughout the loan process. He answered all of my questions in a timely manner. I could tell he was a very knowledgeable loan officer.

★ **Featured Review from Mar 25, 2021**

Air Force

North Carolina

Home Purchase





Beth McGeorge

1 review



★★★★★ 4 months ago

Terry handled everything with military grade precision from start to finish!
Great experience working together serving our mutual client!

← Reply  1



Anna Lurito

2 reviews



★★★★★ 4 months ago

My husband and I were first-time homebuyers with more questions and nerves than you could imagine. Not only did Terry walk us through every step of the process, he made sure to reassure us, problem solve, and take action to ensure that we ... [More](#)

← Reply  1



Katie Bodkins

4 reviews



★★★★★ 4 months ago

Terry has a true heart for veterans and has a passion for helping people get into homes. I am a realtor and have worked with him several times, and he knows his stuff and gets to the closing table!

← Reply  1



Jen McCallister

1 review



★★★★★ 4 months ago

I can't say enough about Terry! He takes the time and listens to see how he can help w each buyer's lending needs. If obstacles arise, he is creative and finds a solution. Terry cares for and works tirelessly for his clients and that is why so many become friends.

← Reply  1



Marcia Thrasher

3 reviews · 1 photo



★★★★★ 4 months ago

← Reply




Liz Laimore

5 reviews



★★★★★ 4 months ago

I am a realtor in NC and love working with Terry. He is very knowledgeable, professional and genuine. Most importantly for me, his communication and responsiveness is on point. In my experience working with Terry on several deals, it's ... [More](#)

← Reply  1




Ross Bridges

3 reviews



★★★★★ 4 months ago

Terry has amazing customer service. He is quick to respond to your emails and phone calls and is a tremendous wealth of knowledge in the mortgage industry.

 Reply  1



Anna Richeson

1 review



★★★★★ 5 months ago

After interviewing several mortgage bankers, we chose Terry. He was always responsive, provided great insight into which options were best and supported us through the entire journey. He is extremely knowledgeable and we value his ... [More](#)

 Reply  1





Joseph Soucy

1 review



★★★★★ 5 months ago

Terry was great throughout the home buying process. I bought my home without using a realtor and Terry had everything figured out and made the sale as smooth as possible. ... [More](#)

 Reply  1



Jenny Maddox

1 review



★★★★★ 6 months ago

Terry was fantastic to work with! He made our loan experience a breeze and made sure we had the best loan to suit our needs!

← Reply  1



Liam Hazen

11 reviews · 1 photo



★★★★★ 6 months ago

Terry was extremely knowledgeable and helped us through multiple loan scenarios to help us find our right fit. Terry was willing to go the extra mile to help answer questions, and we had a lot of them since we just purchased our first ... [More](#)

← Reply  1



Jenny Lorenz-Rudkin

13 reviews · 1 photo



★★★★★ 7 months ago

Terry is a wealth of information. His patient and calm demeanor instills so much confidence in the loan process...no hype, just good solid advice and procedures. My buyer had a quick deadline for his move date and Terry and team seamlessly got the loan closed in 12 days! I highly highly recommend Terry!

← Reply  1



Anthony Santos

1 review



★★★★★ 7 months ago

Awesome service and communication. I highly recommend Terry and his crew for any future mortgage needs!

Reply 1



Barry Gibbs

1 review



★★★★★ 7 months ago

Very happy. When wanting to get it done.
Terry Robert's is who I go with. From knowledge , easy , and a pleasure to deal With. Can't Thank you enough sir.

Reply 1



Tay B

1 review



★★★★★ 8 months ago

One of the best in town

Reply 1



J Kav

3 reviews



★★★★★ 8 months ago

Awesome lender that works hard and keeps you up to date!



Reply



1



Ashley Turner

1 review



★★★★★ 8 months ago

I had the pleasure of being introduced to Terry Roberts recently and like any new connection, I am always hesitant until I can see their level of service first hand. A buyer I had been working with for some time had found it difficult to ... [More](#)



Reply



1



Ragan Dutra

2 reviews



★★★★★ 8 months ago

As a realtor and a buyer Terry has help me so much on both sides of the contract. High communication, responsive, and just all around great to work with. 10/10



Reply



1



Dustin March

11 reviews · 1 photo



★★★★★ 8 months ago

Knowledgeable, available, compassionate. Did I say available?!? Looking forward to more transactions with Terry!

← Reply  1



Chris Wolfe

1 review



★★★★★ 8 months ago

Terry was absolutely wonderful! As first time homebuyers and buying 100% remotely he answered all of our questions, was always available, and made the mortgage process very easy.

← Reply  1



Ken Dunson

3 reviews · 1 photo



★★★★★ 8 months ago

Terry was very helpful in helping us finance our new home. Very patient with us and did a great job keeping us updated with the progress. Highly recommend him for anyone's mortgage needs! Semper Fi!

← Reply  1



Daniel Aronhalt

6 reviews



★★★★★ 9 months ago

Terry was always available with detailed answers.

↩ Reply  1



Cher McIntee

8 reviews · 1 photo



★★★★★ 9 months ago

Terry was invaluable to me while I shopped for duplexes so that I could downsize and have an investment property at the same time. He walked me through the VA loan process and fought to the end to ensure I had a quick and hassle-free closing in less than 30 days! Definitely recommend his services.

↩ Reply  1



Julieta Mendez

Local Guide · 99 reviews · 112 photos



★★★★★ 10 months ago

It's super easy to work with Terry. He is always available to help and answer questions.

↩ Reply  1



Evan Capowski

33 reviews · 10 photos



★★★★★ 10 months ago

I chose Terry for my home loan because he is the very best at what he does. He cares about his clients and will put his heart and soul into ensuring your home buying process is as smooth as possible. I'll be recommending Terry and his team to all of my friends and family!

Reply 1



David Isaacson

2 reviews



★★★★★ 10 months ago

Terry Roberts was absolutely amazing in getting us the financing for our new home. Always professional, very knowledgeable, and extremely considerate of our needs. Highly recommend him!!

Reply 1



Mark Dischert

6 reviews



★★★★★ 10 months ago

Terry is a man of integrity. He is also an expert in his craft. Thank you for such an easy lending process!

Reply 1



Cassidy Urie

4 reviews



★★★★★ 10 months ago

I was introduced to Terry through the Homes for Heroes program, and I am so glad I was. From the very beginning, Terry was kind, caring, and attentive to our needs. He listened to us, answered our countless questions, and always treated us ... [More](#)

← Reply  1



Clare Anderson

3 reviews



★★★★★ 11 months ago

← Reply



Amy Willis

8 reviews



★★★★★ 11 months ago

Being in real estate for the last 20 years I have worked with tons of lenders and I can tell you that Terry Roberts is the very best of the best. I recommend him to clients all the time and always love when I see his name come across my ... [More](#)

← Reply  1



Hunter Brumley

2 reviews



★★★★★ 11 months ago

Terry is one of the most genuine guys I know and he's been in the mortgage business for a long time so he knows what he's talking about! The combo of those is exactly what you want when looking for a loan officer.

← Reply  1




Maysie Czech

2 reviews



★★★★★ a year ago

Terry was great and easy to work with! He really went the extra mile to make sure everything went through and helped us close on time!

← Reply  1




Lauran Layton

6 reviews · 4 photos



★★★★★ a year ago

Terry was great especially with us being first time homebuyers with no experience with VA loans. I would highly recommend! Terry was prompt and explained everything so there were no questions left unanswered. He made our first homebuying experience seamless and easy.

← Reply  1



Alexander Maher

5 reviews · 4 photos



★★★★★ a year ago

Terry is absolutely the best person to work with. He has helped me get through every part of buying my first home. He always makes time for me to clarify something I'm unsure of or assist where necessary. The service he provides during the ... [More](#)



Reply 1



Jesse Lujan

2 reviews



★★★★★ a year ago

Terry made the transaction with my buyers seamless and had their expectations met when they closed with no money down which made it easy on veteran who served trying to start his new journey out of the military. Thank you Terry!

Reply 1



Jodi Hardwick

1 review



★★★★★ a year ago

I have known Terry personally for almost 20 years. Now that he is a local loan officer, I get to work with him on a professional level. His knowledge of the business and professionalism is top notch. Cannot wait to see his growth.

← Reply  1



Heather VanArsdale

2 reviews



★★★★★ a year ago

Thanks for coming to the rescue! Great work!

← Reply  1



erika vergara

4 reviews



★★★★★ a year ago

Terry was great!! As a first time homebuyer, it was really important for us to have someone look out for us and walk us through the homebuying process. Terry explained everything to us, answered all our questions, and did the IMPOSSIBLE for ... [More](#)

← Reply  1



john tucker

5 reviews · 1 photo



★★★★★ a year ago

← Reply



Frankie Ramirez

2 reviews



★★★★★ a year ago

My loan officer was Terry Roberts, let me say he and his entire team are phenomenal! They are quick and efficient. They made home buying easy for me, I was extremely thankful for that because this was my first home!

← Reply  2

★★★★★ **Edwin R.** Would Recommend

Terry was incredibly helpful and made my experience pain free. Would totally recommend!

Oct 7, 2022

Army

Florida

Home Purchase

★★★★★ **Olinda V.** Would Recommend

Thank you guys for helping us achieve our long term goal

Sep 28, 2022

Marine Corps

Texas

Home Purchase

★★★★★ **Alejandro G.** Would Recommend

Sep 17, 2022

Army

Missouri

Refinance Loan

★★★★★ **Lee S.** Would Recommend

Sep 17, 2022

Army

Michigan

Home Purchase

★★★★★ **Richard M.** Would Recommend

Sep 8, 2022 Army Texas Home Purchase

★★★★★ **Matthew G.** Would Recommend

Sep 2, 2022 Navy Maryland Home Purchase

★★★★★ **Brian T.** Would Recommend

Not only was Terry prompt and thorough, his whole team was very efficient and easy to work with.

Sep 1, 2022 Navy Florida Home Purchase

★★★★★ **Brandon C.** Would Recommend

Thank you for all the hard work that took to get me into this beautiful home .

Aug 31, 2022 Marine Corps Pennsylvania Home Purchase

★★★★★ **Justin S.** Would Recommend

Terry was outstanding and answered all question that I had in a timely manner.

Aug 31, 2022 Army Virginia Home Purchase

★★★★★ **Jean R.** Would Recommend

I am so grateful and blessed to have Terry and Bridget work so hard! Thank you so much!

Aug 28, 2022 Navy Washington Home Purchase

★★★★★ **Arnold H.**

Terry was the best, Bridget was excellent, mystery underwriter was the worst in my experience and this is my 17th house I've bought. Maybe was new. But certainly was not careful, thorough, or didn't seem to really know what was doing. Caught errors the underwriter made. That should not happen.

Aug 28, 2022 Army Alabama Home Purchase

★★★★★ **Evan P.** Would Recommend

The best for first time veteran buyers

Aug 28, 2022 Army Connecticut Home Purchase

★★★★★ **Enrika P.**

I think Terry did good but the others we interacted with were less so.

★★★★★ **Robert B.** Would Recommend

Terry and his team are awesome. Helpful in every way. They really take a personal approach with their clients. Never make you feel like just another number always make you feel at ease during the whole process. Taking time to answer any concerns. Again awesome to work with Terry and his team.

Aug 25, 2022

Marine Corps

Ohio

Home Purchase

★★★★★ **Jean R.** Would Recommend

I am so grateful and blessed to have Terry and Bridget work so hard! Thank you so much!

Yesterday Navy Washington Home Purchase

★★★★★ **Arnold H.**

Terry was the best, Bridget was excellent, mystery underwriter was the worst in my experience and this is my 17th house I've bought. Maybe was new. But certainly was not careful, thorough, or didn't seem to really know what was doing. Caught errors the underwriter made. That should not happen.

Yesterday Army Alabama Home Purchase

★★★★★ **Evan P.** Would Recommend

The best for first time veteran buyers

Yesterday Army Connecticut Home Purchase

★★★★☆ **Enrika P.**

I think Terry did good but the others we interacted with were less so.

Aug 26, 2022 Wyoming Home Purchase

★★★★★ **Robert B.** Would Recommend

Terry and his team are awesome. Helpful in everyway. They really take a personal approach with their clients. Never make you feel like just another number always make you feel at ease during the whole process. Taking time to answer any concerns. Again awesome to work with Terry and his team.

Aug 25, 2022 Marine Corps Ohio Home Purchase

★★★★☆ **Jacob S.** Would Recommend

Aug 24, 2022 Marine Corps North Carolina Home Purchase

★★★★★ **Miguel H.** Would Recommend

The fact that I literally purchased my home online without any in-person interaction with my team speaks for itself. Granted the process was long, but my situation was very unique. You guys were with me every step of the way and made the entire process a convenient one through your website, emails and phone calls. I can't thank you enough! Veterans United Forever!

Aug 23, 2022 Army North Carolina Refinance Loan

★★★★★ **Maria A.** Would Recommend

Aug 18, 2022 Navy California Refinance Loan

★★★★★ **Tyler K.** Would Recommend

Aug 13, 2022 Marine Corps Michigan Home Purchase

★★★★★ **Gregory S.** Would Recommend

Aug 12, 2022 Air Force Ohio Home Purchase

★★★★★ **Victoria S.** Would Recommend

Terry constantly checked on us and asked how things were going. He really cared how the Experian was was and we were not just another number. He answered every question I had as a first time home buyer. Him and his team were nothing short of amazing.

Aug 11, 2022 Army Washington Home Purchase

★★★★★ **Justin S.** Would Recommend

Aug 5, 2022 Army Ohio Home Purchase

★★★★★ **Paul H.** Would Recommend

Terry kept my well informed and ahead of the game. Excellent service.

Aug 3, 2022 Navy Alabama Home Purchase

★★★★★ **Barry G.** Would Recommend

Just an overall great experience. Thanks to your team Terry and especially Bridget who kept this moving.

Aug 2, 2022 Army Alabama Home Purchase

★★★★★ **Gerard N.** Would Recommend

Terry and his professional team were there for me every step of the way and explained the entire process from start to closing. We had hiccups along the way from the seller, but between Veteran's United and my Realtor, my closing happened on time. Thank you for all the hard work.

Jul 30, 2022 Army New Jersey Home Purchase

★★★★★ **Chunsong P.** Would Recommend

The best. 🙌

Jul 30, 2022 Army Texas Home Purchase

★★★★★ **Affi A.** Would Recommend

Jul 29, 2022 Army Texas Home Purchase

★★★★★ **Kenneth R.** Would Recommend

Jul 22, 2022 Navy Maryland Home Purchase

★★★★★ **Reynaldo F.** Would Recommend

Jul 22, 2022 Army Minnesota Home Purchase

★★★★★ **Nikole J.** Would Recommend

Jul 21, 2022 Marine Corps Alabama Home Purchase

★★★★★ **William M.** Would Recommend

Jul 15, 2022 Navy Maryland Home Purchase

★★★★ **Gene L.** Would Recommend

Thank you for helping me get the loan

Jul 15, 2022 Air Force Florida Home Purchase

★★★★★ **Janet H.** Would Recommend

Best person for the job

Jul 15, 2022 Army Alabama Home Purchase

★★★★★ Allen B. Would Recommend

Jul 13, 2022 Air Force Nebraska Home Purchase

★★★★★ Michael O. Would Recommend

Being a first time home buyer, I feel like buying another home just to work with this team again.

Jul 6, 2022 Air Force Alaska Home Purchase

★★★★★ Alvis W. Would Recommend

Very professional out standing

Jul 5, 2022 Navy North Carolina Home Purchase

★★★★★ Rick C. Would Recommend

Jul 3, 2022 Air Force Ohio Home Purchase

★★★★★ Augusto G. Would Recommend

Very good experienced done professionally.

Jun 26, 2022 Navy New Jersey Home Purchase

★★★★★ Richard C. Would Recommend

Jun 25, 2022 Marine Corps New Jersey Home Purchase

★★★★★ Loggan B. Would Recommend

Terry was great. He was very helpful, answered all questions in a timely manner. I would recommend him to anyone! Semper Fi!

Jun 24, 2022 Marine Corps Georgia Home Purchase

★★★★★ Kevin S. Would Recommend

Terry was very helpful with timely and knowledgeable replies. You could tell that's Terry cares about what he does and is passionate about helping service members find a home.

Jun 24, 2022 Army Ohio Home Purchase

★★★★★ Akatule B. Would Recommend

Jun 22, 2022 Air Force Nebraska Home Purchase

★★★★★ Duane B. Would Recommend

I am 72 years old and have had several home loans in my life. However, my loan experience with Terry was was the easiest and most seamless ever. Terry made the entire loan process very simple and I would highly recommend to him to any Veteran seeking a home loan. It was a pleasure for my wife and I to do business with Terry Roberts. Thank you.

Jun 20, 2022 Marine Corps Missouri Home Purchase

★★★★★ **Joshua E.** Would Recommend

Jun 17, 2022 Navy Michigan Home Purchase

★★★★★ **Stephanie S.** Would Recommend

Terry made an impression from the start of the journey. When I became a little discouraged, he gave me the confidence that things will work out. The process was easier than anticipated. A tremendous thanks to his team!

Jun 10, 2022 Air Force North Carolina Home Purchase

★★★★★ **Jessie M.** Would Recommend

Jun 9, 2022 Army Alabama Home Purchase

★★★★★ **Benjamin M.** Would Recommend

Jun 9, 2022 Marine Corps Nebraska Home Purchase

★★★★★ **Brandon S.** Would Recommend

Jun 9, 2022 Marine Corps Alabama Home Purchase

★★★★★ **Anthony W.** Would Recommend

May 31, 2022 Marine Corps Alabama Home Purchase

★★★★★ **Beverly A.** Would Recommend

May 26, 2022 Air Force Florida Home Purchase

★★★★★ **Valentine D.** Would Recommend

May 21, 2022 Army Alabama Home Purchase

★★★★★ **Travis P.** Would Recommend

May 19, 2022 Army New Jersey Refinance Loan

★★★★★ **Derrick W.** Would Recommend

The whole Veterans United team was amazing from start to finish. Terry, Nate and the rest of the crew went above and beyond to explain the entire process, provide helpful feedback, and really made my family and I feel like part of their family. I would definitely recommend you guys to every veteran I know. Thanks again!

May 19, 2022 Air Force Alabama Home Purchase

★★★★★ Ashley M. Would Recommend

Terry's team was very responsive to me, and although I wish they were responsive to my real estate agent more I think they made effort to keep me informed

May 16, 2022 Marine Corps Michigan Home Purchase

★★★★★ Brian W. Would Recommend

Terry Roberts, his loan team, and our realtor Derrick have all been outstanding through the entire process. I highly recommend Veterans United for any veteran and active service member for their home buying needs.

May 15, 2022 Navy Texas Home Purchase

★★★★★ Robert W. Would Recommend

May 14, 2022 Army Michigan Home Purchase

★★★★★ Tony M. Would Recommend

Terry and team were on point, reliable and available. A service that doesn't regularly exist much anymore. Feeling that I had a team behind me to successfully facilitate the process was integral in the stability required for me to succeed. Thank you.

May 13, 2022 Marine Corps California Home Purchase

★★★★★ Brenda A. Would Recommend

This team is 110% on the ball!!! They knocked my socks off! Just wish i would have known to "lock" my rate in.

May 7, 2022 Army Ohio Home Purchase

★★★★★ Leon M. Would Recommend

May 6, 2022 Air Force Washington Refinance Loan

★★★★★ Jennifer V. Would Recommend

Terry provided exceptional support throughout the entire purchasing process. He was always available for questions or updates. Very professional and works above and beyond!! Army strong!!

May 3, 2022 Army Michigan Home Purchase

★★★★★ Brian S. Would Recommend

Great communication and excellent customer service

May 2, 2022 Marine Corps Virginia Home Purchase

★★★★★ Thomas G. Would Recommend

Terry and his team were great to work with. They had great communication which made the home buying process run very smooth!!! Thanks again!!!

May 2, 2022 Navy Missouri Home Purchase

★★★★★ **Colin J.** Would Recommend

Terry and his team were very quick in answering questions. Terry and his team were very helpful in answering any questions and helping clarify any questions my wife and I had.

May 2, 2022

Army

Minnesota

Home Purchase

★★★★★ **Kimberley H.** Would Recommend

Kept me informed and abreast of everything going on.

May 1, 2022 Army Minnesota Home Purchase

★★★★★ **Adam K.** Would Recommend

Easy to get a hold of. Responses were fast and helpful. Knowledgeable about the entire home buying process and kept me in the loop on everything.

Apr 26, 2022 Michigan Home Purchase

★★★★★ **Maurice W.** Would Recommend

Apr 20, 2022 Army Texas Home Purchase

★★★★★ **Ryan S.** Would Recommend

Apr 16, 2022 Air Force Georgia Home Purchase

★★★★★ **David K.** Would Recommend

Apr 15, 2022 Army Florida Home Purchase

★★★★★ **Michael R.** Would Recommend

Mr Roberts keeps in contact with you every step of the way, with professional guidance & encouraging suggestions.

Apr 8, 2022 Marine Corps Virginia Home Purchase

★★★★★ **Karlen M.** Would Recommend

Make sure all of your papers and EVERYTHING else is together before you start.

Apr 2, 2022 Army Alabama Home Purchase

★★★★★ **Kevin W.** Would Recommend

Terry walked us through the entire process and was always there to quickly return a call and address any questions we had. I recommend Terry and his team above any other mortgage company we have ever worked with before! We needed a very quick closing and this team made it happen.

Mar 27, 2022 Air Force Texas Home Purchase

★★★★★ **Phillip C.** Would Recommend

He was very thorough with making sure we had all necessary documents and paperwork needed before going into underwriting and made the process so much easier and faster!!

Mar 26, 2022 Army Minnesota Home Purchase

★★★★★ **Martin B.** Would Recommend

From initial contact all the way to first contact after closing, Terry lets you know he is still involved and overseeing the process and always available to answer questions.

Mar 15, 2022 Army Alabama Home Purchase

★★★★★ **Rico C.** Would Recommend

Mar 11, 2022 Army Texas Home Purchase

★★★★★ **Aslam G.** Would Recommend

Mar 9, 2022 Army Maryland Home Purchase

★★★★★ **Michael B.** Would Recommend

Mar 5, 2022 Navy Colorado Refinance Loan

★★★★★ **Ronnie S.** Would Recommend

I find Terry to be a professional in every scence of the word. For me he has been very kind, patient and understanding to my personal needs which I know at times were a bit difficult. I would like to take this time to thank Terry as my loan specialist as well as his time in the military and a fellow veteran. AIRBORNE ALL THE WAY!

Mar 2, 2022 Army Georgia Home Purchase

★★★★★ **Alexis K.** Would Recommend

Very positive and professional while also making sure i felt comfortable

Mar 2, 2022 Army New Jersey Home Purchase

★★★★★ **Christopher B.** Would Recommend

The people and the website made the complicated process that much simpler.

Mar 1, 2022 Navy Virginia Home Purchase

★★★★★ **Tracy D.** Would Recommend

Feb 28, 2022 Florida Home Purchase

★★★★★ **Jonathon B.** Would Recommend

Communicated often and clearly ensuring all questions were answered promptly

Feb 26, 2022 Navy Wyoming Home Purchase

★★★★★ **Raymond I.** Would Recommend

Feb 25, 2022 Army New Jersey Home Purchase

★★★★★ **James A.** Would Recommend

Feb 25, 2022 Air Force Connecticut Refinance Loan

★★★★★ **Leroy K.** Would Recommend

Terry Roberts kept me up to speed on the process as needed. Made sure required paper work was up loaded as needed. Very helpful with any questions or problems that came up.

Feb 25, 2022 Air Force Ohio Refinance Loan

★★★★★ **Charles M.** Would Recommend

Terry was a great help through the whole process.

Feb 18, 2022 Coast Guard Texas Home Purchase

★★★★★ **Earl S.** Would Recommend

Easy step by step process

Feb 15, 2022 Air Force Georgia Home Purchase

★★★★★ **Tonza G.** Would Recommend

Terry Roberts team was the best, they made sure I understood everything and they also helped me with my credit from the start. They helped me throughout the whole process till the end they had my best interest and I really do appreciate everything your team has done for me thank you so very much I'm now a happy homeowner.

Feb 15, 2022 Navy Georgia Home Purchase

★★★★★ **Jeffrey C.** Would Recommend

Terry and his team were outstanding. My emails, phone calls, and texts were always quickly responded to. I was always kept up to date and there were no surprises through the process. I will absolutely be referring Terry Roberts and his team to others.

Feb 14, 2022 Marine Corps California Home Purchase

★★★★★ **Mereena A.** Would Recommend

He was available when I had questions and was very patient with me. He also kept me in the loop, always.

★ Featured Review from Aug 13, 2020

Air Force

Arizona

Home Purchase



★★★★★ **Lukas K.** Would Recommend

Very knowledgeable and quick acting

Feb 14, 2022

Coast Guard

Alabama

Home Purchase

★★★★★ **Jose T.** Would Recommend

Feb 12, 2022

Marine Corps

New Jersey

Home Purchase

★★★★★ **Mark H.** Would Recommend

Terry and his team are the best at what they do. Customer Satisfaction is their goal. If any issues arise, they are on it immediately. Terry and his team really treat you like family!

★ Featured Review from Jul 15, 2020

Marine Corps

New Jersey

Refinance Loan



★★★★★ **John L.** Would Recommend

Feb 11, 2022

Army

Michigan

Home Purchase

★★★★★ **Ryan S.** Would Recommend

Feb 5, 2022 [Air Force](#) [Ohio](#) [Home Purchase](#)

★★★★★ **Dahlia A.** Would Recommend

Terry and his team were amazing! Always very responsive and helpful.

★ **Featured Review from Apr 10, 2019** [Air Force](#) [Alaska](#) [Home Purchase](#)



★★★★★ **Brandon D.** Would Recommend

Terry Roberts was the linchpin in this equation. He was the one that worked with me directly and insured that the process was smooth and transparent. In both times that I've dealt with him he provided me all the information I needed to know and help me get what I desired. I believe in my dealings with him, both veterans United and my goals were met flawlessly.

Feb 3, 2022 [Air Force](#) [Florida](#) [Refinance Loan](#)

★★★★★ **Bryan B.** Would Recommend

Terry and the team were helpful through the entire process and proactive in helping us get things done. Best home buying experience ever!

Feb 2, 2022 [Army](#) [Maryland](#) [Home Purchase](#)

★★★★★ **Jose F.** Would Recommend

Terry maintained a positive attitude the whole way through. And just when i thought this deal wasn't going to work. Terry made it happen! Thank you Terry for your hard work and dedication to helping us veterans. Overall, you went out of your ways to help me with what VU could. Thanks again!! Best wishes

★ **Featured Review from Mar 2, 2019** [Air Force](#) [Arizona](#) [Home Purchase](#)



★★★★★ **Brian M.** Would Recommend

Jan 26, 2022 Air Force Florida Home Purchase

★★★★★ **Kenneth C.** Would Recommend

Jan 26, 2022 Navy Michigan Home Purchase

★★★★★ **Jesse B.** Would Recommend

Communicated very well

Jan 25, 2022 Navy Texas Home Purchase

★★★★★ **Abraham E.** Would Recommend

He guided me through the process both personally on the phone, by text, email, and video

★ **Featured Review from Jan 25, 2019** Marine Corps North Carolina Home Purchase



★★★★★ Zackary S. Would Recommend

Jan 18, 2022 Army Michigan Home Purchase

★★★★★ Madison S. Would Recommend

Awesome! Terry really helped my husband and I with things we didn't really understand

Jan 17, 2022 Army Washington Home Purchase

★★★★★ Rasheed B. Would Recommend

Very easy to work with. Awesome customer service!

Jan 15, 2022 Navy California Refinance Loan

★★★★★ Del L. Would Recommend

See number one's comments

★ Featured Review from Mar 2, 2018 Navy Washington Home Purchase

★★★★★ Sayibu M. Would Recommend

Jan 15, 2022 Army North Carolina Home Purchase

★★★★★ Andrew H. Would Recommend

Terry or his team were always available and quick to respond when clarification was needed.

Jan 15, 2022 Navy Michigan Home Purchase

★★★★★ Diego M. Would Recommend

Jan 5, 2022 Army Washington Refinance Loan

★★★★★ William M. Would Recommend

Outstanding! Top notch!

★ Featured Review from Jan 13, 2018 Army Ohio Home Purchase

★★★★★ **Paul R.** Would Recommend

T

Jan 4, 2022 Army Florida Home Purchase

★★★★★ **LaToya S.** Would Recommend

Through his knowledge, professionalism and expertise.

Jan 3, 2022 Army New Jersey Home Purchase

★★★★★ **Antonio S.** Would Recommend

Terry was great! Ya knew he always had your back.

Dec 25, 2021 Army Connecticut Home Purchase

★★★★★ **Peter A.** Would Recommend

All questions answered promptly and politely. Sometimes more than once. I had 1 problem and Terry was on it. It was nice to know he was on my side helping me to get what I wanted/needed and not just trying to push the sale along to make money. I can't thank him enough.

Dec 25, 2021 Air Force Alabama Home Purchase

★★★★★ **Sergey P.** Would Recommend

Dec 24, 2021 Marine Corps Washington Home Purchase

★★★★★ **Wallace S.** Would Recommend

Whew!! Just when we thought that we were not going to make it, the UV team pulled us through. Thank you all.

Dec 16, 2021 Marine Corps New Hampshire Home Purchase

★★★★☆ **Gary S.** Would Recommend

He could do better notifying customers.

Dec 16, 2021 Army Washington Refinance Loan

★★★★★ **Alexis M.** Would Recommend

Dec 12, 2021 Army Georgia Home Purchase

★★★★★ **Owen H.** Would Recommend

Dec 10, 2021 Air Force Ohio Home Purchase

★★★★★ **Michael R.** Would Recommend

Give Bridget a raise!

Dec 6, 2021 Army Minnesota Home Purchase

★★★★★ **Joshua B.** Would Recommend

Terry made the whole home buying process a breeze, helped me with every step of the way and gave me so many tips to make it that much easier

Dec 6, 2021 Marine Corps Florida Home Purchase

★★★★★ **Oscar R.** Would Recommend

Mr Terry Robins was the first person I spoke with in this process, I was only inquiring on a Veterans document, however, Terry went beyond that and helped me to where I am today a Homeowner. I do not have words to express my gratitud to Terry, his team and Veterans United.He has been kind, patient and most importantly clear and extremely professional. Terry made this experience painless and he guided my throughout the process as I did, and still have not much of idea on a home purchase.Thank you so much!!!!!!.

Dec 6, 2021 Navy Maryland Home Purchase

★★★★★ **David H.** Would Recommend

He was there every step of the way, answered all our questions in a timely manner!

Dec 6, 2021 [Marine Corps](#) [New Hampshire](#) [Home Purchase](#)

★★★★★ **Porter M.** Would Recommend

Kept me updated.

Dec 4, 2021 [Army](#) [Georgia](#) [Home Purchase](#)

★★★★★ **Jeffery B.** Would Recommend

Mr. Roberts was very professional from the beginning of the process through completion. The great thing is that it doesn't stop there, when and if you need him in the near future he's willing and able to assist you once again. Thank you kindly. Semper Fi

Dec 2, 2021 [Marine Corps](#) [Arizona](#) [Home Purchase](#)

★★★★★ **Lawrence M.** Would Recommend

Nov 28, 2021 [Air Force](#) [Florida](#) [Home Purchase](#)

★★★★★ **Juan M.** Would Recommend

Nov 26, 2021 [Army](#) [Texas](#) [Refinance Loan](#)

★★★★★ **David B.** Would Recommend

Nov 25, 2021 [Marine Corps](#) [Michigan](#) [Home Purchase](#)

★★★★★ **Shyanne J.** Would Recommend

Nov 19, 2021 [Air Force](#) [Georgia](#) [Home Purchase](#)

★★★★★ **Seung C.** Would Recommend

Nov 18, 2021 [Air Force](#) [Virginia](#) [Home Purchase](#)

★★★★★ **Ventress S.** Would Recommend

Nov 10, 2021 Navy Virginia Home Purchase

★★★★★ **Mereena A.** Would Recommend

He was available when I had questions and was very patient with me. He also kept me in the loop, always.

★ **Featured Review from Aug 13, 2020** Air Force Arizona Home Purchase



★★★★★ **Keegan S.** Would Recommend

Nov 9, 2021 Air Force Missouri Refinance Loan

★☆☆☆☆ **Eric N.**

Nov 7, 2021 Alaska Home Purchase

★★★★★ **Mark H.** Would Recommend

Terry and his team are the best at what they do. Customer Satisfaction is their goal. If any issues arise, they are on it immediately. Terry and his team really treat you like family!

★ **Featured Review from Jul 15, 2020** Marine Corps New Jersey Refinance Loan



★★★★★ **Kasey P.** Would Recommend

Easy to contact and he made his contact info very available in every email. Was very straightforward with the whole process. Him and his team even got my husband and kids a present from Amazon so they could make memories together as we will be living apart for a while- TRULY a kind jesters.

Nov 6, 2021 Navy Oregon Home Purchase

★★★★★ **Joel A.** Would Recommend

Nov 5, 2021 Navy Virginia Home Purchase

Nov 5, 2021

Navy

Virginia

Home Purchase

★★★★★ **Dahlia A.** Would Recommend

Terry and his team were amazing! Always very responsive and helpful.

★ **Featured Review from Apr 10, 2019**

Air Force

Alaska

Home Purchase



★★★★★ **Patrick B.** Would Recommend

Responded quickly when I had questions and provided timely updates of where the process stood at all critical junctures.

Nov 4, 2021

Marine Corps

North Carolina

Home Purchase

★★★★★ **Kory M.** Would Recommend

Nov 2, 2021

Marine Corps

Colorado

Home Purchase

★★★★★ **Jose F.** Would Recommend

Terry maintained a positive attitude the whole way through. And just when i thought this deal wasn't going to work. Terry made it happen! Thank you Terry for your hard work and dedication to helping us veterans. Overall, you went out of your ways to help me with what VU could. Thanks again!! Best wishes

★ **Featured Review from Mar 2, 2019**

Air Force

Arizona

Home Purchase



★★★★★ **Jason S.** Would Recommend

Terry and team made the whole process easy as all my experiences with VU.

Nov 2, 2021

Army

Colorado

Refinance Loan

★★★★★ **Charles H.** Would Recommend

Confident and very supportive

Nov 2, 2021

Navy

Ohio

Home Purchase

★★★★★ **Derrick R.** Would Recommend

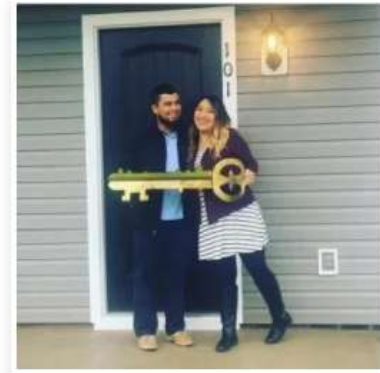
Terry, was a wealth of knowledge during the process.

Nov 1, 2021 Air Force Maryland Home Purchase

★★★★★ **Abraham E.** Would Recommend

He guided me through the process both personally on the phone, by text, email, and video

★ **Featured Review from Jan 25, 2019** Marine Corps North Carolina
Home Purchase



★★★★★ **Johnny A.** Would Recommend

Awesome experience, highly recommended!

Nov 1, 2021 Air Force Texas Home Purchase

★★★★★ **Jared S.** Would Recommend

When I was able to reach him, always gave sound advice. His team overall was very responsive.

Nov 1, 2021 Air Force Ohio Home Purchase

★★★★★ **Russell D.** Would Recommend

Couldn't be better!

Oct 30, 2021 Air Force Florida Home Purchase

★★★★★ **Del L.** Would Recommend

See number one's comments

★ **Featured Review from Mar 2, 2018** Navy Washington Home Purchase

 [Photo submission from Del L.](#)

★★★★★ **Michael M.** Would Recommend

Oct 24, 2021 Navy Connecticut Home Purchase

★★★★★ **Kathy G.** Would Recommend

Terry is the best mortgage rep with whom I have ever worked. He provides timely, clear and honest information. Well organized and informed. Feels like you are working with a close friend. I appreciate everything that he has done for us.

★★★★★ **Quentin L.** Would Recommend

Yes he was very helpful and took care of all of my concerns

Oct 16, 2021 Navy Texas Refinance Loan

★★★★★ **William M.** Would Recommend

Photo submission from William M.

Outstanding! Top notch!

★ Featured Review from Jan 13, 2018 Army Ohio Home Purchase

★★★★★ **Joshua C.** Would Recommend

Terry is a man of his word and delivers! Both experiences with Terry and his team have been smooth and Terry made himself available anytime we had questions. I would not only recommend Veteran's United to friends but Terry specifically.

Oct 16, 2021 Navy Maryland Refinance Loan

★★★★★ **Dwaine M.** Would Recommend

Terry made my home buying experience seamless. He took the time to ensure I understood every inch of the paperwork and the entire process of buying a home. No matter the time of day or how stupid the question, Terry was an Encyclopedia of knowledge. Terry cared about me as person, also helping me with other goals such as schooling.

Oct 15, 2021 Army Maryland Home Purchase

★★★★★ **Daniel H.** Would Recommend

Oct 14, 2021 Navy Michigan Refinance Loan

★★★★★ **Kevin N.** Would Recommend

My Loan Specialist with Veterans United Home Loans impressed me with his honesty and ability to be completely open with me (no over promising and under delivering). After being turned down by several lenders and yes, including Navy Federal Credit Union (NFCU), I decided to turn to Veterans United Home Loans for help. Worked well together and would recommend them to anyone else who asks.

Oct 14, 2021 Air Force Maryland Refinance Loan

★★★★★ **Jonathan H.** Would Recommend

Oct 14, 2021 Air Force Alaska Home Purchase

★★★★★ **Michael T.** Would Recommend

Always responsive and kept me informed throughout the process.

Oct 14, 2021 Army Maryland Refinance Loan

★★★★★ **Michelle V.** Would Recommend

Oct 13, 2021 Navy Georgia Home Purchase

★★★★★ **Bryan S.** Would Recommend

Oct 13, 2021 Marine Corps Texas Refinance Loan

★★★★★ **Mario M.** Would Recommend

Terry and his Team of Ryan Staib and Bridget McGuire were absolute rock stars! There was a seamless "cover and move" approach to the team dynamic that resulted in positive and relaxed customer experience. I never had to needlessly check in with lines of effort. They always leaned forward and took ownership of the process. Terry and his team imbue a deep and earnest sense of genuine care for their military clients. It's palpable. Many do good lip service to supporting Military/veteran families. Terry and his team truly make you believers. It comes out in their punctuality, follow through, professionalism, and poise when things go off the rails due to outside influence. They never made excuses or pointed out something not being in their lane. Terry and his team were committed to solving the problem and assisting/influencing where they could to pave the way. They are doers. Exceptional loan specialist. This is reflected increasingly in the team he has built.

Oct 13, 2021 Florida Home Purchase

★★★★★ **Seth P.** Would Recommend

Terry communicates well, is available and timely, and instilled us with confidence throughout the home buying process.

Oct 12, 2021 Army North Carolina Home Purchase

★★★★★ **Mason M.** Would Recommend

Oct 12, 2021 Army Alabama Home Purchase

★★★★★ **Alyvia O.** Would Recommend

Oct 12, 2021 Army North Carolina Home Purchase

★★★★★ **Charlene R.** Would Recommend

Terry was always available to answer any questions we had and regardless of the hour, he would make sure he communicated a response to ensure great customer service. Excellent at what he does and definitely would recommend to family and friends!!!!

Oct 12, 2021 Air Force Texas Home Purchase

★★★★★ **Andrew A.** Would Recommend

Oct 7, 2021 Army Nebraska Home Purchase

★★★★★ **Christine H.** Would Recommend

Oct 5, 2021 Army Maryland Refinance Loan

★★★★★ **John P.** Would Recommend

Answer all questions and very helpful.

Oct 4, 2021 Army Oregon Home Purchase

★★★★★ **Albert H.** Would Recommend

Morgan was fantastic for her hard work and dedication.

Oct 2, 2021 Army Alabama Home Purchase

★★★★★ **Joshua T.** Would Recommend

He kept me updated and in the loop on everything. He always called back whenever I left a message. Easy home buying experience for my first time.

Oct 2, 2021 Army Texas Home Purchase

★★★★★ **William M.** Would Recommend

The entire team was extremely efficient and responsive to our needs in accomplishing our goal of home ownership. Again great big THANKS to you and your team.

Oct 2, 2021 Army New Jersey Home Purchase

★★★★★ **Jay B.** Would Recommend

Sep 30, 2021 Army Florida Refinance Loan

★★★★★ **Arthur B.** Would Recommend

Sep 29, 2021 Army Florida Home Purchase

★★★★★ **Mark C.** Would Recommend

My journey was long, 10 months with him and over my course, we had some seller issues, he kept me level headed and staying my course to getting my families forever home.

Sep 29, 2021 Army Michigan Home Purchase

★★★★★ **Alexis C.** Would Recommend

Terry made everything very simple. Eternally grateful with the man.

Sep 22, 2021 Army Texas Home Purchase

★★★★★ **Wil L.** Would Recommend

Sep 22, 2021 Marine Corps Missouri Refinance Loan

★★★★★ **Jose F.** Would Recommend

Excellent work

Sep 20, 2021 Navy Virginia Home Purchase

★★★★★ **Francis M.** Would Recommend

Sep 20, 2021 Army Alaska Home Purchase

★★★★★ **Wayne H.** Would Recommend

Great guidance and personal interaction.

Sep 20, 2021 Army Alaska Home Purchase

★★★★★ **Christopher E.** Would Recommend

Sep 18, 2021 Marine Corps Florida Home Purchase

★★★★★ **Conrad S.** Would Recommend

Sep 18, 2021 Army Georgia Home Purchase

★★★★★ **Charles K.** Would Recommend

Terry, my loan officer, was outstanding. He didn't reach out to me, as I reached out to him via text message. He was very quick to respond and laid out all my options. The process was super simple and when I had any questions, once again he was quick to respond. I have recommended Veterans United, specifically Terry to others within my Navy unit and will continue to do so. Outstanding service.

Sep 18, 2021 Navy North Carolina Refinance Loan

★★★★★ **Tatiana P.** Would Recommend

Terry, as always, was amazing. He was always available for any and all questions. I could text him at any time and he would respond promptly, if he wasn't available he was sure to have a team member reach out to answer my questions. It felt like working with family.

Sep 15, 2021 Air Force Maryland Home Purchase

★★★★★ **Cire C.** Would Recommend

Great communication! Unlike with my previous lender I felt like I mattered.

Sep 15, 2021 Georgia Refinance Loan

★★★★★ **Matthew H.** Would Recommend

Sep 14, 2021 Army Texas Refinance Loan

★★★★★ **Charlie H.** Would Recommend

Sep 13, 2021 Army North Carolina Home Purchase

★★★★★ **Lanny Y.** Would Recommend

Sep 12, 2021 Navy Michigan Home Purchase

★★★★★ **Steven L.** Would Recommend

Sep 10, 2021 Air Force Connecticut Home Purchase

★★★★★ **Laura H.** Would Recommend

Very informative!

Sep 10, 2021 Navy Texas Home Purchase

★★★★★ **Christopher M.** Would Recommend

Thanks for taking out the stressful parts

Sep 9, 2021 Navy Arizona Refinance Loan

★★★★★ **Chris D.**

Terry was great. Answered any questions we had quickly and was knowledgeable.

Sep 4, 2021 Army Nebraska Home Purchase

★★★★★ **Ronald B.** Would Recommend

Sep 4, 2021 Army Virginia Home Purchase

★★★★★ **Paul R.** Would Recommend

He was very knowledgeable about his job and cares about you

Sep 1, 2021 Navy Minnesota Home Purchase

★★★★★ **Brandon S.** Would Recommend

Very professional, answered any questions I had towards the loan.

Sep 1, 2021 Army Minnesota Home Purchase

★★★★★ **Katherine M.** Would Recommend

Mr. Roberts was so helpful and understanding. He walked me through every step of the way and made it easy.

Aug 25, 2021 Coast Guard Florida Home Purchase

★★★★★ **Kenneth R.** Would Recommend

Aug 21, 2021 Marine Corps California Home Purchase

★★★★★ **Harry R.** Would Recommend

Terry was very helpful throughout the process and explained things well.

Aug 20, 2021 Navy Texas Home Purchase

★★★★★ **Michael R.** Would Recommend

Every question and hurdle I came across he willingly guided and answer all of my questions and issues.

Aug 16, 2021 Coast Guard Alaska Home Purchase

★★★★★ **Alexander W.** Would Recommend

Terry was exceptional in that he answered all my questions when I had them, he was always prompt in returning my calls, stayed on top of my double agent realtor, got me a lower interest rate, etc. In short, at no time during this process was I worried about the loan not being done on time, which was due to the efficiency of which Mr. Roberts executed his tasks.

Aug 14, 2021 Marine Corps Alabama Home Purchase

★★★★★ **Christian T.** Would Recommend

Aug 7, 2021 Army Utah Home Purchase

★★★★★ **Nelson M.** Would Recommend

Outstanding communication! and superb customer service. Smooth process and true professionals. Like mentioned before. I did not have no complains. All was handled in a timely manner. Stress free process.

Aug 6, 2021 Marine Corps California Refinance Loan

★★★★★ **O'Brien A.** Would Recommend

Aug 3, 2021 Marine Corps Washington Home Purchase

★★★★★ **Daniel C.** Would Recommend

Terry has had my back twice now and I wouldn't trust anyone else to get me through this whole process with my best interest in mind. Thank you.

Jul 31, 2021 Army Michigan Refinance Loan

★★★★★ **Lawrence T.** Would Recommend

Jul 29, 2021 Army Ohio Home Purchase

★★★★★ **Trinity W.** Would Recommend

Jul 29, 2021 Air Force Virginia Home Purchase

★★★★★ **Kyle S.** Would Recommend

Terry is an absolute professional when it comes to loans. Every time my wife or I had a question, he was there to answer it. He literally made himself available to us 24/7 which helped us complete our overall mission. He is kind, courteous, and should be considered an essential asset to your team. He is not afraid to put in extra work to either complete a task, or to put our minds at ease. He's a great guy and we feel fortunate that we had the chance to work with him.

Jul 28, 2021 Army Michigan Home Purchase

★★★★★ **Scott E.** Would Recommend

Jul 28, 2021 Arizona Home Purchase

★★★★☆ **Juan G.** Would Recommend

Terry was very professional and knowledgeable. Everything started great with Terry but towards the end end it was very difficult to get a hold of him. I left him a message the day of our closing but I never heard back from him.

Jul 25, 2021 Air Force Florida Home Purchase

★★★★☆ **Seth B.** Would Recommend

Jul 22, 2021 Army Arizona Refinance Loan

★★★★★ **Bryan M.** Would Recommend

Jul 21, 2021 Ohio Home Purchase

★★★★★ **Ebony J.** Would Recommend

Terry as mentioned above was phenomenal!!! Extremely responsive, respectful, and patient! All the things an anxious vet needs to have a successful experience.

Jul 20, 2021 Army Connecticut Home Purchase

★★★★★ **David J.** Would Recommend

he assembled an effective team to assist me through the many additional details that kept the processing on track. Thanks.

Jul 17, 2021 Army Minnesota Home Purchase

★★★★★ **Robert B.** Would Recommend

Terry is the best. It's very easy to tell he really cares; and that alone makes all the difference for Veterans and their families I'm sure! All the other positive attributes are there as well: professional, courteous, thorough, and on and on. Clearly, he has a strong positive influence on other members of his team! Caring for Veterans is a noble calling, and he helps Veterans in his free time as well. Terry and Veterans United cares about us! Super job.

Jul 15, 2021 Marine Corps Alaska Refinance Loan

★★★★★ **Brittney E.** Would Recommend

Jul 15, 2021 Air Force Alabama Home Purchase

★★★★★ **Daniel R.** Would Recommend

Very responsive!

Jul 14, 2021 Other VA Eligibility Alaska Home Purchase

★★★★★ **Anthony O.** Would Recommend

Terry was wonderful. Always answered my question and explained everything in great detail.

Jul 14, 2021 Navy Virginia Home Purchase

★★★★★ **Kenneth H.** Would Recommend

Jul 14, 2021 Army North Carolina Home Purchase

★★★★★ **Steven L.** Would Recommend

Perhaps a little more training for assistant. More (different) fees than first estimates.

Jul 13, 2021 Navy Oregon Refinance Loan

★★★★★ **Wilbur R.** Would Recommend

Jul 10, 2021 California Home Purchase

★★★★★ **Jacob E.** Would Recommend

Jul 8, 2021 Army Florida Refinance Loan

★★★★★★ **Bryce R.** Would Recommend

Jul 8, 2021 Air Force Maryland Refinance Loan

★★★★★★ **Michael M.** Would Recommend

Jul 8, 2021 Coast Guard Oregon Refinance Loan

★★★★★★ **James D.** Would Recommend

Jul 7, 2021 Navy Texas Refinance Loan

★★★★★★ **Adam G.** Would Recommend

Terry was outstanding at preemptively meeting our needs and answering our questions. He is patient, knowledgeable, hardworking, and dedicated.

Jul 7, 2021 Army Washington Home Purchase

★★★★★★ **Cassandra W.** Would Recommend

Jul 4, 2021 Navy Virginia Refinance Loan

★★★★★ **Roberto R.**

Jul 3, 2021 Army Connecticut Home Purchase

★★★☆☆ **Lorene H.**

I had a great team in the beginning. The pre-approval process was quick and easy. However the communication toward the end of the process was limited to emails. I tried to call someone from my team and would constantly get their voicemail especially on my closing day! The final appraisal was not ordered in a timely manner which caused a delay with my husband and I receiving our keys. We had to cancel some of our scheduled services and deliveries we had set up for the day after closing which was a huge inconvenience to us. I was disappointed at the end.

Response from Veterans United

Hi Lorene, we appreciate hearing from you and wanted to take a moment to follow up on your comments. Thanks for sharing with our team. As we have previously discussed, the VA appraiser is not selected by Veterans United but rather is handled directly by the Department of Veterans Affairs. Our team will be researching your appraisal process to determine what our team may do in the future to help prevent a similar closing delay. We certainly understand how the home buying process can become stressful when working to overcome an unexpected delay. We are glad that you had a very positive preapproval, aside from this exception. We hope that you enjoy your new home and that our explanations have helped improve your experience overall.

Jul 3, 2021 Army Georgia Home Purchase

★★★★★★ **Rilwan D.** Would Recommend

Jul 3, 2021 Marine Corps Connecticut Home Purchase

★★★★★★ **David H.** Would Recommend

Making a major decision like buying your first house you want somebody that's always there to answer your questions and guide you through sometimes stressful process and Terry was always there lending a ear I am very appreciate of his help.

Jul 2, 2021 Air Force North Carolina Home Purchase

★★★★★★ **Jonah M.** Would Recommend

Very communicative and on top of everything. All we had to do was sign.

Jul 1, 2021 Marine Corps California Refinance Loan

★★★★★★ **Jonathan S.** Would Recommend

Terry was great to work with and helped to answer any questions I had.

Jul 1, 2021 Navy Florida Home Purchase

★★★★★★ **Junet V.** Would Recommend

Veterans United was a great company to work with

Jun 30, 2021 Army North Carolina Home Purchase

★★★★★ **Justin L.** Would Recommend

Jun 30, 2021 Air Force Minnesota Refinance Loan

★★★★★★ **James F.** Would Recommend

Jun 30, 2021 Navy Missouri Home Purchase

★★★★★★ **Joseph S.** Would Recommend

Thanks to Terry Roberts and Veteran United team, for my second home purchase, they made everything fast, easy, and stress free. Their organization of the process and paperwork made it a easy process even when we ran into any issues.

Jun 29, 2021 Army Florida Home Purchase

★★★★★★ **Seetai W.** Would Recommend

Jun 29, 2021 Marine Corps Alaska Home Purchase

★★★★★★ **Erica D.** Would Recommend

Very kind, available, made sure I understood everything that we talked about and was always there to provide any clarification needed.

Jun 29, 2021 Navy New Hampshire Refinance Loan

★★★★★ **William A.** Would Recommend

Very positive experience !!!! Excellent service

Jun 28, 2021 Army Connecticut Refinance Loan

★★★★★ **Sarah C.** Would Recommend

Very professional and timely. Made the process go smoothly and answered all our questions.

Jun 28, 2021 Air Force Arizona Refinance Loan

★★★★★ **Arthur W.** Would Recommend

excellent

Jun 28, 2021 Army Virginia Home Purchase

★★★★★ **Anthony F.** Would Recommend

Jun 28, 2021 Marine Corps New Hampshire Refinance Loan

★★★★★ **Michael C.** Would Recommend

Jun 28, 2021 Army Nebraska Refinance Loan

★★★★★ **Dru W.** Would Recommend

Terry was a great partner throughout the process. He was very responsive and knowledgeable on the entire process and I would absolutely work with him again in the future.

Jun 28, 2021 Army Arizona Home Purchase

★★★★★ **Kenneth S.** Would Recommend

Jun 28, 2021 Air Force Florida Refinance Loan

★★★★★ **Phillip L.** Would Recommend

Jun 28, 2021 Marine Corps Texas Refinance Loan

★★★★★ **Jonathan C.** Would Recommend

Terry makes this process so easy

Jun 28, 2021 Marine Corps Florida Refinance Loan

★★★★★ **Rachel H.** Would Recommend

He's just the best! Great communication and fast and thorough service!

Jun 28, 2021 Air Force Georgia Refinance Loan

★★★★★ **Eric H.** Would Recommend

Terry contacted me to advise that I qualified for a refinance.

Jun 28, 2021 Army Minnesota Refinance Loan

★★★★★ **Brian M.** Would Recommend

Jun 27, 2021 Air Force Texas Home Purchase

★★★★★ **Ronald H.** Would Recommend

Terry originally handled our loan and now our refinance. He was always in constant contact with us throughout the process and made the experience very easy. Would highly recommend him and his team to handle any VA loan or refinance.

Jun 27, 2021 Marine Corps Michigan Refinance Loan

★★★★★ **Larry M.** Would Recommend

Terry Robert's was extremely courteous and provided top notch service.

Jun 26, 2021 Army Arizona Home Purchase

★★★★★ **Jennifer J.** Would Recommend

Jun 25, 2021 Marine Corps Virginia Home Purchase

★★★★★ **Chauncey H.** Would Recommend

Terry did a great job every step of the way.

Jun 23, 2021 Air Force Michigan Home Purchase

★★★★★ **Todd G.** Would Recommend

Jun 23, 2021 Army Nebraska Refinance Loan

★★★★★ **Duane C.** Would Recommend

Anytime I had a question or needed more information he was very prompt and on spot with all the information and plus some.

Jun 22, 2021 Air Force Florida Home Purchase

★★★★★ **Rodney G.** Would Recommend

Jun 22, 2021 Air Force Connecticut Home Purchase

★★★★★ **Kenneth C.** Would Recommend

Jun 18, 2021 Utah Home Purchase

★★★★★ **Douglas P.** Would Recommend

Stayed in constant contact and was always available for any questions we had

Jun 17, 2021 Navy Connecticut Refinance Loan

★★★★★ **Jonathan L.** Would Recommend

Terry and the entire team were all outstanding. When my family and I started the process of purchasing our first home we were anxious, nervous, scared and excited at the same time. Terry and team answered all of our questions and kept us updated regularly which quickly put us at ease. Many companies say they support vets but VU actually means it. Thank you all for everything! Semper Fi!

Jun 17, 2021 Marine Corps Maryland Home Purchase

★★★★★ **Emmanuel A.** Would Recommend

Jun 17, 2021 Georgia Refinance Loan

★★★★★ **Richard M.** Would Recommend

Jun 13, 2021 Marine Corps Arizona Home Purchase

★★★★★ **Matthew K.** Would Recommend

Jun 11, 2021 Army New Jersey Home Purchase

★★★★★ **Brandon W.** Would Recommend

Jun 11, 2021 Army Ohio Home Purchase

★★★★★ **Ruben H.** Would Recommend

Jun 7, 2021 Army California Home Purchase

★★★★★ **Sara J.** Would Recommend

Jun 6, 2021 Army Missouri Home Purchase

★★★★★ **Adrian V.** Would Recommend

Available when I had questions and answered them in a timely matter. Terry and the rest of my loan team were wonderful to work with.

Jun 5, 2021 Air Force Alaska Home Purchase

★★★★★ **Noah H.** Would Recommend

Jun 1, 2021 Coast Guard Oregon Home Purchase

★★★★★ **Seth B.** Would Recommend

Terry called to tell me some good news and bad news. Funny thing was, the bad news was he could get me a better rate and was going to cancel the first loan we'd started to quickly initiate a new loan with a better rate, saving me several thousands of dollars (that was the good news). Since his team already had all the information they needed from the first loan, it was a quick and easy process that only delayed the refinance closing by two weeks.

May 30, 2021 Air Force Minnesota Refinance Loan

★★★★★ **Ryan B.** Would Recommend

Absolutely exceptional and handle all of our questions and concerns with patience and understanding!

May 29, 2021 Army Colorado Home Purchase

★★★★★ **Kyle M.** Would Recommend

Very positive from beginning to the end Terry guided me thru the entire process.

May 28, 2021 Army North Carolina Home Purchase

★★★★★ **Joshua A.** Would Recommend

Quick response times and very helpful

May 27, 2021 Marine Corps Minnesota Refinance Loan

★★★★★ **Mark L.** Would Recommend

Terry was great he answered all of our questions And was very helpful throughout the whole process

May 27, 2021 Army Utah Home Purchase

★★★★★ **Jimmy M.** Would Recommend

Terry Roberts and his team have always been outstanding! From our initial loan in 2019 to our recent refinance, there hasnt been a more attentive crew ive ever worked with. They are quick with the answers to all of our questions. They are highly knowledgeable in the processes, i never received an "I dont know". These guys are the top, and we are forever grateful for the changes in our lives that are due to Terry.

May 27, 2021 Air Force Alabama Refinance Loan

★★★★★ **Tony J.** Would Recommend

May 27, 2021 Air Force Texas Home Purchase

★★★★★ **Justin P.** Would Recommend

Solid company to work with. I highly recommend them.

May 27, 2021 Marine Corps Texas Refinance Loan

★★★★★ **Christopher M.** Would Recommend

May 27, 2021 Army California Refinance Loan

★★★★★ **James L.** Would Recommend

May 26, 2021 Army Utah Refinance Loan

★★★★★ **Michael L.** Would Recommend

May 25, 2021 Navy Maryland Home Purchase

★★★★★ **Leland M.** Would Recommend

May 24, 2021 Air Force Georgia Refinance Loan

★★★★★ **Linda F.** Would Recommend

May 21, 2021 Army Missouri Home Purchase

★★★★★ **Tera H.** Would Recommend

May 21, 2021 Navy California Refinance Loan

★★★★★ **Dakota D.** Would Recommend

Always available and answered all my questions! Made the process so easy.

May 19, 2021 Navy Georgia Home Purchase

★★★★★ **Angela W.** Would Recommend

Terry has done it again! I am very thankful and happy for the assistance that Terry and his wonderful team have provided. He reached out to me to let me know that I qualified for refinancing my home. The refinance of course was to lower my already low-interest rate. This was an offer that I couldn't pass up.

May 18, 2021 Army Georgia Refinance Loan

★★★★★ **Kenneth W.** Would Recommend

Wow.....Mr. Roberts and his team made the process effortless for household 6 and myself. Thanks Terry.

May 14, 2021 Army Texas Refinance Loan

★★★★★ **Paul S.** Would Recommend

Terry kept us informed about what documents were needed and answered our questions promptly.

May 14, 2021 Navy Ohio Refinance Loan

★★★★★ **Scott D.**

Very efficient and detailed. However, can be hard to reach at times.

May 12, 2021 Army Virginia Refinance Loan

★★★★★ **Ronnie H.** Would Recommend

Terry was always right there for me and not letting me get down.

May 11, 2021 Army Utah Refinance Loan

★★★★★ **Jammie W.** Would Recommend

May 10, 2021 Air Force Texas Home Purchase

★★★★★ **Jessie H.** Would Recommend

May 9, 2021 Coast Guard Virginia Refinance Loan

★★★★★ **Jose B.** Would Recommend

Absolutely wonderful service! Highly recommend for any current service member or Veteran.

May 8, 2021 Army Alabama Refinance Loan

★★★★★ **Elizabeth K.** Would Recommend

Anthony needs a raise. I love that guy.

May 6, 2021 Air Force Ohio Home Purchase

★★★★★ **George W.** Would Recommend

He answered my questions or Emails promptly!

May 5, 2021 Navy Washington Refinance Loan

★★★★★ **Tommy T.** Would Recommend

Terry did a great job keeping me informed with the whole process of buying my home.

May 5, 2021 Michigan Home Purchase

★★★★★ **Scott F.** Would Recommend

May 2, 2021 Air Force Alabama Home Purchase

★★★★★ Benjamin R. Would Recommend

May 1, 2021 New Jersey Home Purchase

★★★★★ Brian U. Would Recommend

Apr 22, 2021 Air Force California Refinance Loan

★★★★★ Tiera C. Would Recommend

Apr 21, 2021 Army Maryland Home Purchase

★★★★★ Joseph S. Would Recommend

Apr 20, 2021 Air Force Michigan Home Purchase

★★★★★ Michael F. Would Recommend

He got me approved in 3 minutes

Apr 16, 2021 Army Virginia Home Purchase

★★★★★ John C. Would Recommend

Apr 14, 2021 Army Arizona Home Purchase

★★★★★ Amber B. Would Recommend

Terry and his team were amazing!! They made my home buying experience great!! I would recommend them to all my fellow Veterans!! Thank you so much for winch an amazing experience!

Apr 10, 2021 Army Alabama Home Purchase

★★★★★ Marc M. Would Recommend

Answered all my questions and I felt very comfortable that everything would come together.

Apr 10, 2021 Air Force New Hampshire Home Purchase

★★★★★ Timothy S. Would Recommend

Apr 8, 2021 Army Texas Home Purchase

★★★★★ Michael E. Would Recommend

Apr 8, 2021 Air Force Florida Home Purchase

★★★★★ **Kerry H.**

Terry is not working with me to take care of things needing repaired that are not satisfactory

Response from Veterans United

Hi Kerry,

I know that you have been in communication with your team on your options but wanted to give some next best steps to you in this aspect.

What we can do is provide advice on your next steps. Here are the options we have seen work in the past:

1. If a home inspection was completed, contact the home inspector. A home inspection is going to be a much more thorough assessment of the home's structure and inner workings. An inspection is not required by Veterans United but highly recommended. Inspectors typically have protections to help out in situations where they may have missed something.
- 2.
2. Contact the VA Regional Loan Center. If you feel like this is something that was missed by an appraiser please let the VA know. The appraiser is there to assess the value of the property and make sure the home is safe, sound and secure. The appraiser is not going to be able to see there is any faulty wiring but feel free to discuss these issues with them. You can find their contact info here: https://www.benefits.va.gov/homeloans/contact_rlc_info.asp [benefits.va.gov]
3. If there was something not disclosed by the seller or agent please contact a real estate attorney. They will better be able to assess your situation to see if there is any financial relief you can receive.

With the paperwork that we have on your file there is nothing to indicate anything is wrong with the home. This is a situation that we rely on all other parties when completing the transaction. You are at liberty to choose the property you want to purchase with your real estate agent and then we order an appraisal to make sure the home is valued at the purchase price at minimum. We understand that this is a stressful situation and if there was anything we could do to help in another way we would be happy to do this.

Apr 3, 2021 Army Alabama Home Purchase

★★★★★★ **Daniel C.** Would Recommend

Terry and his team could not have done a better job. Every detail was exact and explained more in depth when asked. Extremely happy with the entire process.

Apr 3, 2021 Army Ohio Home Purchase

★★★★★★ **Phillip D.** Would Recommend

Apr 2, 2021 Army North Carolina Home Purchase

★★★★★★ **Shawn K.** Would Recommend

Apr 1, 2021 Army Connecticut Refinance Loan

★★★★★★ **Colton A.** Would Recommend

Mar 31, 2021 Air Force Alaska Home Purchase

★★★★★ William K. Would Recommend

Awesome!

Mar 28, 2021 Army North Carolina Home Purchase

★★★★★ Eric G. Would Recommend

Terry and his team were phenomenal and made themselves available to me whenever I needed them. The one thing I was very appreciative of was the transparency and honesty of everyone I dealt with. Military veterans take care of each other and I felt that way during this whole process. Thanks again!

Mar 27, 2021 Marine Corps New Jersey Home Purchase

★★★★★ Andrew D. Would Recommend

Terry was very passionate about helping me find my new home. His constant reach to me is what kept me focused on finding exactly what I wanted. Thank you to you and your team for timely responses, quick action on updated tasks, and the friendliness of making me feel apart of the team with all that was happening.

Mar 25, 2021 Marine Corps Virginia Home Purchase

★★★★★ Elenor P. Would Recommend

Mar 25, 2021 Army New Jersey Home Purchase

★★★★★ Anthony G. Would Recommend

Mar 24, 2021 Coast Guard Alabama Home Purchase

★★★★★ Kenneth S. Would Recommend

Terry carefully explained certain aspects home financing that I was unfamiliar with. If the need arises that I need financial informational help in the future I would call Terry.

Mar 20, 2021 Air Force Missouri Home Purchase

★★★★★ Ryan B. Would Recommend

Terry was great.

Mar 20, 2021 Marine Corps Nebraska Refinance Loan

★★★★★ Robert D. Would Recommend

Terry Roberts is exceptional! He is the loan officer you want by your side! His due diligence, hard-work, and all around knowledge is top notch and beneficial! I never doubted myself in the home buying process with Terry. My family and I came from out of state and now owners of a gorgeous home. I ensured we handed everything in on time and in return he ensured that we had a clear channel of communication, especially coming in to a new area. His mastery of the loan process was impeccable! If you're looking for a loan specialist, look no further. Terry is the professional you want!

Mar 19, 2021 Army Alaska Home Purchase

★★★★★ **Brian K.** Would Recommend

Great experience! Terry Roberts and the staff at Veteran United home loan made the process of purchasing my first home a breeze! Would definitely recommend!

Mar 18, 2021 Marine Corps Oregon Home Purchase

★★★★★ **Brandon F.** Would Recommend

Terry was very prompt in responding to questions or concerns, even on weekends.

Mar 18, 2021 Coast Guard Maryland Home Purchase

★★★★★ **Christopher B.** Would Recommend

I have been pleased through both experiences and will probably use the company again

Mar 17, 2021 Army Georgia Refinance Loan

★★★★★ **Cody R.** Would Recommend

Mar 16, 2021 Air Force Florida Refinance Loan

★★★★★ **Paden D.** Would Recommend

Mar 16, 2021 Navy Virginia Home Purchase

★★★★★ **Jason S.** Would Recommend

Mar 15, 2021 Army Connecticut Home Purchase

★★★☆☆ **Christopher F.**

Mar 12, 2021 Marine Corps Georgia Home Purchase

★★★★★ **Ottis N.** Would Recommend

If you want to buy, or refinance your home you will not find a more professional, efficient or caring company than Veterans United. They are somehow able to make it an easy, stress-free process. The main thing you will know right from the start is that they have your back and you can trust them to do whatever they can to make your home ownership dream come true. Veterans United is exactly what veterans deserve for serving their country. God Bless Veterans United and God Bless America.

Mar 12, 2021 Air Force North Carolina Refinance Loan

★★★★★ **Lloyd Z.** Would Recommend

I would highly recommend veterans United to everyone.

Mar 11, 2021 Florida Home Purchase

★★★★★ **Terry R.** Would Recommend

He is ON IT! Helping, emailing, texting, speaking to agent, working for you!

Mar 9, 2021 Navy Oregon Home Purchase

★★★★★ **Sequite H.** Would Recommend

I couldn't not ask for a better team. Terry and Bridget made my first time home buyer experience awesome. They were always available to answer questions and never gave me the run-around. Great team!

Mar 8, 2021 Army Alabama Home Purchase

★★★★★ **Jean D.** Would Recommend

Mar 8, 2021 Army Connecticut Home Purchase

★★★★★ **Steffen W.** Would Recommend

Very personable and prompt in replies

Mar 5, 2021 Army Michigan Refinance Loan

★★★★★ **Zachary Z.** Would Recommend

Terry was incredible. He always responded to our calls, texts and needs immediately. We were pre-approved within an hour and Terry had already made a call to the seller's agent for the home we wanted to purchase which helped us win the bid for the contract. Thank you, Terry, for being so amazing!

Mar 5, 2021 Army Colorado Home Purchase

★★★★★ **Mujib M.** Would Recommend

Terry and I met a year ago and my credit score was not good. He got me approved for a loan, 'Hey I live in Fairbanks, AK' and I wasn't trying to purchase a dry cabin. I asked for more and he told me what I needed to do in order to get what I was asking for. To make a long story short, One Year later I and My wife are Home owners, Listen, We started moving our things today !!! Terry was there ALL-THE-WAY !!!

Feb 25, 2021 Other VA Eligibility Alaska Home Purchase

★★★★★ **John A.** Would Recommend

Terry gave incredible advice and helped me understand what options I had as a purchaser. His delegation to team members and subject matter experts assisted me with all of my questions and at no point did I feel Terry was unapproachable or unavailable. Often communication was instantaneous - and it was such an easy process.

Feb 25, 2021 Army New Hampshire Home Purchase

★★★★★ **Patrick H.** Would Recommend

Feb 25, 2021 Air Force California Home Purchase

★★★★★ **Cameron F.** Would Recommend

He made it even easier than it was to buy the home the first go around. Super easy and an overall splendid experience working with Terry.

Feb 24, 2021 Air Force Utah Refinance Loan

★★★★★ **Alecia F.** Would Recommend

He kept me updated on the process, so easy and simple it's silly.

Feb 19, 2021 Navy Florida Refinance Loan

★★★★★ **Dahlia A.** Would Recommend

Terry and his team were amazing! Always very responsive and helpful.

★ **Featured Review from Apr 10, 2019** Air Force Alaska Home Purchase



★★★★★ **Kenneth U.** Would Recommend

Communicative and quick responses.

Feb 19, 2021 Army Michigan Refinance Loan

★★★★★ **William P.** Would Recommend

Feb 17, 2021 Air Force New Hampshire Refinance Loan

★★★★★ **Jose F.** Would Recommend

Terry maintained a positive attitude the whole way through. And just when i thought this deal wasn't going to work. Terry made it happen! Thank you Terry for your hard work and dedication to helping us veterans. Overall, you went out of your ways to help me with what VU could. Thanks again!! Best wishes

★ **Featured Review from Mar 2, 2019** Air Force Arizona Home Purchase



★★★★★ **Noah B.** Would Recommend

Feb 11, 2021 Army Texas Refinance Loan

★★★★★ **Craig H.** Would Recommend

Feb 10, 2021 Air Force Virginia Home Purchase

★★★★★ **Abraham E.** Would Recommend

He guided me through the process both personally on the phone, by text, email, and video

★ **Featured Review from Jan 25, 2019** Marine Corps North Carolina
Home Purchase



★★★★★ **Paul N.** Would Recommend

Terry is the best Loan Officer I have ever worked with after buying my last two homes with him and this last refi. I will be telling every vet I come into contact with to use VU.

Feb 9, 2021 Army Oregon Refinance Loan

★★★★★ **Paul N.** Would Recommend

Terry is the best Loan Officer I have ever worked with after buying my last two homes with him and this last refi. I will be telling every vet I come into contact with to use VU.

Feb 9, 2021 [Army](#) [Oregon](#) [Refinance Loan](#)

★★★★★ **Naithan B.** Would Recommend

Feb 9, 2021 [Other VA Eligibility](#) [Alabama](#) [Home Purchase](#)

★★★★★ **Del L.** Would Recommend

See number one's comments

★ [Featured Review from Mar 2, 2018](#) [Navy](#) [Washington](#) [Home Purchase](#)



★★★★★ **Nathan S.** Would Recommend

Terry and the entire team were excellent. They addressed all my concerns through the entire process. When I had concerns about the escrow amount... Terry went back to them multiple times to confirm. Great job overall.

Feb 8, 2021 [Marine Corps](#) [Texas](#) [Refinance Loan](#)

★★★★★ **John W.** Would Recommend

Feb 7, 2021 [Navy](#) [Florida](#) [Home Purchase](#)

★★★★★ **William M.** Would Recommend

Outstanding! Top notch!

★ [Featured Review from Jan 13, 2018](#) [Army](#) [Ohio](#) [Home Purchase](#)



★★★★★ **Travis P.** Would Recommend

Kept me updated, always ahead of the game. Made this loan quick and easy.

Feb 6, 2021 Army Utah Refinance Loan

★★★★★ **Charlene D.** Would Recommend

Feb 4, 2021 Air Force Wyoming Home Purchase

★★★★★ **Kevin A.** Would Recommend

Assist quick in all my concerns or questions

Feb 3, 2021 Army Maryland Refinance Loan

★★★★★ **Timothy M.** Would Recommend

Supportive and knowledgeable throughout the entire process outlining our options and necessary steps to purchase our first home.

Feb 3, 2021 Navy Florida Home Purchase

★★★★★ **Richard H.** Would Recommend

Feb 2, 2021 Other VA Eligibility Utah Home Purchase

★★★★★ **Kellen C.** Would Recommend

Terry made a clear effort to check up on my home search and stayed engaged with my agent to ensure we were able to act quickly in a hot market. He was always reachable via text or phone to answer questions I had regarding loan documents. He really made the process easy for me.

Jan 30, 2021 Marine Corps Texas Home Purchase

★★★★★ **David K.** Would Recommend

His attitude and professionalism is impeccable. He stayed on top of all of our needs. His timing was spot on all of the time.

Jan 29, 2021 Army Washington Home Purchase

★★★★★ **Mardaffen C.** Would Recommend

Although my interaction was mostly through email, I could tell that Terry not only meant business but also my had my best interest in mind. I'm grateful for that answered prayer in Terry Roberts and his team.

Jan 28, 2021 Navy Georgia Refinance Loan

★★★★★ **Lamont H.** Would Recommend

Jan 27, 2021 Air Force Ohio Home Purchase

★★★★★ **Timothy S.** Would Recommend

Jan 26, 2021 Army Ohio Home Purchase

★★★★★ **Robert M.** Would Recommend

Professional and on time.

Jan 26, 2021 Marine Corps Michigan Refinance Loan

★★★★★ **Mark R.** Would Recommend

Very good service made it happened

Jan 23, 2021 Army North Carolina Refinance Loan

★★★★★ **James L.** Would Recommend

Terry is exceptional! To have a loan specialist constantly looking out for you when he could easily walk away after the first successful home buying experience is phenomenal. A true gentleman looking out for his fellow vets!

Jan 22, 2021 Army New Hampshire Refinance Loan

★★★★★ **Juyoung K.** Would Recommend

Jan 22, 2021 Army Georgia Home Purchase

★★★★★ **Harry K.** Would Recommend

His knowledge & expertise were professional across the board. He makes everything easy to understand, was always available when we had questions, and a pleasure to deal with. Highly recommended! Thanks Terry!

Jan 21, 2021 Army Texas Refinance Loan

★★★★★ **Gary W.** Would Recommend

Terry and his team are the best. Please make sure that they are properly rewarded
Gary Wallo

★★★★★ **Emmanuel A.** Would Recommend

Terry was very kind and respectful.

Jan 20, 2021 Army North Carolina Home Purchase

★★★★★ **Jason S.** Would Recommend

Jan 20, 2021 Army Colorado Refinance Loan

★★★★★ **Jarrold B.** Would Recommend

Terry is good at his job, he manages his team fast and efficiently.

Jan 13, 2021 Marine Corps New Hampshire Refinance Loan

★★★★★ **Ross F.** Would Recommend

Smooth process and personal care made for another top shelf experience with Terry.

Jan 12, 2021 Army Missouri Refinance Loan

★★★★★ **Lauren G.** Would Recommend

Jan 12, 2021 Army Alabama Home Purchase

★★★★★ **Sarah B.** Would Recommend

He made it exceptionally easy, it was my first time buying property and anytime I had questions about the loan process or documents he was very quick to get back to my questions. He explained things well and kept me in the loop so I understood what was what. He made it a fun experience and definitely took the stress out of it. I'm very grateful to him and Veterans United.

Jan 12, 2021 Marine Corps North Carolina Home Purchase

★★★★★ **Gregory C.** Would Recommend

Jan 7, 2021 Air Force Michigan Refinance Loan

★★★★★ **Andrew P.** Would Recommend

Jan 7, 2021 Air Force Minnesota Home Purchase

★★★★★ **George S.** Would Recommend

Terry followed thru on everything that needed to be done with a professional manner. I really enjoyed working with him.. Thank you so much.

Jan 6, 2021 Army Wyoming Home Purchase

★★★★★ **Erik M.** Would Recommend

Jan 5, 2021 Army Texas Refinance Loan

★★★★★ **Steven B.** Would Recommend

Jan 5, 2021 Marine Corps California Home Purchase

★★★★★ **Sarah R.** Would Recommend

Terry is a fantastic loan specialist! He made the process so easy even the 2nd time around when I refinanced. His team answered any questions and were readily available. He was honest and showed everything in black and white. It can be scary to purchase a home and refinance shortly after but I felt calm and relieved through the entire process.

Jan 5, 2021 Army Utah Refinance Loan

★★★★★ **Carl W.** Would Recommend

Jan 5, 2021 Marine Corps North Carolina Refinance Loan

★★★★★ **Alex G.** Would Recommend

He made it easy to understand the steps I had to take for the process to move smoothly and helped me with any problems I had along the way.

Jan 2, 2021 Navy Ohio Refinance Loan

★★★★★ **Leonard L.** Would Recommend

Jan 1, 2021 Army New Hampshire Home Purchase

★★★★★ **Erin W.** Would Recommend

Jan 1, 2021 Marine Corps Texas Home Purchase

★★★★★ **Daniel L.** Would Recommend

Terry is the best of the best. He was always there to answer my questions, guide me through the process and with his help we are now in our dream home.

Jan 1, 2021 Navy Florida Home Purchase

★★★★★ **Steve R.** Would Recommend

Terry reached out often. We texted questions back and forth. Often other team members like Bridget would jump on the text to answer or request something. It is very much the communication method I use with my family or my buddies.

Jan 1, 2021 Navy Arizona Home Purchase

★★★★★ **William E.** Would Recommend

Provided a great service

Dec 31, 2020 Army Wyoming Home Purchase

★★★★★ **Charles S.** Would Recommend

Pretty much summed it up above but this guy is awesome. Never let me get down when the first two houses went bust. He is the man.

Dec 31, 2020 Army Florida Home Purchase

★★★★★ **Cedrick K.** Would Recommend

It was a smooth process. The team guided me every step of the way.

Dec 30, 2020 Air Force New Jersey Refinance Loan

★★★★★ **Thomas D.** Would Recommend

Terry did a great job in helping me with all that I needed. He was there for me all the way.

I could not ask for more. Terry kept informing me to let him know that to contact him if I need his help on anything. just let him know. I really appreciate that. Thank Terry.

Dec 30, 2020 Army California Home Purchase

★★★★★ **Christine C.** Would Recommend

I canNOT say enough wonderful things about Terry Roberts! He's the best! We literally felt like we were his only clients and first priority. We've never bought a home before so we had a TON of questions and concerns. Terry made every question feel important (even though there were probably a million stupid questions he had to field from us!) and valid. It was such a great experience getting to work with him! He worked tirelessly to get us into our FIRST HOME and we could not have done this without him!

Dec 30, 2020 Other VA Eligibility New Jersey Home Purchase

★★★★★ **Tylen T.** Would Recommend

He was there for me every step of the way and answered any questions i had.

Dec 30, 2020 Air Force Georgia Home Purchase

★★★★★ **David S.** Would Recommend

Dec 29, 2020 Navy Maryland Home Purchase

★★★★★ **Cooper B.** Would Recommend

Terry and his team were absolutely wonderful, second loan closing with them and highly refer to friends!

Dec 26, 2020 Air Force Texas Refinance Loan

★★★★★ **Ryan D.** Would Recommend

Dec 24, 2020 Marine Corps Texas Home Purchase

★★★★★ **Ladasha G.** Would Recommend

Dec 24, 2020 Army Virginia Home Purchase

★★★★★ **Norman G.** Would Recommend

I chose to contact Terry for my Refinance, after he showed his thoroughness and professionalism, when I purchased my home. He follows up promptly with any questions or concerns I may have along the home loan process, which I really appreciated. He is always very polite and respectful.

Dec 24, 2020 Army Arizona Refinance Loan

★★★★★ **Kevin R.** Would Recommend

I can honestly say Terry was nothing short of outstanding! He's the type of individual you want in your corner. Terry did an excellent job of keeping me informed throughout the process while doing his best to ensure all parties, including the title company, were accurate and timely. My wife and I were a bit cautious having little experience with the online mortgage process. If you value professionalism, candor and customer service, this is the representative you want.

Dec 24, 2020 Army Alabama Home Purchase

★★★★★ **Sean B.** Would Recommend

Terry is awesome! He always kept us updated on new information. He explained the whole process thoroughly which is important when your a first time home buyer because things can be very confusing and stressful. Terry helped our dream of owning a house come true and we will always be thankful for that. I recommend Terry to everybody and I hope to use him and his team again in the future.

Dec 23, 2020 Army Washington Refinance Loan

★★★★★ **Larry K.** Would Recommend

Terry Roberts gave me a lot of great insight. He help me understand the financial side of the home buying process. He answered all my questions as it pertains to a VA loan. He definitely gave me the impression, he cared about me as a buyer.

Dec 23, 2020 Army Maryland Home Purchase

★★★★★ **Adam S.** Would Recommend

Very professional and knowledgeable. He made the process quick and easy.

Dec 22, 2020 Army Texas Refinance Loan

★★★★★ **Nicholas L.** Would Recommend

This is the second time we have used Terry for our home loan and the process was fast and convenient. I will continue to use Veterans United for my future home loans

Dec 22, 2020 Navy Texas Refinance Loan

★★★★★ **Milton B.** Would Recommend

Dec 22, 2020 Navy Arizona Home Purchase

★★★★★ **Jeremy H.** Would Recommend

updates on a timely manner and always kept us in the loop.

Dec 21, 2020 Air Force Alaska Home Purchase

★★★★★ **David H.** Would Recommend

Terri & his team do a great job of keeping you and the loan on track. If you don't understand something, they make sure you do. They are always there to help & very professional.....

Dec 20, 2020 Air Force Ohio Refinance Loan

★★★★★ **Chunsong P.** Would Recommend

Terry and Bridget and Anthony you are the best

Dec 19, 2020 Army Florida Home Purchase

★★★★★ **Mary D.** Would Recommend

Terry and his team were fantastic. I'm a senior, new to the homebuying process, and on my own through the process. The level of communication between the team and me was great. If I contacted them with a question, someone got back to me in a very period of time. I cannot stress enough how much communication eases the stress of what can be a hectic process. And before anyone says "well, that's just our job", trust me, I have heard horror stories from acquaintances about their experiences with lenders. So keep up the great work!

Dec 19, 2020 Air Force Nebraska Home Purchase

★★★★★ **Henry W.** Would Recommend

Dec 18, 2020 Army Virginia Home Purchase

★★★★★ **Joshua C.** Would Recommend

Dec 18, 2020 Coast Guard California Refinance Loan

★★★★★ **Anthony R.** Would Recommend

Dec 17, 2020 Army Alabama Refinance Loan

★★★★★ **Nicholas S.** Would Recommend

Dec 17, 2020 Army Texas Home Purchase

★★★★★ **Andre M.** Would Recommend

The customer service was amazing and follow up was top notch. We could not have asked for a better person to handle our loan. I think the added touch was the video on Veterans Day! That was so special and we felt honored. Thank you again Terry!

Dec 17, 2020 Air Force New Jersey Home Purchase

★★★★★ **Guillermo G.** Would Recommend

Terry was exceptional, always there for us. He answered all my questions and helped me with any issues, always updating us on the process. We really appreciate everything his team and him personally did for us. We are really grateful.

Dec 17, 2020 Army Arizona Home Purchase

★★★★★ **Emily R.** Would Recommend

Terry helped walk us through the financing process and was always available to answer our questions.

Dec 17, 2020 Coast Guard Virginia Refinance Loan

★★★★★ **Edward M.** Would Recommend

Dec 16, 2020 Navy Connecticut Refinance Loan

★★★★★ **Kenneth C.** Would Recommend

Easy to talk to and painless process definitely would recommend Terry Roberts

Dec 15, 2020 Marine Corps Arizona Refinance Loan

★★★★★ **John D.** Would Recommend

Dec 15, 2020 Army Ohio Refinance Loan

★★★★★ **Murray B.**

When i could get him he was responsive.

Dec 14, 2020 Air Force Missouri Home Purchase

★★★★★ **Joseph C.** Would Recommend

Terry was quick to reply to our phone calls and our questions as we went through the loan process. We felt he was very knowledgeable and willing to assist us with our concerns. He was even willing to help us close ahead of schedule with only 4 days notice! Terry has a very pleasing and caring personality and we loved working with him.

★★★★★ **Douglas J.** Would Recommend

He was always available. All the quotes were up front and accurate. His team would call if anything was needed and respond by phone or email to explain details if needed.

Dec 9, 2020 Army Ohio Home Purchase

★★★★★ **Brian M.** Would Recommend

Dec 8, 2020 Army North Carolina Refinance Loan

★★★★★ **Michael K.** Would Recommend

Terry is awesome! He helped me from the very beginning with my offer approach all the way through to the closing. He is top level good at his job and has a friendly feel as well. Very happy with him and the entire team!

Dec 7, 2020 Navy Florida Home Purchase

★★★★★ **Dwayne A.** Would Recommend

Dec 3, 2020 Navy Maryland Home Purchase

★★★★★ **Kevin P.** Would Recommend

Dec 3, 2020 Air Force Virginia Home Purchase

★★★★★ **Raychell J.** Would Recommend

He really took the time to breakdown things to me to ensure that I was understanding. As a first time homebuyer it was necessary and truly amazing!

Nov 30, 2020 Air Force Missouri Home Purchase

★★★★★ **Colin B.** Would Recommend

Nov 30, 2020 Air Force Ohio Home Purchase

★★★★★ **Daniel S.** Would Recommend

Nov 28, 2020 Marine Corps California Refinance Loan

★★★★★ **Franklin F.** Would Recommend

Terry was very nice to work with and very personable. He returned my phone calls and was very polite. I really enjoyed working with him.

Nov 28, 2020 Other VA Eligibility Washington Refinance Loan

★★★★★ **Jonathan G.** Would Recommend

Nov 28, 2020 Navy Texas Home Purchase

★★★★★ **Adrienne P.** Would Recommend

Terry is a professional with a plethora of knowledge. His patience and ability to make me feel comfortable made my process pleasant. I can tell that he had my best interest at heart. Kudos.

Nov 27, 2020 Army Maryland Home Purchase

★★★★★ **Thomas S.** Would Recommend

Terry was helpful, knowledgeable and was a true partner during the process.

Nov 23, 2020 Marine Corps Florida Home Purchase

★★★★★ **Michael M.** Would Recommend

Terry always kept me informed on progress of loan and answered any questions I had.

Nov 23, 2020 Army Georgia Home Purchase

★★★★★ **Paul R.** Would Recommend

Terry and his team was always there anytime my wife and I had questions(which was a lot). Any time I wanted to talk to someone, they were easy to get ahold and quick to answer all of my questions and concerns. They also provided a lot of helpful information on the processes of buying and provided a lot information once we purchased the home. Will definitely recommend Terry and his team.

Nov 22, 2020 Air Force Alaska Home Purchase

★★★★★ **Erik D.** Would Recommend

Everything went very smoothly!

Nov 21, 2020 Air Force Minnesota Home Purchase

★★★★★ **Amber M.** Would Recommend

Nov 19, 2020 Marine Corps California Home Purchase

★★★★★ **Richard A.** Would Recommend

Terry has gone above and beyond helping us refinance our home. We started with Terry in the venture for our new home. Him and his team helped us walk through the paperwork and the transition went smoothly. It was pretty painless with Terry's help. Keep up the good work Terry and team.

Nov 18, 2020 Army Washington Refinance Loan

★★★★★ **Kayley C.** Would Recommend

Nov 17, 2020 Air Force Arizona Home Purchase

★★★★★ **Mark J.** Would Recommend

Yes! Terry & his team was ALWAYS available, & super informative.

Nov 17, 2020 Navy New Jersey Home Purchase

★★★★★ **Kollin B.** Would Recommend

Everything went very smooth. The loan team was quick to respond to my questions, and kept in touch throughout the entire process.

Nov 17, 2020 Air Force Texas Refinance Loan

★★★★★ **James T.** Would Recommend

Terry called me to explain some things I didn't understand. It was very reassuring to talk to another veteran who gave me information I couldn't get from a website. I give Terry my highest recommendation. Thank you Terry

Nov 17, 2020 Air Force Colorado Refinance Loan

★★★★★ **Eric B.** Would Recommend

Nov 10, 2020 Navy Missouri Refinance Loan

★★★★★ **George W.** Would Recommend

Very informative, everyone was there every step of the way and made the process seamless!! Awesome!!

Nov 7, 2020 Navy Alabama Home Purchase

★★★★★ **Ryan S.** Would Recommend

Nov 6, 2020 Air Force North Carolina Home Purchase

★★★★★ **Ozzie Z.** Would Recommend

Nov 5, 2020 Marine Corps North Carolina Home Purchase

★★★★★ **Gilbert R.** Would Recommend

Terry isn't only professional, he's personable. It's been a pleasure working with him and his team in closing on my first home last year and again, refinancing this year. I look forward to my growing relationship with Veterans United as I will surely be back with some future endeavors. Thank you Team

Nov 4, 2020 Navy Washington Refinance Loan

★★★★★ **Kathy G.** Would Recommend

Both Terry and his teammate Brandon were great. They answered all queries thoroughly and honestly. They kept the loan moving forward. I always felt that they had our best interests at heart.

Nov 3, 2020 Air Force Maryland Refinance Loan

★★★★★ **Morgan Z.** Would Recommend

Nov 3, 2020 Air Force Maryland Home Purchase

★★★★★ **Joshua R.** Would Recommend

Answered all the questions I had.

Nov 1, 2020 Other VA Eligibility Texas Home Purchase

★★★★★ **Roderick P.** Would Recommend

Nov 1, 2020 Army Georgia Home Purchase

★★★★★ **Joseph V.** Would Recommend

Nov 1, 2020 Marine Corps Nebraska Home Purchase

★★★★★ **Hilda V.** Would Recommend

Oct 31, 2020 Army Washington Home Purchase

★★★★★ **Thalles S.** Would Recommend

Very professional staff. Glad to get to work with them

Oct 30, 2020 Marine Corps North Carolina Home Purchase

★★★★★ **Ryan T.** Would Recommend

Wonderful to work with, very fast at replying, very friendly, I will definitely want to work with him in the future.

Oct 28, 2020 Army Missouri Home Purchase

★★★★★ **David C.** Would Recommend

Very friendly and courteous! They answered any questions quickly.

Oct 27, 2020 Air Force Ohio Home Purchase

★★★★★ **Matthew O.** Would Recommend

Terry was friendly, informative and made the process much less stressful. I was very impressed with Terry and his entire team! Thank you all very much!

Oct 26, 2020 Air Force Minnesota Home Purchase

★★★★★ **Paolo R.** Would Recommend

Oct 25, 2020 Air Force Washington Home Purchase

★★★★★ **Thomas H.** Would Recommend

Oct 25, 2020 Air Force Maryland Refinance Loan

★★★★★ **Adam W.** Would Recommend

Veterans United offered a very clear cut and simple home buying experience. They worked hard to get the best possible results. Thank you.

Oct 23, 2020 Army Wyoming Home Purchase

★★★★★ **Stephen S.** Would Recommend

Very responsive, made the process easy!

Oct 20, 2020 Navy Connecticut Home Purchase

★★★★★ **Theodore A.** Would Recommend

Terry's communication was much appreciated and he was always available to answer questions if we called or texted.

Oct 20, 2020 Navy Ohio Refinance Loan

★★★★★ **Joshua C.** Would Recommend

Terry made the process very simple. Called back within 24 hours anytime I had a question and delivered exactly what he was selling with no surprises. I'm grateful for Terry and his team and would definitely recommend him to other veterans.

Oct 19, 2020 Navy Maryland Home Purchase

★★★★★ **John H.** Would Recommend

Anytime I had question, Terry was there with the answers. I would highly recommend Terry to any I know looking for someone to help them through the loan process!

Oct 18, 2020 Navy Connecticut Home Purchase

★★★★★ **Anthony K.** Would Recommend

Working with Terry and his team was exceptional! They kept us informed throughout the home buying process and, frankly, made it a pleasant experience. Also, Terry is a knowledgeable and experienced source for VA home loans. Thank you, Terry!

Oct 18, 2020 Army Texas Home Purchase

★★★★★ **Sadie R.** Would Recommend

Oct 18, 2020 Other VA Eligibility Alaska Home Purchase

★★★★☆ **David V.**

Oct 16, 2020 Army Virginia Home Purchase

★★★★☆ **Marco R.** Would Recommend

Very little interaction with Terry, mostly with his loan team which were very responsive and helped a lot. The little interaction I did have with him was only for crunching numbers, and for everything else he was not responsive and the one time he did try and answer something it wasn't helpful.

Oct 16, 2020 Navy Georgia Home Purchase

★★★★★ **Lonnie K.** Would Recommend

Oct 15, 2020 Army Virginia Home Purchase

★★★★★ **Maha L.** Would Recommend

All questions were answered and explained.

Oct 10, 2020 Marine Corps Texas Home Purchase

★★★★☆ **Keith E.** Would Recommend

Always let me know when I needed something done.

Oct 10, 2020 Air Force Nebraska Home Purchase

★★★★★ **Lindsey J.** Would Recommend

keep me up to date of were my claim was.

Oct 8, 2020 Air Force Texas Home Purchase

★★★★★ **Joseph B.** Would Recommend

Terry is on top of everything , so professional , but yet human , understanding and caring . I cannot say enough good things about Terry .
OUTSTANDING !

Oct 8, 2020 Marine Corps New Jersey Refinance Loan

★★★★★ **Michael M.** Would Recommend

Terry answered all my questions in a timely manner and was always kind and extremely professional.

Oct 7, 2020 Navy Arizona Refinance Loan

★★★★★ **Patrick M.** Would Recommend

Oct 6, 2020 Army Missouri Refinance Loan

★★★★★ **Natara B.** Would Recommend

I am a first time home buyer and Terry and his team made this process easy and smooth! His response time was impeccable. Highly recommended!

Oct 2, 2020 Army New Jersey Home Purchase

★★★★★ **Maurice A.** Would Recommend

Sep 30, 2020 Marine Corps Maryland Home Purchase

★★★★★ **Micah D.** Would Recommend

The agent, lender, and title company did an awesome job making a near impossible situation possible

Sep 30, 2020 Air Force Texas Home Purchase

★★★★★ **Jonathan H.** Would Recommend

Sep 27, 2020 Air Force Georgia Home Purchase

★★★★★ **James S.** Would Recommend

Sep 26, 2020 Army Texas Home Purchase

★★★★★ **Johnnie H.** Would Recommend

I have nothing but wonderful feeling about Terry! He is the best!

Sep 26, 2020 Navy Michigan Home Purchase

★★★★★ **Josephine M.** Would Recommend

He always been there to answer questions and made everything so simple. When document were there to sign he sent me a text and I went online and read them signed and he received what he needed. He is an amazing man

Sep 24, 2020 Navy Maryland Home Purchase

★★★★★ **John S.** Would Recommend

Terry provided answers that my realtor couldn't, very helpful!

Sep 24, 2020 Air Force Ohio Home Purchase

★★★★★ **Oludotun O.** Would Recommend

He was very helpful with questions I had concerning my loan application

Sep 24, 2020 Army Texas Home Purchase

★★★★★ **Matthew F.** Would Recommend

Good communication. Most importantly, when crunch time came, he pushed it through and got our closing date 24-48 hours earlier than I thought it would be. That made a significant difference in my schedule and ability to move in!

★★★★★ **Jeffrey T.** Would Recommend

Terry was always there to answer any questions or help with any issues along the process.

Sep 24, 2020 Marine Corps Arizona Home Purchase

★★★★★ **Amy D.** Would Recommend

Terry and his team were a pleasure to work with. They made me feel like part of a family that truly cared about my well-being and future. They helped me make a huge life decision that was right for me and have me succeeding towards my future as a home owner.

Sep 24, 2020 Army Michigan Refinance Loan

★★★★★ **Andrasha W.** Would Recommend

Sep 22, 2020 Navy Colorado Home Purchase

★★★★★ **Bradley S.** Would Recommend

Sep 21, 2020 Marine Corps Ohio Home Purchase

★★★★★ **Charles W.** Would Recommend

Sep 20, 2020 Air Force Michigan Home Purchase

★★★★★ **Anthony G.** Would Recommend

Buying a home is not something you do very often in your life. It is a highly complicated process. Veterans United walks you through that process one simple step at a time making it an enjoyable memory as you become a new home owner. Thanks for all the help!

Sep 18, 2020 Army New Jersey Home Purchase

★★★★★ **Michael P.** Would Recommend

Terry was always quick to respond and let me know anything I needed to do and when it was needed by, in order to keep the process on track

Sep 16, 2020 Navy Maryland Home Purchase

★★★★★ **Scott A.** Would Recommend

Title office has said the VA package was the most concise they had ever seen. Credit due to Mr Roberts

Sep 16, 2020 Marine Corps Michigan Home Purchase

★★★★★ **James B.** Would Recommend

Terry and his team were super helpful and very professional in assisting us in obtaining financing for our new home. Thank you !

Sep 16, 2020 Air Force Colorado Home Purchase

★★★★★ **Jordan L.** Would Recommend

Terry Roberts did an outstanding job offering and completing a home refinance loan for me.

Sep 15, 2020 Army Minnesota Refinance Loan

★★★★★ **David F.** Would Recommend

Terry is very helpful and responsive throughout the entire process.

Sep 10, 2020 Marine Corps California Home Purchase

★★★★★ **Tracy D.** Would Recommend

Good communicator. Answered all my questions and kept me updated on the process.

Sep 6, 2020 Army Texas Home Purchase

★★★★★ **Peter R.** Would Recommend

Sep 4, 2020 Marine Corps Connecticut Home Purchase

★★★★★ **Jared B.** Would Recommend

Sep 3, 2020 Navy New Jersey Home Purchase

★★★★★ **Keegan S.** Would Recommend

We'd recommend Terry and VU in a heartbeat! Couldn't have asked for a better, more personable experience. We're so grateful and look forward to sending plenty of referrals!

Sep 3, 2020 Air Force Missouri Refinance Loan

★★★★★ **Douglas D.** Would Recommend

Outstanding service and care demonstrated

Sep 1, 2020 Other VA Eligibility Georgia Refinance Loan

★★★★★ **Hasting M.** Would Recommend

Sep 1, 2020 Army Texas Home Purchase

★★★★★ **Jonathon T.** Would Recommend

Sep 1, 2020 Army Utah Refinance Loan

★★★★★ **Christopher T.** Would Recommend

Aug 31, 2020 Marine Corps Texas Home Purchase

★★★★★ **William R.** Would Recommend

Aug 30, 2020 Army Arizona Home Purchase

★★★★★ **Gerardo R.** Would Recommend

Terry and his team have been very attentive in getting me documents I needed to complete and keeping me updated on the status of the loan. As the loan had to clear in about 30 days, his efforts were vital for getting cleared to close on time!

Aug 30, 2020 Marine Corps New Jersey Home Purchase

★★★★★ **David S.** Would Recommend

From my initial contact, all the way to the closing, Terry displayed the pinnacle of professionalism and friendliness. Even my agent commented on his effectiveness and positive attitude. Given that I made a decision to use Veterans United after a preliminary web search, as the deal unfolded, I was continually impressed with the ease of the process and offer a deep thanks to Terry for guiding me thru the process. Any prudent company would do well to have a man such as Terry in the front end of their customer service. 11 Stars!!!!

Aug 29, 2020 Coast Guard North Carolina Home Purchase

★★★★★ **Nicole S.** Would Recommend

Aug 29, 2020 Army Minnesota Refinance Loan

★★★★★ **Tori P.** Would Recommend

Very responsive and helpful throughout the process.

Aug 29, 2020 Air Force Colorado Home Purchase

★★★★★ **Shelby Z.** Would Recommend

Aug 29, 2020 Army Nebraska Home Purchase

★★★★★ **Andrew K.** Would Recommend

Aug 27, 2020 Air Force North Carolina Home Purchase

★★★★★ **Darin B.** Would Recommend

He was with us through every step.

Aug 27, 2020 Army Washington Home Purchase

★★★★★ **William P.** Would Recommend

Again, he always kept me in the loop and well-informed. I especially liked that I could text him anytime and get a quick response.

Aug 26, 2020 Air Force North Carolina Home Purchase

★★★★★ **Kenneth S.** Would Recommend

Most helpful...and I needed lots of help!

Aug 26, 2020 Navy Georgia Home Purchase

★★★★★ **Evelyn R.** Would Recommend

★★★★★ **Juan V.** Would Recommend

Aug 24, 2020 Army Alabama Home Purchase

★★★★★ **Jonathan C.** Would Recommend

Guided me through my first home purchase and my first VA loan. Thanks to him we got a great rate.

Aug 22, 2020 Army Colorado Home Purchase

★★★★★ **Jessica L.** Would Recommend

Aug 21, 2020 Other VA Eligibility California Home Purchase

★★★★★ **Dean T.** Would Recommend

Terry came across like a atypical Marine, confident, can do attitude, and full of energy. He claimed to be able to do things in a timeline that seemed highly improbable (at least in mortgage industry standards). I thought he might be overly confident and selling a bill of goods in order to win me over and ultimately get me to sign on with Veterans United. Boy was I wrong, he did everything he said he could do and exceeded my expectations. He closed not only closed on-time, but EARLY! Which worked great for me because I was in a time crunch to find a place. Can't go wrong with Terry Roberts, can't go wrong with a motivated Marine!

Aug 20, 2020 Air Force Florida Home Purchase

★★★★★ **Mercy Z.** Would Recommend

Terry earned my trust by being up front and on the ball.

I felt that everything moved very quickly and when I had a question, he was very prompt in answering it. Highly recommend Terry and his team!

Aug 18, 2020 Air Force New Hampshire Home Purchase

★★★★★ **Chad K.** Would Recommend

Make sure you tell the clients everything about closing or closing costs are not considered at the end of the deal. And that there are out of cost payments also

Aug 18, 2020 Navy Alabama Home Purchase

★★★★★ **Mikhail R.** Would Recommend

Awesome dude that always answered my questions immediately.

Aug 15, 2020 Navy Oregon Home Purchase

★★★★★ **Alexa K.** Would Recommend

Terry was with us from the very beginning and never gave up. Three years later, we are finally here in the perfect home for us thanks to him and our loan team!

Aug 12, 2020 Navy Texas Home Purchase

★★★★★ **Andrea S.** Would Recommend

He ensured I was knowledgeable and responsive to my requests. He and his team were very well organized using technology to make the process effortless.

★★★★★ **Trevor M.** Would Recommend

Aug 10, 2020 Air Force Alaska Home Purchase

★★★★★ **Michael M.** Would Recommend

I re-fi'd once with Terry and VU last year. Terry came back to me later in the year with a lower rate; but I declined. He wasn't discouraged and when rates this year went under 3%, he followed up again and this time it was worth it. I admire that. As Winston Churchill, the subject of a biography I wrote, once said "Never give in. Never. Never. (plus a few more 'nevers')". Terry followed Churchill's advice. Good man.

Aug 9, 2020 Army Ohio Refinance Loan

★★★★★ **Anthony G.** Would Recommend

Awesome ! Very professional. Always helpful

Aug 8, 2020 Army California Home Purchase

★★★★★ **Francis M.** Would Recommend

Aug 8, 2020 Army Alaska Home Purchase

★★★★★ **Jerry S.** Would Recommend

Terry made the whole process very easy. Always there if I had questions. No surprises ,He kept me informed during the whole loan process.

Aug 7, 2020 Army Texas Home Purchase

★★★★★ **Larry J.** Would Recommend

Great personality, very knowledgeable. All around great guy.

Aug 6, 2020 Air Force Virginia Home Purchase

★★★★★ **William D.** Would Recommend

Awesome job very easy to work with. Also very knowledgeable

Aug 6, 2020 Other VA Eligibility Michigan Home Purchase

★★★★★ **Jeffrey R.** Would Recommend

Aug 4, 2020 Army Arizona Home Purchase

★★★★★ **Kenneth G.** Would Recommend

Very helpful and walked us through the whole process. Great experience

Aug 4, 2020 Navy New Hampshire Home Purchase

★★★★★ **Amanda M.** Would Recommend

Terry was outstanding!! Being a first time home buyer I had 101 questions and Terry took his time to answer every single one of them! He never made me feel like a burden and I appreciated his attentiveness and quick response times.

Aug 3, 2020 Air Force Colorado Home Purchase

★★★★★ **Miguel N.** Would Recommend

Very professional and provided timely response to question.

Jul 30, 2020 Army California Home Purchase

★★★★★ **Donald G.** Would Recommend

The best service we had through 45 years together

Jul 29, 2020 Other VA Eligibility Washington Refinance Loan

★★★★☆ **Mark W.** Would Recommend

Jul 25, 2020 Other VA Eligibility Colorado Home Purchase

★★★★☆ **Stephen L.** Would Recommend

Jul 24, 2020 Navy New Jersey Home Purchase

★★★★☆ **James T.** Would Recommend

Jul 24, 2020 Air Force Florida Home Purchase

★★★★★ **Wilmer T.** Would Recommend

Jul 22, 2020 Army Florida Home Purchase

★★★★★ **Zachary M.** Would Recommend

Jul 22, 2020 Army California Refinance Loan

★★★★★ **Donna K.** Would Recommend

Terry is an exceptional home loan specialist. The entire process was so simple. When we did have questions, Terry was always available and so patient with all of our questions- even after hours! He kept in touch throughout the process by phone and text. He is a valuable asset to Veterans United!

Jul 20, 2020 Air Force Texas Home Purchase

★★★★★ **Jessyca R.** Would Recommend

Love terry

He was very helpful and prompt.

The only reason I didn't give it a full 10 was because of the sub people always changing. Wish we just worked w Terry because he's the best

Jul 20, 2020 Navy Connecticut Refinance Loan

★★★★★ **Brett W.** Would Recommend

Very attentive to my loan process needs, and very helpful in clarifying items.

Jul 19, 2020 Army Washington Home Purchase

★★★★★ **Rodney H.** Would Recommend

He and his team are very professional and we trust them in all aspects of the loan process. Very happy with them and V.U. Nancy Higgins.

Jul 18, 2020 Marine Corps Missouri Home Purchase

★★★★★ **Cynthia B.** Would Recommend

Answered questions quickly, explained things well, was available.

Jul 16, 2020 Air Force Michigan Home Purchase

★★★★★ **Jeri E.** Would Recommend

He knows how to get things done.

Jul 16, 2020 Navy Virginia Refinance Loan

★★★★★ **Matthew F.** Would Recommend

Jul 15, 2020 Coast Guard Virginia Refinance Loan

★★★★☆ **Eric G.** Would Recommend

Very nice and personable. A bit hard to get ahold of near the end of the loan process.

Jul 14, 2020 Navy Virginia Home Purchase

★★★★★ **Jamaar P.** Would Recommend

Terry and his team were great throughout the entire process. They made everything go as smooth as possible and I always felt I could reach out and get information I needed from them. Would definitely recommend them to family and friends to use for getting a new home!

Jul 14, 2020 Army Arizona Home Purchase

★★★★★ **Jesus M.** Would Recommend

Terry and his team were great. From the beginning of the process to the end. As a first time home buyer everything was new to me and they helped me out.

Jul 12, 2020 Army Alabama Home Purchase

★★★★★ **Christopher B.** Would Recommend

Fantastic guy , always there to help.

Jul 11, 2020 Navy Michigan Home Purchase

★★★★★ **Christina M.** Would Recommend

Things started out really quick and easy, lots of communication and explanations, constant follow-ups on needed documents/signatures. Once the first house fell through, I feel my realtor and I had a harder time contacting Terry. Perhaps he had a larger work load at that time, but that lack of communication toward the end is my only complaint.

Jul 11, 2020 Other VA Eligibility Virginia Home Purchase

★★★★★ **Victor M.** Would Recommend

Terry is amazing as always, we will always return to him for all our home purchases!

Jul 10, 2020 Marine Corps North Carolina Refinance Loan

★★★★★ **David R.** Would Recommend

I would highly recommend going with veterans United for any veterans looking to buy a home. Communication was outstanding, they are there for you every step of the way.

Jul 10, 2020 Army Washington Home Purchase

★★★★★ **Taylor V.** Would Recommend

Tough to get ahold of. Very knowledgeable on everything we asked and very friendly.

Jul 9, 2020 Army Nebraska Home Purchase

★★★★★ **Jason D.** Would Recommend

Having this as my second home buying experience, I'd say that this process and experience was significantly better than my first and I really appreciate Terry and his team for all their hard work. Look forward to working with you all in the future!

Jul 8, 2020 Army Georgia Home Purchase

★★★★★ **Edward G.** Would Recommend

Kept me informed and prepared

Jul 3, 2020 Marine Corps North Carolina Home Purchase

★★★★★ **Kevin P.** Would Recommend

Terry and his team were very responsive and helpful through the whole process

Jul 2, 2020 Air Force Michigan Home Purchase

★★★★★ **David B.** Would Recommend

Terry and his team is outstanding even though we hit a few hiccups during the process we overcame

Jul 1, 2020 Army Florida Home Purchase

★★★★★ **Issakha N.** Would Recommend

I bought my first house thanks to Terry. It was an easy process with him, because he is very patient, and positive.

Jun 30, 2020 Other VA Eligibility Georgia Home Purchase

★★★★★ **Evelin C.** Would Recommend

He was very patient and understanding with us the entire process. There was no question he could not answer. Terry and his team are amazing.

Jun 30, 2020 Air Force Arizona Home Purchase

★★★★★ **Scyler B.** Would Recommend

Jun 30, 2020 Air Force Washington Home Purchase

★★★★★ **Rachel H.** Would Recommend

He made it seem we were his personal priority! He was on top of everything and kept up with us even during the pandemic which looked to be slowing us down house hunting. I could tell he took personal pride in doing his job well because his efforts paid off in the form of a quick approval and closing process. His friendly demeanor and candid conversation kept us feeling at ease through the process.

Jun 29, 2020 Air Force Georgia Home Purchase

★★★★★ **Ava P.** Would Recommend

Answered all my questions, gave me assurance when needed, made the process run as smoothly as possible.

Jun 27, 2020 Army Minnesota Home Purchase

★★★★★ **Gary H.** Would Recommend

Terry was very professional and knowledgeable, explaining terms in layman's terms for his clients. Extremely quick to reply to any question I had through the loan approval to completion of underwriting. Definitely a 5 star rating from Paula and I.

Jun 27, 2020 Marine Corps North Carolina Home Purchase

★★★★★ **Eric B.** Would Recommend

Jun 26, 2020 Air Force New Jersey Home Purchase

★★★★★ **Jonah M.** Would Recommend

Was very easy.

Jun 25, 2020 Marine Corps California Home Purchase

★★★★★ **Justin T.** Would Recommend

Closed early with a great interest rate, what more can you ask for?

Jun 25, 2020 Air Force California Home Purchase

★★★★★ **Marilyn R.** Would Recommend

Always available to answer all my questions
So helpful

Jun 25, 2020 Air Force Texas Home Purchase

★★★★★ **Steven B.** Would Recommend

Jun 24, 2020 Navy Florida Home Purchase

★★★★★ **Karl T.** Would Recommend

terry did a good job

Jun 21, 2020 Navy Alabama Home Purchase

★★★★★ **Quentin L.** Would Recommend

Jun 20, 2020 Navy Texas Home Purchase

★★★★★ **Luis V.** Would Recommend

Jun 19, 2020 Marine Corps California Home Purchase

★★★★★ **Michael G.** Would Recommend

Jun 18, 2020 Air Force Minnesota Refinance Loan

★★★★★ **Eric H.** Would Recommend

Terry and Bridget were able to work with me & my schedule, and were patient enough to understand I was selling a mobile home, while simultaneously buying a townhome. I was still working full time during the COVID-19 pandemic, which required businesses to shut down, or go digital. Signing documents electronically made things a LOT easier! As harrowing as buying a home could be, the VU team did everything possible to mitigate any issues and ensure my purchase was solid. Thanks again, everyone!

Jun 18, 2020 Army Minnesota Home Purchase

★★★★★ **Kenneth D.** Would Recommend

Even though buying a new home during the COVID crisis was difficult, Veterans United made the process easier.

Jun 18, 2020 Army Texas Home Purchase

★★★★★ **Arturo M.** Would Recommend

Always stayed in contact with me throughout the hoke buying process and answered any questions I had.

Jun 17, 2020 Marine Corps Virginia Home Purchase

★★★★★ **Travis D.** Would Recommend

Fantastic service!

Jun 17, 2020 Army Ohio Home Purchase

★★★★★ **Daniel F.** Would Recommend

Jun 16, 2020 Army Arizona Home Purchase

★★★★★ **Jeremiah H.** Would Recommend

Terry is always looking out for the best interests of his clients. This is the second time working with him and it's always a pleasure!

Jun 16, 2020 Army Alaska Refinance Loan

★★★★★ **Justin L.** Would Recommend

Jun 16, 2020 Air Force Minnesota Home Purchase

★★★★★ **Thomas G.** Would Recommend

Jun 16, 2020 Army Virginia Home Purchase

★★★★★ **Albert W.** Would Recommend

Terry and his team were very helpful with the home buying process. It went extremely well. Very professional, I would recommend them to anymore.

Jun 16, 2020 Navy Virginia Home Purchase

★★★★★ **Daniel C.** Would Recommend

Terry was awesome to work with, he was always there when I had questions -- and I had a lot of questions. He made the VA home loan process very easy and we were able to close early on my house.

Jun 15, 2020 Army Michigan Home Purchase

★★★★★ **Arnold O.** Would Recommend

Very helpful and easy to talk with

Jun 14, 2020 Army Alabama Home Purchase

★★★★★ **Brittany R.** Would Recommend

Veterans United made the home buying process so relieving. They were on top of everything and communicated thoroughly. Terry was great and professional and Brigitte got the job done when it came to paperwork and processing!!! Highly recommend VU! Will be back if I ever go through the home owning process again !

Jun 13, 2020 Air Force New Jersey Home Purchase

★★★★★ **Gerad P.** Would Recommend

Jun 11, 2020 Air Force Michigan Home Purchase

★★★★★ **Nicholas C.** Would Recommend

Jun 11, 2020 Other VA Eligibility Utah Home Purchase

★★★★★ **Kylie L.** Would Recommend

Jun 11, 2020 Marine Corps New Hampshire Refinance Loan

★★★★★ **Ryan K.** Would Recommend

Jun 9, 2020 Navy Michigan Home Purchase

★★★★★ **Bryce R.** Would Recommend

Jun 6, 2020 Air Force Maryland Home Purchase

★★★★★ **Jonathan C.** Would Recommend

he dealt with me and all my stress issues better then anyone else couldve

Jun 6, 2020 Marine Corps Florida Home Purchase

★★★★★ **Alecia F.** Would Recommend

He answered any questions that I had and made my experience with Veterans United very pleasant.

Jun 6, 2020 Navy Florida Home Purchase

★★★★★ **Michael C.** Would Recommend

Jun 5, 2020 Army Nebraska Home Purchase

★★★★★ **Vernon C.** Would Recommend

Jun 5, 2020 Army Texas Home Purchase

★★★★★ **Janice P.** Would Recommend

Terry is very professional and kept me informed every step of the way!

Jun 5, 2020 Air Force Virginia Home Purchase

★★★★★ **Robert D.** Would Recommend

Jun 4, 2020 Navy New Jersey Refinance Loan

★★★★★ **Charles G.** Would Recommend

Jun 3, 2020 Air Force Connecticut Refinance Loan

★★★★★ **Angela W.** Would Recommend

It has been a pleasure working with Terry throughout my home buying experience. Even though it was sometimes difficult to speak with on the phone he responded promptly to emails. Terry's entire team has been very helpful throughout the process. Thank you!

Jun 1, 2020 Army Georgia Home Purchase

★★★★★ **Forrest S.** Would Recommend

was available to answer any questions and assistance when needed.

Jun 1, 2020 Army New Hampshire Home Purchase

★★★★★ **Christopher M.** Would Recommend

The entire process was daunting at first, but Terry and his team really made the whole process effortless.

Jun 1, 2020 Navy Florida Home Purchase

★★★★★ **Timothy S.** Would Recommend

May 31, 2020 Other VA Eligibility North Carolina Home Purchase

★★★★★ **Jerad W.** Would Recommend

May 31, 2020 Marine Corps Texas Home Purchase

★★★★★ **Jose B.** Would Recommend

Always fast to answer questions and help. Excellent experience

May 30, 2020 Army Alabama Home Purchase

★★★★★ **Adam C.** Would Recommend

May 29, 2020 Coast Guard Alabama Refinance Loan

★★★★★ **Michael M.** Would Recommend

May 28, 2020 Coast Guard Oregon Home Purchase

★★★★★ **Peter M.** Would Recommend

May 28, 2020 Navy Maryland Home Purchase

★★★★★ **Timothy O.** Would Recommend

May 28, 2020 Army Washington Home Purchase

★★★★★ **Gustavo R.** Would Recommend

Terry stayed on top of our refinance process ; from start to finish Terry communicated every step of the process and didn't waste not a minute of our time. Terry Roberts proved us again that he's knowledgeable and very committed to his customers; he didn't quit until we were happy!

May 27, 2020 Marine Corps North Carolina Refinance Loan

★★★★★ **Melissa B.** Would Recommend

Either Terry or a member of his team was always available to answer any questions I had.

May 27, 2020 Army Michigan Home Purchase

★★★★★ **Joni S.** Would Recommend

Friendly and answered my questions quickly. Great to work with

May 22, 2020 Army Nebraska Home Purchase

★★★★★ **Kenneth M.** Would Recommend

Yes he did a great job

May 21, 2020 Navy Oregon Home Purchase

★★★★★ **Abraham E.** Would Recommend

Terry Roberts made himself easily available, which allowed for no interruptions in the process of my refinancing

May 21, 2020 Marine Corps North Carolina Refinance Loan

★★★★☆ **Andrew V.** Would Recommend

May 21, 2020 Air Force Arizona Home Purchase

★★★★★ **Andrew A.** Would Recommend

Terry did an amazing job. He was always quick to respond and helped me all along the way. Thank you again!!

May 21, 2020 Army Minnesota Home Purchase

★★★★★ **Grady F.** Would Recommend

We were referred to Terry by a coworker/ friend that had a terrific experience and liked the personal touch.

May 20, 2020 Air Force Utah Refinance Loan

★★★★★ **Erik V.** Would Recommend

Terry and his team were very helpful which the process quick and easy!!

May 18, 2020 Army North Carolina Refinance Loan

★★★★★ **George L.** Would Recommend

May 18, 2020 Army Texas Home Purchase

★★★★★ **Shane G.** Would Recommend

May 18, 2020 Marine Corps Ohio Home Purchase

★★★★★ **Dell S.** Would Recommend

May 18, 2020 Army Nebraska Home Purchase

★★★★★ **Clint M.** Would Recommend

Terry and his team (shout out to Justin and Bridget) were not only informative and highly professional, but also personable and available. Several times I had questions-sometimes asked beyond normal working hours-and I always received a thorough and prompt response.

May 16, 2020 Navy Texas Home Purchase

★★★★★ **Britton H.** Would Recommend

Was always quick to reply to my texts. Thanks Terry!

May 16, 2020 Army Michigan Home Purchase

★★★★★ **Michael H.** Would Recommend

Terry and his team were delightful to deal with. Bridget was always friendly, responsive, and meticulous in a process that usually could take weeks but we were done in days. In today's world of pandemics and rate changes in the mortgage industry, in my opinion this is the only Viable method of buying a home for a veteran.

LTC (R) USA

★★★★★ **Garnett P.** Would Recommend

Terry was great at answering questions and directing me to any information I needed. Extremely helpful and friendly.

May 15, 2020 Air Force Maryland Home Purchase

★★★★★ **James C.** Would Recommend

May 13, 2020 Air Force North Carolina Home Purchase

★★★★★ **Donell F.** Would Recommend

May 11, 2020 Army Florida Home Purchase

★★★★★ **Jennifer P.** Would Recommend

Terry was phenomenal. Even on the weekends, he was very responsive. His service and knowledge are bar none. Words can't express how grateful I am for his professionalism and knowledge. On a future purchase, I will request and seek him for future home purchases.

May 9, 2020 Navy Maryland Home Purchase

★★★★★ **Jordan H.** Would Recommend

May 8, 2020 Army Washington Home Purchase

★★★★★ **Tera H.** Would Recommend

Terry was always very helpful and when he wasn't available, his team was there to assist.

May 8, 2020 Navy California Home Purchase

★★★★★ **Ruben C.** Would Recommend

May 7, 2020 Other VA Eligibility Alabama Home Purchase

★★★★★ **Ryan D.** Would Recommend

He was very thorough in each step of the process. Made me feel at ease with how the transaction went from start to finish and if I needed anything he was available to answer all my unknowns.

May 2, 2020 Navy Georgia Home Purchase

★★★★★ **Kevin A.** Would Recommend

Great experience, quick responds day, night or weekend. Awesome!!

Apr 30, 2020 Army Maryland Home Purchase

★★★★★ **Bobbette Q.** Would Recommend

Terry Roberts was very easy to work with and answered questions and concerns promptly, as did his whole team.

Apr 30, 2020 Army Ohio Refinance Loan

★★★★★ **Anthony F.** Would Recommend

Apr 29, 2020 Marine Corps New Hampshire Home Purchase

★★★★★ **Sean D.** Would Recommend

Great explanations on complicated topics, the whole process was daunting but you made it run smoothly

Apr 29, 2020 Marine Corps Michigan Home Purchase

★★★★★ **Hector D.** Would Recommend

Terry is always readily available to answer all of my questions. Quick responses to my emails. Thank you Terry, it was a pleasure working with you.

Apr 29, 2020 Air Force California Refinance Loan

★★★★★ **Leland M.** Would Recommend

He was always available even on weekends to answer questions which i feel goes above and beyond his normal duties

Apr 29, 2020 Air Force Georgia Home Purchase

★★★★★ **Raymond T.** Would Recommend

Excellent service and made the process as painless as possible. Always a joy to speak with.

Apr 29, 2020 Marine Corps North Carolina Refinance Loan

★★★★★ **Darren T.** Would Recommend

Apr 26, 2020 Army Michigan Home Purchase

★★★★★ **Lee F.** Would Recommend

Apr 23, 2020 Navy Arizona Refinance Loan

★★★★★ **Lyndon W.** Would Recommend

Terry and his team were very knowledgeable and made the whole process easy to understand as first-time buyers.

Apr 23, 2020 Coast Guard Michigan Home Purchase

★★★★★ **Tony Y.** Would Recommend

Apr 22, 2020 Air Force Texas Refinance Loan

★★★★★ **Amanda B.** Would Recommend

Terry was amazing, he would check in with me while I was home shopping. Once I found my home he walked me through everything. He made my home buying experience so easy and stress free.

Apr 21, 2020 Air Force New Hampshire Home Purchase

★★★★★ **Andrea G.** Would Recommend

Terry and his team were so patient thru this process and was with us every step of the way and very professional

Apr 15, 2020 Navy Virginia Home Purchase

★★★★★ **John L.** Would Recommend

Very informative and quick to answer questions as they came up.

Apr 15, 2020 Navy Connecticut Home Purchase

★★★★★ **Exor P.** Would Recommend

Thanks for making the process as smooth as possible!

Apr 11, 2020 Coast Guard Alaska Home Purchase

★★★★★ **Lance D.** Would Recommend

Apr 10, 2020 Marine Corps Minnesota Home Purchase

★★★★★ **Joshua B.** Would Recommend

He got me to close on time in my dream home.

Apr 10, 2020 Coast Guard Michigan Home Purchase

★★★★★ **Brian U.** Would Recommend

Apr 9, 2020 Air Force California Home Purchase

★★★★★ **Christopher L.** Would Recommend

Apr 7, 2020 Army Georgia Home Purchase

★★★★★ **Robert B.** Would Recommend

I have worked with a lot of loan officers in the past from different companies. Terri was a step above all outstanding if I could give him a 20 instead of a 10 I would.

Apr 7, 2020 Marine Corps Arizona Home Purchase

★★★★★ **Donna R.** Would Recommend

I hope that everyone has a person like Terry to help them navigate the world of buying a home.

Apr 3, 2020 Army Oregon Home Purchase

★★★★★ **Cecil R.** Would Recommend

Excellent resource & on top of things

Apr 3, 2020 Navy Connecticut Home Purchase

★★★★★ **James B.** Would Recommend

Apr 3, 2020 Marine Corps New Jersey Home Purchase

★★★★★ **Danny T.** Would Recommend

Terry was great! He checked in with us often, answered any questions we had, and kept us up to date on the process.

Apr 2, 2020 Army Alabama Home Purchase

★★★★★ **Kristyn M.** Would Recommend

Apr 2, 2020 Air Force Texas Home Purchase

★★★★★ **Dahlia A.** Would Recommend

Terry is always a pleasure to work with. I would HIGHLY recommend him and his team to anyone looking to get a VA loan. He was able to help me get a quick turn around on a refinancing loan. I appreciate everything he's done for me!!

Mar 31, 2020 Air Force Alaska Refinance Loan

★★★★★ **Jeffrey M.** Would Recommend

Terry provided outstanding service and showcased his expertise during the entire process! It was evident that he has a genuine concern and deep desire to help all Veterans and their families. Thank you for being by our side every step of the way. We are sincerely grateful to have worked with you. Thanks again!

Mar 31, 2020 Navy Florida Home Purchase

★★★★★ **Johnathon P.** Would Recommend

Terry made things happen, and they happened quickly. With the covid19 pandemic, being able to close and fund 12 days early was a huge blessing.

Mar 29, 2020 Army Utah Home Purchase

★★★★★ **Wayne D.** Would Recommend

Absolutely amazing and professional all the way he made it painless And is definitely an asset to veterans United it was a pure joy to work with Terry !

Mar 27, 2020 Army Maryland Home Purchase

★★★★★ **Brian A.** Would Recommend

Mar 27, 2020 Air Force Alaska Home Purchase

★★★★★ **Franklin W.** Would Recommend

Terry was very prompt, knowledgeable and courteous. Well done.

Mar 27, 2020 Other VA Eligibility Texas Home Purchase

★★★★★ **Marshall H.** Would Recommend

Mar 26, 2020 Army Texas Home Purchase

★★★★★ **John N.** Would Recommend

Mar 25, 2020 Other VA Eligibility Georgia Home Purchase

★★★★★ **Christopher B.** Would Recommend

Mar 24, 2020 Army Georgia Home Purchase

★★★★★ **Terry K.** Would Recommend

Terry did a great job processing my loan. He and his staff were always available and communicative. I was out one Saturday and looked at a house that was above my preapproved amount. My realtor texted him asking whether I could get approved for more. I expected we'd hear back from him by Monday but no, about an hour later he texted my realtor with the new preapproval amount. I don't think this guy ever takes any time off.

Mar 23, 2020 Marine Corps Georgia Home Purchase

★★★★★ **Ronald H.** Would Recommend

Mar 22, 2020 Army Alabama Home Purchase

★★★★★ **Gerard L.** Would Recommend

He got the ball rolling right away!

Mar 14, 2020 Marine Corps Michigan Home Purchase

★★★★★ **Emilee G.** Would Recommend

Easy to work with, very kind

Mar 14, 2020 Marine Corps Michigan Home Purchase

★★★★★ **Daniel H.** Would Recommend

Mar 14, 2020 Navy Michigan Home Purchase

★★★★★ **Brenden M.** Would Recommend

Terry was always available to answer my questions and did everything for me with my busy schedule.

Mar 13, 2020 Army Utah Home Purchase

★★★★★ **Kenneth B.** Would Recommend

He made a smooth process.

Mar 12, 2020 Navy Utah Home Purchase

★★★★★ **Kenneth S.** Would Recommend

Terry is knowledgeable in assisting veterans. That means a lot to us. He reached out to offer his assistance and knowledge with other information that would be valuable to veterans - even non-related loan benefits.

Mar 12, 2020 Air Force Missouri Refinance Loan

★★★★★ **Yordano B.** Would Recommend

Everyone was extremely helpful, I recommend Veterans United!

Mar 12, 2020 Air Force Alaska Home Purchase

★★★★★ **Bryan S.** Would Recommend

Mar 11, 2020 Marine Corps Texas Home Purchase

★★★★★ **Shawnesha W.** Would Recommend

Mar 7, 2020 Air Force Georgia Home Purchase

★★★★★ **Steven S.** Would Recommend

My previous statement stands

Mar 4, 2020 Army New Jersey Refinance Loan

★★★★★ **Christopher B.** Would Recommend

Terry was wonderful. He answered all of our questions and made sure we understood the process

Mar 3, 2020 Army Connecticut Home Purchase

★★★★★ **Matthew F.** Would Recommend

Terry helped us throughout every step of the process. He kept us well informed and in the loop at all times, sometimes even just checking in!

Mar 1, 2020 Air Force Missouri Home Purchase

★★★★★ **Willanda B.** Would Recommend

Feb 29, 2020 Army Alabama Home Purchase

★★★★★ **Shakeasha P.** Would Recommend

Feb 28, 2020 Marine Corps Texas Home Purchase

★★★★★ **Willie B.** Would Recommend

Feb 28, 2020 Navy New Hampshire Home Purchase

★★★★★ **Joshua C.** Would Recommend

Feb 27, 2020 Coast Guard California Refinance Loan

★★★★★ **Ross B.** Would Recommend

Terry and his crew were very attentive and provided additional insight about which I wouldn't have otherwise known. I have bought and sold several homes and would have considered myself an expert in VA lending, but Terry provided additional insight which was both surprising and helpful. I strongly recommend Terry and his team.

Feb 27, 2020 Marine Corps Missouri Home Purchase

★★★★★ **Andre S.** Would Recommend

Terry Roberts is great at what he does. He stays in touch and is very responsive. He make the process less overwhelming as he walks you through the entire process until the end and then he connects back to check in on you periodically. Terry is great.

Feb 26, 2020 Army New Jersey Refinance Loan

★★★★★ **Leon D.** Would Recommend

Feb 25, 2020 Navy Alabama Home Purchase

★★★★★ **Sean B.** Would Recommend

Thank you Terry! Before we started this house hunting journey we were skeptical about if we would actually qualify for a home loan or not. If it wasn't for you and your team none of this would've been possible. You and your team really took care of us and were quick to respond to all our new home buying questions. You guys are great! I can never thank you enough!

Feb 25, 2020 Other VA Eligibility Washington Home Purchase

★★★★★ **Travis P.** Would Recommend

Feb 24, 2020 Army Utah Home Purchase

★★★★★ **Lewis R.** Would Recommend

Feb 22, 2020 Army North Carolina Home Purchase

★★★★★ **Philip P.** Would Recommend

Terry was an absolute pleasure to work with! He was knowledgeable and did everything in his power to make our home dreams come true!

Feb 22, 2020 Navy Florida Home Purchase

★★★★★ **Ted P.** Would Recommend

He was very concise, professional and very great overall!

Feb 22, 2020 Army Colorado Home Purchase

★★★★★ **Jonathon A.** Would Recommend

★★★★★★ **Joshua W.** Would Recommend

Feb 18, 2020 Navy Texas Home Purchase

★★★★★★ **Robert G.** Would Recommend

OUTSTANDING!

Feb 15, 2020 Navy Florida Home Purchase

★★★★★★ **Sarah R.** Would Recommend

Thank you, Terry for your understanding representation of VU and your genuine care for veterans!

Feb 15, 2020 Other VA Eligibility Utah Home Purchase

★★★★★★ **Robert D.** Would Recommend

From Start to finish he was there always.

Feb 14, 2020 Marine Corps North Carolina Home Purchase

★★★★★★ **Sylvia S.** Would Recommend

He was always reachable and there to answer every question along the way and afterwards too. Thanks!

Feb 12, 2020 Army New Jersey Home Purchase

★★★★★★ **Melinda W.** Would Recommend

Terry and his team were amazing!! We were able to close faster than we thought, and we had a great experience with Veteran's United with purchasing our first home! The checklist was also very helpful to making sure we got our tasks finished in a timely manner and to see what was due.

Feb 8, 2020 Air Force Ohio Home Purchase

★★★★★★ **Trevor M.** Would Recommend

Feb 8, 2020 Navy Washington Refinance Loan

★★★★★★ **Jordon S.** Would Recommend

Feb 8, 2020 Air Force Minnesota Home Purchase

★★★★★★ **Sam B.** Would Recommend

Terry Roberts was very professional, he always responded quickly, and put our minds to ease by answering any questions we had. The loan process was a breeze because of the support Terry and others gave us every step of the way! We feel so Blessed God crossed our paths with Veterans United. Thank you so much Terry!

Feb 6, 2020 Navy Arizona Home Purchase

★★★★★★ **Timothy H.** Would Recommend

★★★★★ **Melvin G.** Would Recommend

Jan 28, 2020 Army Georgia Home Purchase

★★★★★ **Jordan R.** Would Recommend

Jan 23, 2020 Marine Corps Utah Refinance Loan

★★★★★ **Judson M.** Would Recommend

Terry really came through for us in the end for our dream home. Would highly recommend working with Terry!!!

Jan 21, 2020 Army Alabama Home Purchase

★★★★★ **Joseph A.** Would Recommend

Great customer service from Terry Roberts!

Jan 18, 2020 Air Force North Carolina Refinance Loan

★★★★★ **Sharmin M.** Would Recommend

Made sure i keep up with the process.

Jan 16, 2020 Marine Corps Georgia Refinance Loan

★★★★★ **Daniel D.** Would Recommend

Terry was the person who worked out the issues I initially had with incorrect paperwork. He was right on top of follow up and answering questions.

Jan 15, 2020 Army Connecticut Refinance Loan

★★★★★ **Marcus G.** Would Recommend

Communicates proactively and promptly; addressed all concerns throughout the process

Jan 14, 2020 Air Force Missouri Refinance Loan

★★★★★ **Michael T.** Would Recommend

Fantastic!

Jan 14, 2020 Army Maryland Refinance Loan

★★★★★ **Ross F.** Would Recommend

He gives a damn. The sir knows his job and he's with you start to finish. Very nice team who are always very responsive.

Jan 11, 2020 Army Missouri Home Purchase

★★★★★ **Jason B.** Would Recommend

Jan 7, 2020 Air Force Minnesota Refinance Loan

★★★★★ **Donald K.** Would Recommend

we couldnt of asked for a better team member to help with the process of purchasing a new home vary punctual,replying emails to keep documents moving forward.

Jan 6, 2020 Army Michigan Home Purchase

★★★★★ **Ashton B.** Would Recommend

This loan process was an absolute breeze! We did a lot of research before we started the process and was beyond nervous that it was going to be extremely stressful, but our loan team worked hard for us and not once were we ever stressed, thankfully!

Jan 2, 2020 Marine Corps Nebraska Home Purchase

★★★★★ **Giovanni Q.** Would Recommend

Jan 2, 2020 Navy Maryland Home Purchase

★★★★★ **William A.** Would Recommend

Terry Roberts is the man !!!! Just straight up 100% professional at what he does. His dedication to his job is something to be admired Thank u Terry so very much made a dream come true

Jan 1, 2020 Army Connecticut Home Purchase

★★★★★ **Cody K.** Would Recommend

Amazing

Jan 1, 2020 Army North Carolina Home Purchase

★★★★★ **David H.** Would Recommend

Terry & team made the process easy & seamless!! When I had a question it got answered quickly to help com my nerves.

Thanks so much for making this process almost enjoyable!!

D. Haft

Jan 1, 2020 Air Force Ohio Refinance Loan

★★★★★ **Charles P.** Would Recommend

Terry Robert's is the best!!! He treated us as if we were his own family ! He was always very quick to respond and answered all of our questions. He kept us informed and made the whole process easy. I highly recommend him to anyone and I promise you wont be disappointed!

Dec 30, 2019 Coast Guard Alabama Refinance Loan

★★★★★ **Matthew H.** Would Recommend

He truly cares about each person he works with. He goes above and beyond and we are so grateful.

Dec 28, 2019 Army Texas Refinance Loan

★★★★★★ **Joseph M.** Would Recommend

Patiently persistent in getting my situation approved for purchase. Outstanding communications, keeping me up to speed with progress, and responding immediately. Thank you Terry and team

Dec 27, 2019 Army Colorado Home Purchase

★★★★★★ **Jimmy C.** Would Recommend

He's made it simple and easy every time!

Dec 26, 2019 Air Force Nebraska Refinance Loan

★★★★★★ **Edward M.** Would Recommend

Superb service. My team was on top of everything, every step of the way

Dec 26, 2019 Navy Connecticut Home Purchase

★★★★★★ **Anthony R.** Would Recommend

Dec 24, 2019 Army Alabama Home Purchase

★★★★★★ **Weldon W.** Would Recommend

Excellent

Dec 22, 2019 Other VA Eligibility Maryland Home Purchase

★★★★★★ **Ronald L.** Would Recommend

By communicating with me and step by step explanation.

Dec 22, 2019 Army Alabama Home Purchase

★★★★★★ **James W.** Would Recommend

Dec 21, 2019 Army Texas Home Purchase

★★★★★★ **Tommy H.** Would Recommend

Exceptional.

Dec 21, 2019 Navy Georgia Home Purchase

★★★★★★ **Michael R.** Would Recommend

Terry went out of his way to assist me and made me feel like this process had a personal touch to it.

Dec 20, 2019 Marine Corps Connecticut Refinance Loan

★★★★★★ **Eli H.** Would Recommend

Dec 20, 2019 Army New Hampshire Refinance Loan

★★★★★ **Adam S.** Would Recommend

Terry and team did an outstanding job. It's always nice to see such great support for veterans.

Dec 18, 2019 Army Texas Home Purchase

★★★★★ **Manuel E.** Would Recommend

Dec 15, 2019 Army North Carolina Refinance Loan

★★★★★ **Jimmy M.** Would Recommend

Terry, Justin and Bridget was exemplary in the process of us buying our house! Very responsive. Very dedicated.

Dec 15, 2019 Air Force Alabama Home Purchase

★★★★★ **William P.** Would Recommend

Terry checked on us to make sure the we understood the process.

Dec 13, 2019 Air Force New Hampshire Home Purchase

★★★★★ **Brienne B.** Would Recommend

Terry made my experience easy going and not stressful. He answered all my questions completely and accurately.

Dec 12, 2019 Army Colorado Home Purchase

★★★★★ **Royal E.** Would Recommend

Top Tier Services! Made the process as painless faster than I expected from start to finish, Thank you for everything again!

Dec 12, 2019 Army Ohio Home Purchase

★★★★★ **Yozaira G.** Would Recommend

Dec 12, 2019 Navy Texas Home Purchase

★★★★★ **Jorge B.** Would Recommend

Terry is an awesome person.

Dec 12, 2019 Army Utah Refinance Loan

★★★★★ **Richard A.** Would Recommend

He always returned my calls when he could and he is very friendly and has great knowledge of home loans.

Dec 12, 2019 Army Washington Refinance Loan

★★★★★ **Gregory F.** Would Recommend

Very helpful in explaining the process, very Veteran minded and willing to be there for us.

Dec 12, 2019 Marine Corps California Refinance Loan

★★★★★ **Karen G.** Would Recommend

He goes above and beyond.

Dec 12, 2019 Coast Guard New Hampshire Refinance Loan

★★★★★ **Nathanael P.** Would Recommend

Great guy to work with

Dec 12, 2019 Air Force Texas Refinance Loan

★★★★★ **Shawn G.** Would Recommend

Terry and his team are awesome

Dec 12, 2019 Army California Refinance Loan

★★★★★ **Larry R.** Would Recommend

Dec 11, 2019 Navy California Home Purchase

★★★★★ **Jorge O.** Would Recommend

Terry is a phenomenal loan officer and helped me throughout the entire home buying process. He answered every question I had, quickly addressed any concerns and always made himself available.

Dec 10, 2019 Air Force Maryland Home Purchase

★★★★★ **Eric K.** Would Recommend

Terry was great! He explained things well and was very responsive throughout the entire loan process. Most of all he was able to execute a last minute request which greatly reduced the cost of our loan over time. My husband receive a VA disability rating above 10% two days before we closed on the house, and I was not able to provide the letter of benefits to Terry until the day before we closed. Terry was able to have the VA funding fee waived at literally the last minute!

Dec 9, 2019 Navy New Jersey Home Purchase

★★★★★ **Durrell W.** Would Recommend

I have been talking to Terry for 3 years and grew a friendship from a man that I have never met.... we also have a great bond because of our military background there are so many ways to describe the type of great person he is, he has really put me and my family in a great place

Dec 7, 2019 Navy Alabama Home Purchase

★★★★★ **Steven A.** Would Recommend

No matter what time or what question I had Terry was available for help. outstanding service with Terry and his team.

Dec 7, 2019 Air Force North Carolina Home Purchase

★★★★★ **Ronald H.** Would Recommend

Terry Roberts made this process so smooth and painless. He kept open lines of communication, explained everything in detail, and followed up on everything. Any questions we had were answered.

Dec 4, 2019 Marine Corps Michigan Home Purchase

★★★★★ **Bobbi A.** Would Recommend

Mr. Roberts is a great professional and was able to answer all of our questions. If i understand this process correctly, He is the one who got us the lower rate than our credit union was offering, and got the cost of the loan close to what we had budgeted for. I'm definitely not a fan of this process and the exuberant charges this industry charges families in order to obtain funding for a home or to redo some paperwork for well qualified people that want to restart their home loan. With that said, Mr. Roberts made this a good experience and we are thankful for it.

Dec 3, 2019 Air Force Colorado Refinance Loan

★★★★★ **Michael R.** Would Recommend

Terry provided insightful information throughout this process. He provided a smooth transition into our new home.

Dec 1, 2019 Navy Michigan Home Purchase

★★★★★ **Robert N.** Would Recommend

Nov 29, 2019 Army Minnesota Home Purchase

★★★★★ **Sara S.** Would Recommend

Nov 27, 2019 Army Minnesota Home Purchase

★★★★★ **Gary W.** Would Recommend

Terry was very honest and straight forward. Really enjoyed working with him.

Nov 26, 2019 Navy Michigan Home Purchase

★★★★★ **Jillyan B.** Would Recommend

Nov 26, 2019 Other VA Eligibility Washington Home Purchase

★★★★★ **Nicholas S.** Would Recommend

Nov 26, 2019 Navy Connecticut Home Purchase

★★★★★ **Ronald M.** Would Recommend

When I started this hunt for who I would be using. For my loan specialists I found 2 prior but when I called and spoke with Anthony who set me up with Terry Robert's from veterans United things became so much smoother and simpler. Working with Terry Roberts made me feel like everything was being handled like a professional. Every document was digital which at first I did not like but then on my private site I was able to download copies of every file I got from them as well as every file I had to upload making it easier to keep files in my private files. Friendly fast professional service from Terry Robert's made our first time buying easy calm and almost stress free. Thank to Terry Roberts and veterans United for having our six on this next step in our life.

Thank you

Nov 24, 2019 Marine Corps Arizona Home Purchase

★★★★★ **Tatiana P.** Would Recommend

If I could, I would rate Terry even higher. He has been the best loan specialist I could ask for. I have recommended him countless times to anyone who has asked for home purchasing advice. I can call Terry anytime for any questions and know that he will get back to me as quickly as possible. Very personable and knowledgeable. When I had the opportunity to refinance, my first call was Terry to start the paperwork. He and the team took it from there and a couple of emails later I was signing some documents at my convenience and all was done. Terry...Thanks for all the ease you bring into my life!

Nov 22, 2019 Air Force Alabama Refinance Loan

★★★★★ **Daniel G.** Would Recommend

Nov 21, 2019 Air Force California Refinance Loan

★★★★★ **Joe R.** Would Recommend

Outstanding. He went all out for me and my wife. Great job well done

Nov 21, 2019 Army Georgia Home Purchase

★★★★★ **Wil L.** Would Recommend

Quick adjustment to a tighter deadline. The only thing I would say could improve would be the notifications that are time sensitive. The portal said one thing and the text messages said another.

Nov 20, 2019 Marine Corps Missouri Home Purchase

★★★★★ **Matthew H.** Would Recommend

Nov 18, 2019 Marine Corps Nebraska Home Purchase

★★★★★ **Alexis P.** Would Recommend

Terry and his team did a wonderful job handling the entire loan process. Anthony Banks got me through the pre approval process efficiently and with professionalism so I was able to put in an offer early. I'm glad this was the team I had working with me through the entire process.

Nov 16, 2019 Navy Virginia Home Purchase

★★★★★ **Loubert C.** Would Recommend

Nov 16, 2019 Navy Florida Home Purchase

★★★★★ **Nicolas B.** Would Recommend

Terry and his team were awesome. I wish I would have used them my first house. I will be using them again and recommending him to all my veteran brothers and sister.

Nov 15, 2019 Marine Corps North Carolina Home Purchase

★★★★★ **Joshua A.** Would Recommend

Terry made this process smooth and easy. He was ready to answer any questions I had and he was very responsive. I'm very pleased with how everything was handled and will be recommending him to all my friends and family when they are looking to buy a home.

Nov 14, 2019 Army Georgia Home Purchase

★★★★★ **Justin L.** Would Recommend

Nov 13, 2019 Navy Texas Home Purchase

★★★★★ **Jeremy H.** Would Recommend

Nov 11, 2019 Army New Hampshire Home Purchase

★★★★★☆☆ **Volen M.** Would Recommend

He made sure the paperwork was correct

Nov 10, 2019 Air Force Nebraska Home Purchase

★★★★★ **Ottis N.** Would Recommend

Terry and his Team were outstanding during our home purchase and recent refinance. They are organized, efficient and always did exactly what they said they would do which is rare these days. We felt like they were on our side during the whole process and were always available to answer even our most minor questions and concerns. We would recommend Veterans United, specifically Terry and his Team, without hesitation. Thank you for the great service and making our dreams come true. God bless you.

Nov 9, 2019 Air Force North Carolina Home Purchase

★★★★★ **Raynard J.** Would Recommend

Nov 7, 2019 Army Georgia Home Purchase

★★★★★ **Yanina C.** Would Recommend

Terry was the best. If any military member or veteran wanna buy a house I will recommend terry, he was with me since day 1 explaining everything in detail. Super happy with his customer service.

Nov 5, 2019 Army Virginia Home Purchase

★★★★★ **Mark B.** Would Recommend

ALWAYS BEING THERE AND QUICKLY AND PROFESSIONALLY ATTENDING OUR MEETS WITH THE PATIENCE OF A WORLD CLASS SURGEON. ALWAYS THERE AND ALWAYS ON TARGET WITH ANY PROBLEM OR QUESTIONS WE MAY HAVE HAD.

Nov 5, 2019 Army Virginia Home Purchase

★★★★★ **Harry K.** Would Recommend

Please see last comments...

Nov 2, 2019 Army Texas Home Purchase

★★★★★ **Keegan S.** Would Recommend

Terry and his team's communication are unparalleled. The details were always very clear and if not, they took the time to explain. They were so great through the entire home buying experience and made us very confident in the process.

Nov 2, 2019 Air Force Missouri Home Purchase

★★★★★ **Guy H.** Would Recommend

Nov 2, 2019 Army Ohio Home Purchase

★★★★★ **Paul N.** Would Recommend

Terry has now helped me with the purchase and loans on my last two houses and by far the best VA Loan Officer I have ever worked with. I could not have done this so effortlessly without his help. His help and attention to our needs sets him apart from the rest of the pack.

Oct 30, 2019 Army Oregon Home Purchase

★★★★★ **Danilo S.** Would Recommend

Terry Roberts again thank you and never gave up on helping me

Oct 29, 2019 Navy Michigan Home Purchase

★★★★★ **Ruben S.** Would Recommend

Oct 29, 2019 Army North Carolina Home Purchase

★★★★★ **Jason K.** Would Recommend

Great customer service. Best advocate on our behalf during the process

Oct 26, 2019 Marine Corps New Jersey Home Purchase

★★★★★ **Shyanna I.** Would Recommend

Oct 24, 2019 Marine Corps Virginia Home Purchase

★★★★★ **Lawrence S.** Would Recommend

Easy to talk to. Military experience. Very responsive.

Oct 23, 2019 Marine Corps California Home Purchase

★★★★★ **Benjamin C.** Would Recommend

Terry was helpful and responsive. He answered all questions I had and I am pleased with his support.

Oct 23, 2019 Army Arizona Home Purchase

★★★★★ **Gilbert R.** Would Recommend

Terry is one of those professionals that still has a human touch. He's down to earth and personable; qualities that made me feel comfortable and very confident in his ability to see my wife and I to closing on our new home. Thank you Terry!

Oct 21, 2019 Navy Washington Home Purchase

★★★★★ **Chelsie R.** Would Recommend

Terry and his team walked me through each process step by step. Sent helpful videos, kept in contact, explained things to me in a very clear way, easy to understand. His attitude was positive and friendly. Just a pleasure to work with over all. I can't say enough good about Terry and the whole team! AWESOME, INCREDIBLE, THE BEST!

Oct 21, 2019 Army Ohio Home Purchase

★★★★★ **Thomas W.** Would Recommend

Oct 19, 2019 Air Force Florida Home Purchase

★★★★★ **Theodore A.** Would Recommend

Oct 18, 2019 Navy Ohio Home Purchase

★★★★★ **Michael T.** Would Recommend

Great experience

Oct 18, 2019 Navy Texas Home Purchase

★★★★★ **Derek H.** Would Recommend

Oct 17, 2019 Marine Corps Florida Home Purchase

★★★★★ **Brian S.** Would Recommend

Easy to talk to, very knowledgeable, patient. Frequently stayed in communication and easily dealt with all questions. Solid employee, probably needs a raise if his boss is reading this, if its Terry, thank you again for all your help in making our first home buying less scary.

Oct 16, 2019 Marine Corps Michigan Home Purchase

★★★★★ **Matthew M.** Would Recommend

Terry was great! Communication was always prompt and follow-through was always on time. Terry and his entire team are simply awesome.

Oct 14, 2019 Navy Virginia Home Purchase

★★★★★ **Thomas H.** Would Recommend

Terry was very fast to respond to all questions and helped me through the process as a first time home buyer

Oct 6, 2019 Air Force Maryland Home Purchase

★★★★★ **Matthew H.** Would Recommend

Oct 4, 2019 Army Alabama Home Purchase

★★★★★ **Thomas C.** Would Recommend

Oct 3, 2019 Marine Corps Alabama Home Purchase

★★★★★ **Heather J.** Would Recommend

Terry was phenomenal. He was very patient and responsive to all of our questions and needs. We were never left wondering what the next step was throughout our initial loan and refinance. He always followed up and provided excellent customer service.

Oct 1, 2019 Army Ohio Refinance Loan

★★★★★ **Israel E.** Would Recommend

Very informative, and the system is easy to navigate.

Sep 30, 2019 Marine Corps Connecticut Home Purchase

★★★★★ **Christopher Y.** Would Recommend

Made it possible with such a quick deadline!!

Sep 30, 2019 Navy Florida Refinance Loan

★★★★★ **Nann A.** Would Recommend

I bought home before and my second home is with veteran united. I called Terry and talked brief about situation and he was fast and made everything g easy for us in the process. There were some trouble before closing due to some necessary paperwork's from our end but Terry and his team did beyond our expectations to get our home financed on time. I can also call and email them anytime and the responses are so quick. I was amazed by how terry and his team can do for their clients.

Sep 29, 2019 Army Washington Home Purchase

★★★★★ **Wesley C.** Would Recommend

Sep 28, 2019 Army Virginia Home Purchase

★★★★★ **Marc D.** Would Recommend

★★★★★ **Corina H.** Would Recommend

Terry called us and let us know about refinancing to a lower rate, which we wouldn't have known about

Sep 25, 2019 Army Alabama Refinance Loan

★★★★★ **Michael P.** Would Recommend

Sep 25, 2019 Army Texas Refinance Loan

★★★★★ **Susan O.** Would Recommend

Sep 25, 2019 Navy Virginia Refinance Loan

★★★★★ **Chaz D.** Would Recommend

Terry, maintained frequent communication with my family, ensured that all our questions were answered, and ultimately made us feel comfortable with buying a home.

Sep 25, 2019 Army Ohio Home Purchase

★★★★★ **Johnnie M.** Would Recommend

He kept in touch with me for over a year until I made the trek from AZ to TX and was always available when I had a question.

Sep 24, 2019 Army Texas Home Purchase

★★★★★ **Derek A.** Would Recommend

Very helpful

Sep 20, 2019 Army New Jersey Home Purchase

★★★★★ **Randy M.** Would Recommend

Easy step by step home buying process

Sep 19, 2019 Marine Corps Texas Home Purchase

★★★★★ **Kimberly M.** Would Recommend

Sep 19, 2019 Army Alaska Refinance Loan

★★★★★ **Christopher O.** Would Recommend

Sep 19, 2019 Navy Ohio Home Purchase

★★★★★ **David P.** Would Recommend

Sep 16, 2019 Air Force Michigan Home Purchase

★★★★★ **Arthur K.** Would Recommend

Sep 12, 2019 Coast Guard Florida Refinance Loan

★★★★★ **Kevin W.** Would Recommend

Terry kept us informed on every step of the loan process.

Sep 11, 2019 Army Florida Home Purchase

★★★★★ **Gregory K.** Would Recommend

Terry was very responsive to questions and his answers were clear and concise, great communicator.

Sep 11, 2019 Navy Michigan Home Purchase

★★★★★ **Raymond A.** Would Recommend

Sep 6, 2019 Army Wyoming Home Purchase

★★★★★ **Mark R.** Would Recommend

Very helpful and knowledgeable

Sep 6, 2019 Army Minnesota Refinance Loan

★★★★★ **William P.** Would Recommend

Sep 5, 2019 Air Force Colorado Home Purchase

★★★★★ **Stephen P.** Would Recommend

Terry seemed available 24/7 though im sure he took a day off or two somewhere in my 36 day escrow LOL.

Sep 1, 2019 Army California Home Purchase

★★★★★ **Richard H.** Would Recommend

Sep 1, 2019 Navy Texas Home Purchase

★★★★★ **Rafael V.** Would Recommend

Terry was amazing and never missed a beat..

Aug 31, 2019 Army California Home Purchase

★★★★★ **Corbin W.** Would Recommend

Aug 29, 2019 Navy Maryland Refinance Loan

★★★★★ **William H.** Would Recommend

Terry worked his best to help make sure I was able to close on time. He's definitely someone who will jump through hoops for people. Very respectable and helpful.

Aug 28, 2019 Army Georgia Home Purchase

★★★★★ **Laura S.** Would Recommend

Terry Roberts stayed right on top of every step of my loan. He was easy to contact, and had the answers for all of my questions. I'm very grateful for a job well done!

Aug 28, 2019 Air Force North Carolina Refinance Loan

★★★★★ **Samuel A.** Would Recommend

Aug 24, 2019 Army Texas Home Purchase

★★★★★ **Jeremy B.** Would Recommend

He was great caring and informative. He was very attentive in the whole process

Aug 23, 2019 Navy Florida Home Purchase

★★★★★ **Yadhira R.** Would Recommend

Aug 22, 2019 Army Florida Home Purchase

★★★★★ **Joseph B.** Would Recommend

Terry and team were outstanding . Quick responses , they made it easy,,thank you ,,Joe

Aug 22, 2019 Marine Corps New Jersey Refinance Loan

★★★★★ **Mario M.** Would Recommend

Best experience. Terry has been a cut above every home finance person I've dealt with in the past. He never inflated anything. He under promised and over delivered. Terry was always efficient and effective with time and documents. No wasted time. Highly professional guy. Worked impeccably with my realtor. You are lucky to have him on your team

Aug 19, 2019 Navy Florida Home Purchase

★★★★★★ **Jahja M.** Would Recommend

Aug 15, 2019 New Jersey Home Purchase

★★★★★★ **Jennifer M.** Would Recommend

Very helpful

Aug 15, 2019 Navy Texas Home Purchase

★★★★★ **Sean B.** Would Recommend

Aug 14, 2019 Florida Home Purchase

★★★★★★ **Jaimee H.** Would Recommend

My loan specialist was Terry Roberts and he went well above and beyond to meet my needs and that's who I'm rating not Ben Choi

Aug 12, 2019 Army Connecticut Home Purchase

★★★★★★ **Matthew D.** Would Recommend

Aug 11, 2019 Air Force Georgia Home Purchase

★★★★★ **Robert L.** Would Recommend

I worked mostly with Bridgett and she did a great job.

Aug 6, 2019 Army Arizona Home Purchase

★★★★★★ **Jordan D.** Would Recommend

Aug 3, 2019 Marine Corps Florida Home Purchase

★★★★★★ **Roger V.** Would Recommend

Aug 2, 2019 Air Force Texas Home Purchase

★★★★★★ **Nichelle N.** Would Recommend

Aug 2, 2019 Navy Florida Home Purchase

★★★★★ **Megan J.** Would Recommend

Aug 1, 2019 Air Force Texas Home Purchase

★★★★★ **Joshua M.** Would Recommend

Jul 30, 2019 Marine Corps Connecticut Home Purchase

★★★★☆ **Alnie S.**

I would rather not comment.

Jul 30, 2019 Navy Utah Home Purchase

★★★★★ **Ramiro Z.** Would Recommend

Jul 30, 2019 Air Force Texas Home Purchase

★★★★★ **Enrique M.** Would Recommend

Jul 28, 2019 Army Washington Home Purchase

★★★★★ **Tyler W.** Would Recommend

Jul 27, 2019 Georgia Home Purchase

★★★★★ **Donald M.** Would Recommend

Terry and his team were very responsive to our needs during the loan approval process and closing our real estate transaction

Jul 27, 2019 Navy Minnesota Home Purchase

★★★★★ **Brian N.** Would Recommend

I felt very comfortable talking with Terry. He was able to explain the process when I had questions which I had many. Very professional, enjoyed working with him.

Jul 27, 2019 Air Force Minnesota Refinance Loan

★★★★★ **Kevin C.** Would Recommend

He always kept me updated.

Jul 25, 2019 Army Alabama Home Purchase

★★★★★ **Michael M.** Would Recommend

Terry Roberts and his team were so helpful and kind, it made the process easy!

Jul 23, 2019 Navy Arizona Refinance Loan

★★★★★ **Delanio T.** Would Recommend

Terry guaranteed that he could beat my current refinance offer from my current lender and he delivered!

Jul 22, 2019 Navy Georgia Refinance Loan

★★★★★ **Mark H.** Would Recommend

Yes. Terry and his team worked non stop nights and weekends to ensure our purchase was successful. Honestly, there is no one better. We could always count on Terry.

★★★★★ **Michael Q.** Would Recommend

Did a great job answering my many questions. And was always upfront and honest with everything going on. Great to work with !

Jul 19, 2019 Air Force Florida Home Purchase

★★★★★ **Cameron F.** Would Recommend

Jul 19, 2019 Air Force Utah Home Purchase

★★★★★ **Andrew D.** Would Recommend

Jul 17, 2019 Army Ohio Home Purchase

★★★★★ **Frank L.** Would Recommend

He has been there throughout my entire process to answer any question and is very knowledgeable at what he does.

Jul 16, 2019 Navy Connecticut Home Purchase

★★★★★ **Christian H.** Would Recommend

Easy process, transparent—great customer service overall!

Jul 11, 2019 Air Force New Jersey Refinance Loan

★★★★★ **Shawn B.** Would Recommend

Great to work with. He always got back to me fast when ever I had a question. He walked me through each step and always let me know what was going on.

Jul 9, 2019 Army Nebraska Home Purchase

★★★★★ **Derek H.** Would Recommend

Overall, Terry is just a great guy. I never felt like he wasn't in it for me. I had no complaints at all.

Jul 7, 2019 Florida Home Purchase

★★★★★ **Victor M.** Would Recommend

Terry and his team were amazing. They were very prompt with answering any questions and contacting us when requested. They made the whole transaction way less stressful and quick!

Jul 7, 2019 Marine Corps North Carolina Home Purchase

★★★★★ **Douglas W.** Would Recommend

We felt he was looking out for our best interest . He got us a good interest rate and was helpful, polite and very knowledgeable in all areas of the process. They all seemed genuinely happy for us when found and got in our home.

Jul 5, 2019 Army Texas Home Purchase

★★★★★ **James L.** Would Recommend

Veterans United helped make quick and easy work of my very first home purchase. They were responsive, answered my questions about anything and everything as it pertained to my loan. If they had the ability to help make things easier on me, they would take care of certain tasks for me if they could. Would 10/10 recommend

Jul 3, 2019 Coast Guard Alaska Home Purchase

★★★★★ **Salem Z.** Would Recommend

Mr. Roberts definitely knew how to make it all happen and guided me every step of the way! Very professional and easy to talk with! Overall great experience and I'm so thankful for the opportunity to work with such a kind and understanding person as Mr. Roberts!

Jul 3, 2019 Marine Corps Texas Home Purchase

★★★★★ **Brent F.** Would Recommend

He was an absolute professional. He immediately responded to every inquiry and handled all aspects flawlessly. Best loan experience of my life.

Jul 3, 2019 Navy Missouri Refinance Loan

★★★★★ **Ira G.** Would Recommend

Terry was able to answer all the questions that came up along the way. He sympathized/empathized with the security issue regarding Equifax & I hope that the company is able to make appropriate changes in the future for other borrowers.

Jul 2, 2019 Air Force Texas Home Purchase

★★★★★ **John V.** Would Recommend

Overall he was very good.

Jul 1, 2019 Air Force Washington Refinance Loan

★★★★★ **Michael B.** Would Recommend

Always a phone call or text away with answers.

Jul 1, 2019 Air Force New Hampshire Home Purchase

★★★★★ **Joseph M.** Would Recommend

Jul 1, 2019 Army Minnesota Home Purchase

★★★★★ **James B.** Would Recommend

By keeping me informed 100%

Jun 30, 2019 Navy Missouri Home Purchase

★★★★★ **Jeremiah L.** Would Recommend

Jun 29, 2019 Army Wyoming Home Purchase

★★★★★ **Geanno T.** Would Recommend

Terry and his team was great they made the process easy without issues, they were quick let me know if I need to provide any extra documents. They are a awesome team.

Jun 27, 2019 Army Alabama Home Purchase

★★★★★ **Brandon L.** Would Recommend

Jun 27, 2019 Navy Minnesota Home Purchase

★★★★★ **Rachel H.** Would Recommend

Jun 26, 2019 Army Nebraska Home Purchase

★★★★★ **Bill B.** Would Recommend

Jun 24, 2019 Marine Corps California Home Purchase

★★★★★ **Nicole S.** Would Recommend

Jun 20, 2019 Army Minnesota Refinance Loan

★★★★★ **Edward K.** Would Recommend

He answered all questions promptly and was there every step of the way. He broke everything down for me as this was my first home buying experience. If every employee you have is half as good as him in all aspects then you will be in business a very long time. I will definitely recommend anyone that is even just thinking of home buying simply because of Terry and his team. All the same can be said about Bridget she was there every step of the way as well and i appreciate the service i received so much.

Jun 17, 2019 Army Georgia Home Purchase

★★★★★ **Zachary M.** Would Recommend

Jun 15, 2019 Army California Home Purchase

★★★★★ **Christopher D.** Would Recommend

His attitude and his commitment to keeping us informed.

Jun 11, 2019 Navy Texas Home Purchase

★★★★★ **Nathan C.** Would Recommend

I would definitely use them again. Very helpful, friendly and professional.

Jun 11, 2019 Marine Corps Ohio Home Purchase

★★★★★ **David L.** Would Recommend

Jun 9, 2019 Army Texas Home Purchase

★★★★★ **Sean L.** Would Recommend

He crossed every T and dotted every I.

Jun 8, 2019 Marine Corps North Carolina Home Purchase

★★★★★ **Angela Y.** Would Recommend

Jun 3, 2019 Marine Corps Alaska Home Purchase

★★★★★ **David H.** Would Recommend

Always answer my question with a quick response time!

Jun 1, 2019 Marine Corps New Hampshire Home Purchase

★★★★★ **Robert M.** Would Recommend

It went so smooth that I had few questions.

Jun 1, 2019 Marine Corps Michigan Home Purchase

★★★★★ **Jonathon T.** Would Recommend

Great to work with, made the process really easy. Would definitely work with them again.

May 30, 2019 Army Utah Refinance Loan

★★★★★ **Justin P.** Would Recommend

May 20, 2019 Marine Corps Texas Home Purchase

★★★★☆ **Kenneth B.** Would Recommend

May 14, 2019 Air Force Arizona Home Purchase

★★★★★ **Dalaina L.** Would Recommend

always very kind, did his best to work with us and get us the best rate possible

May 13, 2019 Army Nebraska Refinance Loan

★★★★★ **Juan Y.** Would Recommend

I give all 10s. All made my process very smooth!!!!

May 4, 2019 Marine Corps Texas Home Purchase

★★★★★ **Michael T.** Would Recommend

He was polite, and got the job done.

May 4, 2019 Air Force Minnesota Refinance Loan

★★★★★ **Ryan C.** Would Recommend

Always updating me on my status and my next steps as a customer to provide excellent and professional help

May 4, 2019 Army Alabama Home Purchase

★★★★★ **Steven S.** Would Recommend

Terry (and his team) were EXTREMELY responsive to any and all questions I had through the loan process. He communicated extremely well with me, my real estate agent, and the title company and made sure everyone was in the loop and got me closed on time.

May 1, 2019 Marine Corps Texas Home Purchase

★★★★★ **Seth H.** Would Recommend

May 1, 2019 Army Colorado Home Purchase

★★★★★ **James M.** Would Recommend

Apr 30, 2019 Army North Carolina Refinance Loan

★★★★★ **Marcia M.** Would Recommend

Apr 30, 2019 Army Florida Home Purchase

★★★★★ **Jacob B.** Would Recommend

Yea

Apr 30, 2019 Navy Alaska Refinance Loan

★★★★★ **Edward H.** Would Recommend

Apr 29, 2019 Army Alabama Home Purchase

★★★★★ **Igor K.** Would Recommend

Apr 27, 2019 Army Utah Home Purchase

★★★★★ **Andris M.** Would Recommend

Terry Made our finance journeys a positive experience by constantly being available and providing prompt and simplified explanation to every question that we had he came across as very honest and straightforward.

Apr 26, 2019 Army Florida Home Purchase

★★★★★ **Timothy S.** Would Recommend

Great communication through the whole process

★★★★★ **Chad J.** Would Recommend

Apr 26, 2019 Army Florida Home Purchase

★★★★★ **Muriel P.** Would Recommend

Terry and team are awesome ..I have neevr thought I could buy a house. They guided me through the whole process explaining me and keeping me updated until the last day. They also offered to help me woth any other question after closing date. I love the gifts I got.

Apr 23, 2019 Army Missouri Home Purchase

★★★★★ **Matthew F.** Would Recommend

Outstanding attitude and enthusiasm. Also, he clearly understands his craft thoroughly.

Apr 18, 2019 Coast Guard Virginia Home Purchase

★★★★★ **Jeri E.** Would Recommend

terry did a wonderful job of putting my fears to rest.

Apr 11, 2019 Navy Virginia Refinance Loan

★★★★★ **John D.** Would Recommend

Terry and his team kept me up to date throughout the entire loan process. They were always quick to answer any questions I had.

Apr 8, 2019 Army Ohio Home Purchase

★★★★★ **Alex G.** Would Recommend

I felt genuine support and care when I had questions or needed help understanding what was next or clarifying what to do as a first time buyer! I will recommend to any veteran I know looking to buy a home!

Apr 6, 2019 Navy Ohio Home Purchase

★★★★★ **James C.** Would Recommend

Any questions I had were always answered promptly. I never felt worried or unsure about anything of the process. If anything it was strange how smoothly everything went!

Apr 5, 2019 Coast Guard Ohio Home Purchase

★★★★★ **Kris H.** Would Recommend

Apr 2, 2019 Army New Hampshire Home Purchase

★★★★★ **Anonymous** Would Recommend

Apr 2, 2019 Army Georgia Home Purchase

★★★★★☆☆ **Kelven W.** Would Recommend

It was a little hectic getting paperwork and numbers together but it all worked out.

Apr 1, 2019 Army Texas Home Purchase

★★★★★★ **Rodney H.** Would Recommend

Both Nancy and I was so very satisfied with Terry he went above and beyond to help us understand this process. I have already referred friends to work with him. VU is a great company. Rc.

Mar 28, 2019 Marine Corps Missouri Refinance Loan

★★★★★★ **Trevor M.** Would Recommend

Very personable and motivated loan specialist. He always made sure to stay in communication and provide the best information at all times.

Mar 28, 2019 Navy Washington Home Purchase

★★★★★★ **William B.** Would Recommend

Very helpful and quick to respond

Mar 28, 2019 Air Force Texas Home Purchase

★★★★★★ **Rodney H.** Would Recommend

Terry Roberts very positive experience.

Mar 28, 2019 Marine Corps Missouri Refinance Loan

★★★★★★ **Randy B.** Would Recommend

Mar 25, 2019 Air Force Florida Home Purchase

★★★★★★ **Shane B.** Would Recommend

Mar 24, 2019 Army Ohio Home Purchase

★★★★★★ **Lawrence C.** Would Recommend

Mar 24, 2019 Marine Corps New Jersey Home Purchase

★★★★★☆☆ **Roger K.** Would Recommend

Mar 21, 2019 Army Michigan Home Purchase

★★★★★★ **Richard M.** Would Recommend

Mar 14, 2019 Army Georgia Refinance Loan

★★★★★ **Christopher M.** Would Recommend

Terry was awesome from the first time I talked to him over a year and a half ago. We changed the location of where we were looking at least four times and each time he quickly put us in touch with agents in that area. He was always quick to respond to emails or to put out updated information regarding our loan. I wouldn't definitely refer friends and family to him.

Mar 13, 2019 Army California Home Purchase

★★★★★ **Michael M.** Would Recommend

Both Terry and Brigid were very responsive in answering all of my questions.

Mar 13, 2019 Army Ohio Refinance Loan

★★★★★ **Abbieanna H.** Would Recommend

The team was great. Thank yall for helping my husband and I with our first home!

Mar 12, 2019 Navy Virginia Home Purchase

★★★★★ **John C.** Would Recommend

Excellent working with Terry, very knowledgeable, professional, and personable.

Mar 12, 2019 Army Texas Home Purchase

★★★★★ **Jordan L.** Would Recommend

Mar 9, 2019 Army Minnesota Home Purchase

★★★★★ **Naomi H.** Would Recommend

He was very flexible and full of knowledge.

Mar 5, 2019 Army Ohio Home Purchase

★★★★★ **Gregg W.** Would Recommend

He was fantastic

Mar 4, 2019 Army Alaska Home Purchase

★★★★★ **Kylie L.** Would Recommend

Mar 1, 2019 Marine Corps New Hampshire Home Purchase

★★★★★ **Jeremy S.** Would Recommend

Mar 1, 2019 Army Michigan Home Purchase

★★★★★ **Phillip L.** Would Recommend

★★★★★ **David M.** Would Recommend

Straight forward personality

Feb 22, 2019 Florida Home Purchase

★★★★★ **Michael R.** Would Recommend

Always available whenever I had a question or needed something. Outstanding communication and explanation of the whole process.

Feb 21, 2019 Air Force Florida Home Purchase

★★★★★ **Virginia M.** Would Recommend

If you've reached veterans United in your search for a home loan company – STOP you have found what you have been looking for.

Feb 21, 2019 Air Force Texas Home Purchase

★★★★★ **Jeremiah H.** Would Recommend

Anytime i had questions he was always there with the answer, he never let me down and made the entire first home purchase very straight forward. He got me the best deal as well, i will highly recommend him to anyone!

Feb 20, 2019 Army Alaska Home Purchase

★★★★★ **Eli H.** Would Recommend

From day one Terry came off as a veteran sincerely trying to help another veteran. He worked with me around my busy schedule without a shadow of frustration. He displayed great professionalism.

Feb 20, 2019 Army New Hampshire Home Purchase

★★★★★ **Brian M.** Would Recommend

Feb 20, 2019 Army North Carolina Refinance Loan

★★★★★ **Conrad S.** Would Recommend

Feb 15, 2019 Army Georgia Home Purchase

★★★★★ **Ronald K.** Would Recommend

I was constantly kept abreast of all procedures and changes to my quest, the team was always on point and professional in all aspects of their job. I had no doubts that the home that I wanted would eventually be mine.

Feb 13, 2019 Air Force Alaska Home Purchase

★★★★★ **Rick A.** Would Recommend

Feb 2, 2019 Army Florida Home Purchase

★★★★★ **Ramon A.** Would Recommend

Very professional

★★★★★ **Kenneth W.** Would Recommend

Terry was great to work with and very professional. I highly recommend Terry to any vet doing a VA loan.

Jan 26, 2019 Army Georgia Refinance Loan

★★★★★ **Jacob W.** Would Recommend

Jan 14, 2019 Marine Corps Alabama Home Purchase

★★★★★ **Felix C.** Would Recommend

Very responsive to all questions. And quick about it also.

Jan 13, 2019 Air Force New Jersey Home Purchase

★★★★★★ **John C.** Would Recommend

Very courteous, polite, friendly and knowledgeable. Staid with me for over a year while my wife and I looked for a home. I highly recommend Terry to anyone. Thank you Terry, you were great.

Jan 3, 2019 Georgia Home Purchase

★★★★★★ **Tony Y.** Would Recommend

Terry was great, but I would have loved to hear more from him throughout the process since it's our first home buying process we have no idea what to expect. It also looked like the text messages he sent were late in the current process we were in which is fine, but at that time, it wasn't relevant.

Jan 1, 2019 Air Force Texas Home Purchase

★★★★★ **Eric S.** Would Recommend

I tried to use the VA loan through a different agency and I was not informed at all what is going on. With Veterans United, there was a nice check off list that is easy for anyone to follow and Veterans United would answer any questions you have fully.

Dec 30, 2018 Army Minnesota Home Purchase

★★★★★★ **Catherine K.** Would Recommend

Terry is very astute, very professional, and very patient with both the individual seeking a loan and the VU underwriting staff.

Dec 29, 2018 Army Florida Home Purchase

★★★★★★ **Steven F.** Would Recommend

Good end result!

Dec 28, 2018 Air Force Minnesota Home Purchase

★★★★★★ **Laurence B.** Would Recommend

Terry was always one step ahead of the agents and escrow company. This was great, as I never felt anyone was waiting on me to fulfill my end of the deal, all the waiting was on the other parties. Additionally, Terry always made himself, or his team, available anytime I had a question. His email correspondence and videos were also very informative and made it very clear where we were in the process. I'd look forward to interacting with Terry again.

Dec 26, 2018 Marine Corps Texas Home Purchase

★★★★★★ **Steven M.** Would Recommend

Dec 24, 2018 Army Michigan Home Purchase

★★★★★★ **Gary W.** Would Recommend

like a brother

Dec 22, 2018 Texas Home Purchase

★★★★★ **Lori L.** Would Recommend

Someone from his team was in frequent contact with me. I knew what was going on at every step.

Dec 19, 2018 Army Michigan Home Purchase

★★★★★ **Ronald W.** Would Recommend

He was amazing. Answered every question in a timely matter.

Dec 18, 2018 Army Texas Home Purchase

★★★★★ **Nathanael P.** Would Recommend

Dec 17, 2018 Air Force Texas Home Purchase

★★★★★ **Kyle M.** Would Recommend

He was quick to answer my questions

Dec 12, 2018 Army Nebraska Home Purchase

★★★★★ **Andrew M.** Would Recommend

Terry did it from A-Z. Everything has been AAA+

Nov 30, 2018 Marine Corps Nebraska Refinance Loan

★★★★★ **Juan H.** Would Recommend

Very quick to respond and nice.

Nov 29, 2018 Army Texas Home Purchase

★★★★★ **Kristina R.**

Too many people working on the loan, sometimes asked for the same information by 2-3 people.

Nov 28, 2018 Army Nebraska Home Purchase

★★★★★ **Erickson L.** Would Recommend

Nov 24, 2018 Army Alaska Home Purchase

★★★★★ **Kristina R.** Would Recommend

Nov 24, 2018 Army Nebraska Home Purchase

★★★★★ **Miguel C.** Would Recommend

Nov 17, 2018 Air Force Nebraska Home Purchase

★★★★★ **Thomas M.** Would Recommend

Terry was awesome to work with.

Nov 13, 2018 Army Ohio Home Purchase

★★★★★ **Timothy P.** Would Recommend

From the initial phone call to closing. The service was beyond excellent. Phone calls were returned promptly, emails as well. I never once felt that anyone had dropped the ball. Simply an amazing home buying experience.

Nov 12, 2018 Marine Corps Colorado Home Purchase

★★★★★ **Andre S.** Would Recommend

Nov 11, 2018 Army New Jersey Home Purchase

★★★★★ **Ottis N.** Would Recommend

He patiently answered all of our silly questions and made us feel like he was on our side throughout the entire process. Basically he made a stressful experience bearable. He is a valuable asset to his company.

Nov 3, 2018 Air Force North Carolina Home Purchase

★★★★★ **Dominique W.** Would Recommend

Nov 2, 2018 Army Arizona Home Purchase

★★★★★ **Shasta H.** Would Recommend

Outstanding and smooth! We started our first home mortgage with USAA and switched over to VU- the best choice we've made throughout the home buying process!

Nov 1, 2018 Navy Georgia Home Purchase

★★★★★ **David K.** Would Recommend

Terry and his team are excellent. If you need anything, they will respond quickly. I would recommend them to veterans looking to buy a home. They also have a program for veterans that do not meet the credit score minimum. They can run simulations that explain exactly what you need to pay to lower your balances which in turn will raise your scores.

Oct 31, 2018 Army Florida Home Purchase

★★★★★ **Harvey H.** Would Recommend

He kept everything moving to meet the anticipated closing date. He always had answers to my questions.

Oct 29, 2018 Army Texas Home Purchase

★★★★★ **Hilary F.** Would Recommend

Oct 27, 2018 Army Michigan Home Purchase

★★★★★ **David G.** Would Recommend

Terry made a real effort to make sure we knew every detail of the process and answered all questions we had. Terry is very knowledgeable in the process and from start to finish, he made sure we stayed informed each step of our home purchase process.

Oct 26, 2018 Air Force Ohio Home Purchase

★★★★★ **Joshua L.** Would Recommend

Oct 25, 2018 Army Connecticut Home Purchase

★★★★★ **Duong N.** Would Recommend

Terry is awesome!!!!

Oct 23, 2018 Army Texas Home Purchase

★★★★★ **Brittany B.** Would Recommend

Oct 19, 2018 Army Texas Home Purchase

★★★★★ **Karen G.** Would Recommend

Oct 17, 2018 Coast Guard New Hampshire Home Purchase

★★★★★ **Debra C.** Would Recommend

Oct 16, 2018 Navy Alabama Home Purchase

★★★★★ **Simon P.** Would Recommend

Mr Roberts continued to make my experience worth the wait, with a couple of hiccups he kept me up to date And ensured they get it resolved and pushed to th best of there abilities.

Oct 14, 2018 Army Texas Home Purchase

★★★★★ **James B.** Would Recommend

Absolutely a pleasure to work with.

Oct 13, 2018 Marine Corps Alabama Home Purchase

★★★★★ **Bryan B.** Would Recommend

Oct 5, 2018 Air Force Minnesota Home Purchase

★★★★★ **Joshua B.** Would Recommend

He was very helpful and answered every question i had.

★★★★★ **Scott C.** Would Recommend

Good overall, but left in lingo a couple of times about what I should receive back. Had to figure this out myself, he wasn't pro-active to the resolution in a couple of the final situations.

Oct 2, 2018 Navy Virginia Home Purchase

★★★★★ **Dominick S.** Would Recommend

Communication

Oct 1, 2018 Army Nebraska Home Purchase

★★★★★ **William G.** Would Recommend

Terry kept me up to date on everything and provided timely updates that needed my attention.

Sep 29, 2018 Texas Home Purchase

★★★★★ **Craig C.** Would Recommend

Very good communication

Sep 29, 2018 Navy Alabama Home Purchase

★★★★★ **Robert D.** Would Recommend

Sep 27, 2018 Navy New Jersey Home Purchase

★★★★★ **Nicole S.** Would Recommend

He did an amazing job. Very kind, personable and professional

Sep 26, 2018 Army Minnesota Home Purchase

★★★★★ **William H.** Would Recommend

none at this time

Sep 24, 2018 Air Force Florida Home Purchase

★★★★★ **Eliud C.** Would Recommend

Extremely knowledgeable, professionalism at its best.

Sep 22, 2018 Army Texas Home Purchase

★★★★★ **Shawn G.**

Sep 21, 2018 Army California Home Purchase

★★★★★ **John B.** Would Recommend

Yes he kept me focused and tracked my progress throughout the house hunting and purchase.Thanks Terry!

Sep 18, 2018 Navy Virginia Home Purchase

★★★★★ **David C.** Would Recommend

Super nice guy who knows how to treat people. I love his respect for veterans, being one himself!

Sep 17, 2018 Air Force Ohio Home Purchase

★★★★★ **Lance N.** Would Recommend

He stayed with me all the way even through all the most stressful points. That when he sought to calm and reassure me.

Sep 13, 2018 Navy Texas Home Purchase

★★★★★ **Damian M.** Would Recommend

Sep 11, 2018 Air Force Florida Home Purchase

★★★★★ **Gustavo R.** Would Recommend

Terry Roberts was outstanding from beginning to post closing. Terry stayed on top of everything and provided us with information when needed.

Sep 10, 2018 Marine Corps North Carolina Home Purchase

★★★★★ **Alexander R.** Would Recommend

He was able to clearly explain certain things we weren't used to from previous VA loans we used.

Sep 7, 2018 Navy North Carolina Home Purchase

★★★★★ **Phillip H.** Would Recommend

Terry came out of the gate charging and kept me informed the entire way through

Sep 4, 2018 Army Alabama Home Purchase

★★★★★ **Frederick S.** Would Recommend

Sep 3, 2018 Marine Corps Michigan Home Purchase

★★★★★ **Jeffrey R.** Would Recommend

Any time I'd text or call he would be ready and willing to help. I can't thank him enough for all the help.

Aug 28, 2018 Army Colorado Home Purchase

★★★★★ **Jarrold B.** Would Recommend

Terry was quick to answer questions. When i needed him to give me a shout, or to correct an issue he was always there and on top of it. He is an asset to Veterans United and to the Veterans that he helps through this process every day. If and when I come back to do business with Veterans United I would have Terry Roberts in my corner EVERY SINGLE TIME. I'll end it by saying the man has gone above and beyond the call to loan consultants and deserves a healthy raise. Bare minimum a bonus.Semper Fidelis.

Aug 28, 2018 New Hampshire Home Purchase

★★★★★ **Glenn A.** Would Recommend

He kept in touch and kept us informed.

Aug 25, 2018 Air Force Maryland Home Purchase

★★★★★ **Nicholas S.** Would Recommend

Terry, Bridget, and Justin get a 10+++ from me! Terry and his team were outstanding. They answered all my questions in a timely and professional manner. They kept me informed of each step and explained what needed to happen. I thought this was a very easy and stress free process. The checklist was easy to access and upload documents. I knew what I needed to do and the status of that particular document. Yesterday when Terry called to congratulate me at closing, was great guest service. I will recommend Terry and Veterans United all to everyone I know that is looking for a home loan.

Aug 23, 2018 Army Minnesota Home Purchase

★★★★★ **Timothy H.** Would Recommend

very positive, and very helpful!!

Aug 20, 2018 Air Force Minnesota Home Purchase

★★★★★ **Raynard J.** Would Recommend

Great service. From the very beginning Terry was great. After talking with Terry, I refused to speak with any other lender.

Aug 15, 2018 Army Georgia Home Purchase

★★★★★ **Michael D.** Would Recommend

Aug 13, 2018 Marine Corps California Home Purchase

★★★★★ **Kathryn H.** Would Recommend

Terry communicated often with us and that was very appreciated!

Aug 10, 2018 Navy Texas Home Purchase

★★★★★ **Nicholas L.** Would Recommend

Aug 7, 2018 Navy Texas Home Purchase

★★★★★ **Kou X.** Would Recommend

He is always there to answer questions, communicates with our agent, and worked hard to process our documents on time!

Aug 1, 2018 Army California Home Purchase

★★★★★ **Kou X.** Would Recommend

He is always there to answer questions, communicates with our agent, and worked hard to process our documents on time!

Aug 1, 2018 Army California Home Purchase

★★★★★ **Matthew H.** Would Recommend

Jul 30, 2018 Army Texas Home Purchase

★★★★★ **Guadalupe G.** Would Recommend

Jul 24, 2018 Army Alabama Home Purchase

★★★★★ **Charles G.** Would Recommend

Jul 17, 2018 Air Force Connecticut Home Purchase

★★★★★ **Justin H.** Would Recommend

Jul 16, 2018 Army Texas Home Purchase

★★★★★ **James M.** Would Recommend

Terry and Bridget made the entire experience smooth and simple. Good people!!

Jul 15, 2018 Army North Carolina Home Purchase

★★★★★ **Jeffery D.** Would Recommend

Jun 30, 2018 Army Nebraska Home Purchase

★★★★★ **Laurance C.** Would Recommend

Jun 30, 2018 Navy California Home Purchase

★★★★★ **Jesus O.** Would Recommend

Answers all my questions Explained everything in detail Responded very quickly

Jun 27, 2018 Marine Corps Texas Home Purchase

★★★★★ **Dalaina L.** Would Recommend

Terry was wonderful! This was our first time buying a home, so we unfamiliar with a lot. Any questions that I had, Terry answered with quick response.

Jun 25, 2018 Army Nebraska Home Purchase

★★★★★ **Lonnie M.** Would Recommend

Jun 23, 2018 Army Ohio Home Purchase

★★★★★ **Raymond T.** Would Recommend

Jun 16, 2018 Marine Corps North Carolina Home Purchase

★★★★★ **Crystal D.** Would Recommend

Terry and his team made themselves available any time I had questions or needy clarification throughout the process.

Jun 16, 2018 Air Force Alabama Home Purchase

★★★★★ **Louie G.** Would Recommend

Terry was very knowledgeable about the ins and outs of homebuying for members of the armed forces. He answered all of my questions in a timely manner, and was never exasperated when I asked a million questions (which I did). Terry also got back to me in a timely manner, and calmed my anxiety. This was our first time buying, and besides one little bump in the road, it was literally smooth sailing. Also, he has a good sense of humor! Lol.

Jun 14, 2018 Army Texas Home Purchase

★★★★★ **Christopher K.** Would Recommend

Very welcoming phone call. Explained the process brilliantly

Jun 9, 2018 Army Florida Home Purchase

★★★★★ **Drew B.** Would Recommend

Jun 7, 2018 Navy Maryland Home Purchase

★★★★★ **Jacob C.** Would Recommend

Jun 3, 2018 Marine Corps Minnesota Home Purchase

★★★★★ **Manuel R.** Would Recommend

Jun 2, 2018 Army Alaska Home Purchase

★★★★★ **Mary L.** Would Recommend

Terry was phenomenal from the beginning! I am stationed in Germany and I am 7 hours ahead which could make timing a little challenging but we worked through it all and make it happen.

Jun 1, 2018 Air Force Georgia Home Purchase

★★★★★ **Catalin K.** Would Recommend

May 29, 2018 Navy Virginia Home Purchase

★★★★★ Jordan S. Would Recommend

He worked with my wife and I on getting the best rate.

May 27, 2018 Army Utah Home Purchase

★★★★★ Cleophus H. Would Recommend

Amazing

May 26, 2018 Marine Corps Georgia Home Purchase

★★★★★ Bobby C. Would Recommend

Very helpful

May 22, 2018 Air Force Utah Home Purchase

★★★★★ Jack P. Would Recommend

He was positive all the way through the process.

May 18, 2018 Army Wyoming Home Purchase

★★★★★ Nicholas M. Would Recommend

May 17, 2018 Marine Corps Ohio Home Purchase

★★★★★ Raymond B. Would Recommend

He was amazing and kept me motivated.

May 15, 2018 Navy Virginia Home Purchase

★★★★★ David F. Would Recommend

He communicated well with us and we appreciated having a veteran to work with us.

May 12, 2018 Marine Corps California Home Purchase

★★★★★ Catherine T. Would Recommend

Available all the time, very responsive, explains things so I understand.

May 12, 2018 Arizona Refinance Loan

★★★★★ Heather J. Would Recommend

May 12, 2018 Army Ohio Home Purchase

★★★★★ **Tatiana P.** Would Recommend

Terry was fantastic! This process was made extremely easy and Terry was available at ALL times to answer my questions. Living in Germany had me worried this would be a difficult situation but it was so very easy. Terry even mailed a welcome to your new home box with a gift for my son to enjoy in our new home. Thoughtful and helpful!

May 10, 2018 Air Force Alabama Home Purchase

★★★★★ **Robert D.** Would Recommend

Anytime I had questions, he was right on top of producing answers.

May 8, 2018 Air Force Georgia Home Purchase

★★★★★ **Jeffrey G.** Would Recommend

Like in the previous statement, he took a couple of first time home buyers and made a process which a lot of people dread pretty easy

May 5, 2018 Marine Corps North Carolina Home Purchase

★★★★★ **William H.** Would Recommend

May 5, 2018 Marine Corps Texas Home Purchase

★★★★★ **David B.** Would Recommend

Very informative, and they were able to explain every thing step by step which made it more to speak to them.

May 4, 2018 Navy Texas Home Purchase

★★★★★ **Rickey M.** Would Recommend

He was always there when I needed him

May 3, 2018 Army Alaska Home Purchase

★★★★★ **Eric C.** Would Recommend

Perfect. Each step was quick and easy. Terry made the process as painless as possible.

May 2, 2018 Air Force Nebraska Home Purchase

★★★★★ **Nathan S.** Would Recommend

Couldn't have been better. I'd call him Johnny on the spot but hi name is Terry.

May 1, 2018 Marine Corps Texas Home Purchase

★★★★★ **Brian M.** Would Recommend

May 1, 2018 Army North Carolina Home Purchase

★★★★★ **Cody R.** Would Recommend

Terry was genuinely interested in helping me understand the home buying process as a first time buyer.

Apr 28, 2018 Navy Florida Home Purchase

★★★★★ **Stephen M.** Would Recommend

Terry and his team were very honest and supportive throughout our home buying journey. Terry helped us prepare for and work through each step of the process. I understand that every home purchase is unique and our FSBO purchase was not without it's challenges. Terry and his team became an incredibly valuable resource in the absence of a realtor and worked very hard to ensure that every part of the process went as smoothly as possible. Thank you so very much to Terry and the entire team of people who worked on our purchase process! We greatly appreciate your service, past and present!!

Apr 27, 2018 Army Nebraska Home Purchase

★★★★★ **Adam C.** Would Recommend

Apr 23, 2018 Coast Guard Alabama Home Purchase

★★★★★ **Tommy W.** Would Recommend

He was very informative with me and so patient with me

Apr 21, 2018 Navy Florida Home Purchase

★★★★★ **Kristyn M.** Would Recommend

Apr 18, 2018 Air Force Alaska Home Purchase

★★★★★ **John N.** Would Recommend

Terry was very attentive and helped walk us through the entire process. We appreciated that he answered all of our here and there questions. He helped ease our worries as first time home buyers. We would use Terry and his team the next time we buy a home

Apr 17, 2018 Air Force Nebraska Home Purchase

★★★★★ **Kristin P.** Would Recommend

Amazing!

Apr 12, 2018 Air Force Arizona Home Purchase

★★★★★ **Michael P.** Would Recommend

Not only would I use Terry again, but I am going to recommend him to other Vets to use for their VA Home Loan!

Mar 29, 2018 Army Texas Home Purchase

★★★★★ **Cedric R.** Would Recommend

OUTSTANDING. He was very professional yet personable. Made our first home buying experience wonderful!!

Mar 21, 2018 Air Force Georgia Home Purchase

★★★★★ **Robert D.** Would Recommend

Made the experience too easy, and convenient.

Mar 16, 2018 Marine Corps Florida Home Purchase



★★★★★ **Justin S.** Would Recommend

Prompt, responsive, and helpful. Provided clarity and immediate feedback. The online portal that handles documentation works extremely well, is intuitive. Overall a seamless transaction. Thanks.

Mar 14, 2018 Army Colorado Home Purchase

★★★★★ **Kyle N.** Would Recommend

Mar 12, 2018 Army Florida Home Purchase

★★★★★ **David D.** Would Recommend

Terry made the whole process easy. He was very understanding and helpful.

Mar 11, 2018 Navy Texas Home Purchase

★★★★★ **Vincent W.** Would Recommend

Great Intel and Customer Service!

Mar 8, 2018 Navy Alabama Home Purchase

★★★★★ **Derek H.** Would Recommend

Mar 8, 2018 Marine Corps Florida Home Purchase

★★★★☆ **Roger J.** Would Recommend

Mar 5, 2018 Navy Virginia Home Purchase

★★★★★ **Tiffnay E.** Would Recommend

Yes he did if I had any question or something he will always answer with confidence and expertise.

Mar 4, 2018 Army North Carolina Home Purchase

★★★★★ **Manuel E.** Would Recommend

Mar 2, 2018 Army North Carolina Home Purchase

★★★★★ **John V.** Would Recommend

He was very informative and straight forward on what I needed to get down.

Feb 27, 2018 Marine Corps California Home Purchase



★★★★★ **Steven S.** Would Recommend

Very helpful and right on time.

Feb 21, 2018 Army New Jersey Home Purchase

★★★★☆ **Denis N.**

He tried to get the loan company to work with him and he had trouble getting information.

Feb 18, 2018 Air Force Arizona Home Purchase

★★★★★ **Hollis V.** Would Recommend

Terry was very open with communication. When I wasn't able to speak on the phone, he'd either text or email me. Any questions I had, her answer very quickly.

Feb 4, 2018 Marine Corps Alaska Home Purchase

★★★★★ **Steven M.** Would Recommend

he was very thorough and kept me well informed from start to finish. His assistant, Bridget, was also very helpful. Thanks again!

Feb 2, 2018 Navy New Jersey Home Purchase

★★★★★ **Candice W.** Would Recommend

Terry is personable. I loved how he reached out to me weekly to give me an update. The emails, calls and texts were much appreciated.

Feb 1, 2018 Air Force Alabama Home Purchase



★★★★★ **Christopher K.**

Jan 29, 2018 Army North Carolina Home Purchase

★★★★★ **Yang R.** Would Recommend

Jan 18, 2018 Air Force Texas Home Purchase

★★★★★ **Isaac O.** Would Recommend

Jan 11, 2018 Army Texas Home Purchase

★★★★★ **Corina H.** Would Recommend

Our lending team Bridget and Terry were fantastic. They went above and beyond with getting us to closing on time. Can't say enough good things about our team. Very professional.

Jan 7, 2018 Army Alabama Home Purchase

★★★★★ **Michael R.** Would Recommend

yes!, very helpful. smart and informed ... (for a marine).

Jan 4, 2018 Army New Hampshire Home Purchase

★★★★★ **Ronald C.** Would Recommend

Terry walked me through the process day by day, and always made me feel like I was the most important person every day.

Dec 31, 2017 Air Force South Carolina Home Purchase

★★★★★ **Rowland A.** Would Recommend

i ran out of money for closing and he again figured it out so that i went to the table penniless and came away with a little check

Dec 30, 2017 Army Georgia Home Purchase

★★★★★ **Valynciare W.** Would Recommend

He kept me motivate through out the process.

Dec 28, 2017 Army Illinois Home Purchase

★★★★★ **David W.** Would Recommend

was always straight forward with me, called me back in a timely manner and very professional.

Dec 27, 2017 Marine Corps Arizona Home Purchase

★★★★★ **Jeffrey M.** Would Recommend

He is a great guy within 6 months has my interest rate dropped which helps out with the bills a lot.

Dec 23, 2017 Army Ohio Refinance Loan

★★★★★ **Roderick E.** Would Recommend

Amazing service and professionalism from beginning to end. I am big on having someone to treat my experience as if it were their own because that is how I treat people and Terry did just that. He was great to work with and he will receive high recommendations from me.

Dec 22, 2017 Army North Carolina Home Purchase

★★★★★ **Jean H.** Would Recommend

He walked me through every step. He encouraged me when I got discouraged with the length of the process. It is really nice to have a Veteran who has used the benefit to be there to explain what and why things are happening.

Dec 22, 2017 Army Missouri Home Purchase

★★★★★ **Steven S.** Would Recommend

Excellent communications and no surprises

Dec 22, 2017 Army Florida Home Purchase

★★★★★ **Richard A.** Would Recommend

He was on top of everything and was pleasant to speak with

Dec 20, 2017 Army Washington Home Purchase

★★★★★ **Jorge B.** Would Recommend

He was very caring and communicated constantly. His customer service is number 1.

Dec 20, 2017 Army Utah Home Purchase

★★★★★ **Daniel G.** Would Recommend

We greatly appreciated Terry's constant communication and willingness to answer all of our questions, any day, any time of day, throughout the entire process.

Dec 18, 2017 Air Force California Refinance Loan

★★★★★ **Andrew M.** Would Recommend

Terry shepherd is along the path, was extremely responsive to questions and even met us at the title company for closing. Absolutely outstanding customer service !!

Dec 16, 2017 Missouri Home Purchase

★★★★★ **Aydin D.** Would Recommend

He got my loan approved when other VA lenders told me I would never be able to get a loan. Thank you Terry,

Dec 14, 2017 Air Force Connecticut Home Purchase

★★★★★ **Jorge O.** Would Recommend

Dec 12, 2017 Air Force Maryland Home Purchase

★★★★★ **Michael W.** Would Recommend

Exceptionally professional, knowledgeable, caring and friendly.

Dec 9, 2017 Marine Corps Georgia Home Purchase

★★★★★ **Stephen G.** Would Recommend

I have never dealt with a more professional team of Terry and Bridgett. They remove all doubt and handle it all. You can be highly commended for your team, especially Terry and Bridgett. They always kept me up-to-date and always answered my questions, both night and day! I'm sold on them and Veterans United. Wow! What a great group of professionals. You have made my wife and I very happy and satisfied.

Dec 6, 2017 Air Force Ohio Home Purchase

★★★★★ **Mark M.** Would Recommend

He was all ways there to answer our questions and he explained everything very well and we appreciate him being patient with us.

Dec 6, 2017 Navy Michigan Home Purchase

★★★★★ **Nicole R.** Would Recommend

Yes, he kept me in the loop about everything!! Even during the downtime waiting process he still checked on my family and !!!

Dec 5, 2017 Army Texas Home Purchase

★★★★★ **Debra S.** Would Recommend

Highly responsive and personalized and focused client care.

Dec 5, 2017 Navy Minnesota Home Purchase

★★★★★ **Donald L.** Would Recommend

Dec 5, 2017 Army Texas Home Purchase

★★★★★ **John J.** Would Recommend

★★★★★ **Debra S.** Would Recommend

Highly responsive and personalized and focused client care.

Dec 5, 2017 Navy Minnesota Home Purchase

★★★★★ **Donald L.** Would Recommend

Dec 5, 2017 Army Texas Home Purchase

★★★★★ **John J.** Would Recommend

Dec 4, 2017 Marine Corps Alabama Home Purchase

★★★★★ **Ruby K.** Would Recommend

Just up front and knowledgeable.

Dec 2, 2017 Army Virginia Home Purchase

★★★★★ **Thomas O.** Would Recommend

The whole experience was great Terry and the team really took care of me.

Dec 2, 2017 Marine Corps New Jersey Home Purchase

★★★★★ **John L.** Would Recommend

Nov 30, 2017 Air Force Colorado Refinance Loan

★★★★★ **Johnny M.** Would Recommend

Made the process ass easy and worry less for me. Made it a very easy transition to refinance.

Nov 30, 2017 Army California Refinance Loan

★★★★★ **Tomas C.** Would Recommend

This is the second time I have worked with Terry and his team. Words can not express the gratitude that my family and I have for all he has done. Terry has made my entire home buying journey from first being on Active Duty to now retired a stress free process that I still can not believe he made look so easy. I've said it before and I still stand by my word, Promote Terry and his team now, they are truly valuable assets to the Veterans United family! Big Christmas Bonus!

Nov 30, 2017 Army Texas Refinance Loan

★★★★★ **Stephen R.** Would Recommend

He took care of everything. He was on the spot with my needs. He made the process very easy for me.

Nov 25, 2017 Navy Georgia Home Purchase

★★★★★ **Corey B.** Would Recommend

★★★★★ **Geneva A.** Would Recommend

Nov 19, 2017 Navy Alaska Home Purchase

★★★★★ **Victoria F.** Would Recommend

I was anxious, nervous, and clueless when we started the process. Terry was amazingly patient with me, took the time to answer my many questions. He's extremely knowledgeable, and I can tell he loves what he does because he's great at it and really makes it seem effortless. I'm glad Terry was there to help guide me through this process, thanks so much!

Nov 17, 2017 Air Force Texas Home Purchase

★★★★★ **Delanio T.** Would Recommend

Terry is amazing at his job and he was very informative. We had many late night calls, texts, emails to Terry and he was always so responsive and willing to help. Both he and Bridgette exceeded our expectations and made the home buying process quick and stressless. I will definitely refer all of my military friends and family to Terry and the Veterans United team.

Oct 23, 2017 Navy Georgia Home Purchase

★★★★★ **Regan M.** Would Recommend

Oct 22, 2017 Army Texas Home Purchase

★★★★★ **Jason B.** Would Recommend

Oct 14, 2017 Air Force Minnesota Home Purchase

★★★★★ **Richard D.** Would Recommend

By always staying in contact. By not forgetting after months of on/off contact that he was helping a veteran.

Oct 12, 2017 Air Force Mississippi Home Purchase

★★★★★ **Lori G.** Would Recommend

Awesome in every way

Oct 5, 2017 Georgia Home Purchase

★★★★★ **Michael R.** Would Recommend

Terry and Bridget were great to work with - there follow though was excellent - thank you all your help!

Sep 29, 2017 Army Texas Home Purchase

★★★★★ **Cesar O.** Would Recommend

Terry roberts was extremely helpful with the long process of buying a house. Definitely couldnt have done it without him. He was always on call and willing to help with any issues we came across as first time home buyers. Definitely referring friends to him.

Sep 19, 2017 Marine Corps Illinois Home Purchase

★★★★★ **Mary H.** Would Recommend

Terry Roberts and Bridget McGuire really made me feel like I was their only client. They always had a timely response to my emails, call, and even texts no matter what time it was. Far better than my first lender and they were local. VU exceeded the standard and I could not be happier that I chose them. Thank you VU and your loan team.

Sep 14, 2017 Army North Carolina Home Purchase

★★★★★ **William Q.** Would Recommend

Sep 10, 2017 Army Michigan Home Purchase

★★★★★ **Christina D.** Would Recommend

Sep 7, 2017 Navy Texas Home Purchase

★★★★★ **Stephanie R.** Would Recommend

Terry was every bit the veteran and Marine I expected him to be. He provided me service like I was his battle buddy and for that I'm very appreciative.

Sep 6, 2017 Air Force Florida Home Purchase

★★★★★ **Jonathon T.** Would Recommend

Sep 5, 2017 Army Utah Home Purchase

★★★★★ **Robert G.** Would Recommend

Sep 1, 2017 Army Wyoming Refinance Loan

★★★★★ **Ryan K.** Would Recommend

It is really in the middle.

Aug 31, 2017 Air Force Georgia Home Purchase

★★★★★ **Leslie M.** Would Recommend

Aug 28, 2017 Army Texas Home Purchase



★★★★★ **Ron W.** Would Recommend

Just did not give up

Aug 25, 2017 Army South Carolina Home Purchase

★★★★★ **Ross F.** Would Recommend

Terry made it simple and was always responsive. I wanted a quick and painless process and that's what happened. Freakin' amazing yoh.

Aug 16, 2017 Army Missouri Refinance Loan

★★★★★ **Zachary M.** Would Recommend

He was always there, providing support and answers the entire way.

Aug 16, 2017 Navy Michigan Home Purchase

★★★★★ **Richard B.** Would Recommend

Terry went above and beyond to help us through the home buying process. He always knew where we were and what would be happening next. It truly was a pleasure to have Terry and Bridget guide us to our dream home!!!

Aug 13, 2017 Army Florida Home Purchase



★★★★★ **Robert L.** Would Recommend

Aug 13, 2017 Navy North Carolina Home Purchase

★★★★★ **Timothy T.** Would Recommend

He always had time for all our questions. Terry also made the experience personal even though we never met face to face.

Aug 6, 2017 Army Wyoming Home Purchase

★★★★★ **Kenneth S.** Would Recommend

Aug 1, 2017 Marine Corps Connecticut Home Purchase



★★★★★ **Mack L.** Would Recommend

Aug 1, 2017 Army Illinois Home Purchase

★★★★★ **Lloyd A.** Would Recommend

Jul 29, 2017 Marine Corps Alabama Refinance Loan

★★★★★ **Steven C.** Would Recommend

Jul 29, 2017 Marine Corps Indiana Home Purchase

★★★★★ **Joseph P.** Would Recommend

Very outstanding

Jul 22, 2017 Navy Arizona Home Purchase

★★★★★ **James L.** Would Recommend

Jul 20, 2017 Army Colorado Home Purchase

★★★★★ **David J.** Would Recommend

Terry Roberts was an outstanding loan specialist. He kept us updated. Bridget McGuire the loan assistant kept us updated on requirements needed and due dates for delivery of documents. Able to ask questions and get the answers needed in a timely manner. We were serviced very efficiently by your representatives.

Jul 18, 2017 Marine Corps Georgia Home Purchase

★★★☆☆ **Ronald P.**

Terry started off great, very helpful but during the process he dropped the ball on the 2 zero down mortgage, he apologized but it created a huge problem and stress for us. There was a lot of miscommunication that went on in the middle of the process. Towards the end and many complaints terry did come through and did his best and I believe tried to go above and beyond for us and we appreciate that.

Jul 16, 2017 Army Connecticut Home Purchase

★★★★★ **John W.** Would Recommend

Always kept me informed

Jul 12, 2017 Army Connecticut Home Purchase

★★★★★ **Cody J.** Would Recommend

Jul 1, 2017 Army North Carolina Home Purchase

★★★★★ **Fred W.** Would Recommend

Against all odds he got it thru

★★★★★ **Derek P.** Would Recommend

Terry was wonderful to work with!

Jun 22, 2017 Army Nebraska Home Purchase

★★★★★ **Stephen C.** Would Recommend

Terry and Bridgett were awesome and communicated every step of the way. They were easy to contact and forthcoming on all steps. These two need a raise and more responsibility!

Jun 21, 2017 Marine Corps North Carolina Refinance Loan

★★★★★ **Joshua F.** Would Recommend

Jun 17, 2017 Army Michigan Home Purchase

★★★★★ **John S.** Would Recommend

Jun 14, 2017 Navy Texas Home Purchase

★★★★★ **Case A.** Would Recommend

You can tell that Terry was prior service and he brings that passion to the way of home loans. I always knew he had my back and that I was talking to one of my brothers!

Jun 12, 2017 Air Force Michigan Home Purchase

★★★★★ **Stephen C.** Would Recommend

Terry was extremely helpful through the entire home buying process. My wife and I are first time home buyers and he was able to answer any and all questions we had in a timely manner. He was also available well beyond business hours when we needed. All in all a grade A experience with Terry and the entire VU team.

Jun 12, 2017 Army Michigan Home Purchase

★★★★★ **Jerry B.** Would Recommend

He always treated me with the utmost respect. I truly felt he did everything he could to make this a great experience.

Jun 9, 2017 Navy Michigan Home Purchase

★★★★★ **James B.** Would Recommend

Jun 3, 2017 Marine Corps Alabama Home Purchase

★★★★★ **Jeffrey M.** Would Recommend

May 31, 2017 Army Ohio Home Purchase

★★★★★ **Arch C.** Would Recommend

May 29, 2017 Air Force Ohio Home Purchase

★★★★★ **Richard R.** Would Recommend

May 29, 2017 Coast Guard Mississippi Home Purchase

★★★★★ **Bylle B.** Would Recommend

100%

May 27, 2017 Navy Oklahoma Home Purchase

★★★★★ **Tu L.** Would Recommend

May 27, 2017 Army Connecticut Home Purchase

★★★★★ **Antonio T.** Would Recommend

May 23, 2017 Army Virginia Home Purchase

★★★★★ **Lamonte C.** Would Recommend

Terry helped us out every step of the way. Was great to work with.

May 19, 2017 Army Michigan Home Purchase

★★★★★ **Michelle L.** Would Recommend

May 19, 2017 Army Connecticut Refinance Loan

★★★★★ **Joseph C.** Would Recommend

Absolutely!!

May 9, 2017 Coast Guard Alabama Home Purchase

★★★★★ **Raymond S.** Would Recommend

Online documents while I was deployed helped us a lot!

May 9, 2017 Army Nebraska Home Purchase

★★★★★ **Emmanuel A.** Would Recommend

May 4, 2017 Air Force Mississippi Home Purchase

★★★★★ **Tomas C.** Would Recommend

He has my vote if he ever runs for President! Promote ahead of peers!He is the definition of professional!

Apr 28, 2017 Army Texas Home Purchase

★★★★★ **Bruno A.** Would Recommend

★★★★★ **Thomas G.** Would Recommend

Really felt like he went out of his way to explain everything. He was always on top of things, and I felt a genuine desire to make sure I was comfortable.

Apr 21, 2017 Air Force Texas Home Purchase

★★★★★ **George L.** Would Recommend

Shearing any and all information with me.

Apr 21, 2017 Army Texas Home Purchase

★★★★★ **Allen T.** Would Recommend

Terry was the most positive, pleasant, knowledgeable, and kind loan specialist. We were encouraged to work with a local loan company however, as soon as we mentioned VA loan they told us it would take too long. I took a chance and called the 800 number for information. Terry returned my call. He was very easy to speak to and helped us learn about this process. Terry made me feel like we could easily obtain a VA loan. Our loan was unusual in that we were purchasing a condo that was not yet on the approved lists. He made it happen. I really feel Terry went above and beyond to make this happen for us.

Apr 13, 2017 Army Alabama Home Purchase

★★★★★ **Anthony B.** Would Recommend

Apr 13, 2017 Air Force Georgia Home Purchase

★★★★★ **Joshua B.** Would Recommend

He was very knowledgeable and helpful throughout the process. His team kept us up to date and ensured we could close early!

Apr 11, 2017 Army Missouri Home Purchase

★★★★★ **Bryan B.** Would Recommend

Apr 11, 2017 Army Mississippi Home Purchase

★★★★★ **Brandon V.** Would Recommend

Apr 10, 2017 Army Ohio Home Purchase

★★★★★ **Michael C.** Would Recommend

Terry made this entire process go exceptionally well! The smoothest transaction I have ever had!

Apr 8, 2017 Marine Corps Georgia Home Purchase

★★★★★ **Brenda P.** Would Recommend

Apr 7, 2017 Air Force North Carolina Home Purchase

★★★★★ **Matthew B.** Would Recommend

Knew what and how and when to get the things that were needed, DONE. Didn't bother me on an overly "have to call" and prod this person so I can make "my commission."He just let the process happen. And that's a relief. NO ONE wants or need to be hassled during this process.

Apr 6, 2017 Air Force South Carolina Home Purchase

★★★★★ **Brandon K.** Would Recommend

Apr 5, 2017 Army Minnesota Home Purchase

★★★★★ **Paul N.** Would Recommend

I initially reached out to VU and was contacted by Terry Roberts. Terry's personality, attention to details and taking the time on his Saturday afternoon to truly pre-qualify us was what really kicked it up a notch. The customer service we received is unparalleled and commend Terry, Bridget and VU for making this a reality for us.

Mar 31, 2017 Army California Home Purchase

★★★★★ **James G.** Would Recommend

always there to answer questions and making sure that client stayed on top of paper work requested from start to finish.

Mar 15, 2017 Marine Corps Indiana Home Purchase

★★★★★ **Godney P.** Would Recommend

It was a complicated process that could have gone sour but the team handled everything within their power and made getting my home possible.

Mar 14, 2017 Army Florida Home Purchase

★★★★★ **Jason G.** Would Recommend

Terry did an amazing job.

Mar 13, 2017 Marine Corps North Carolina Home Purchase

★★★★★ **Ryan P.** Would Recommend

Terry made the process very easy for me, a first time home owner. When I had questions i had a response within minutes.

Mar 10, 2017 Air Force Nebraska Home Purchase

★★★★★ **Todd G.** Would Recommend

By answering all my questions at any time of the day.

Mar 9, 2017 Army Nebraska Home Purchase

★★★★★ **Johnny M.** Would Recommend

Terry was always there to answer all my questions and explained everything clearly even when I did not understand it.

Mar 5, 2017 Army California Home Purchase

★★★★★ **David H.** Would Recommend

Nothing but praise for Mr. Roberts in helping with loan approval and intervening on my behalf to close the deal on the scheduled date. Thank You Terry

Mar 5, 2017 Air Force Florida Home Purchase

★★★★★ **Neil H.** Would Recommend

Mar 2, 2017 Army Minnesota Home Purchase

★★★★★ **Brice P.** Would Recommend

Terry was very knowledgeable of all questions I asked. He, along with his team, made my first time home buying experience much less complicated than I had expected it to be. Couldn't have been in better hands.

Mar 1, 2017 Air Force Ohio Home Purchase

★★★★★ **Timothy S.** Would Recommend

Always got back to me with answers

Mar 1, 2017 Army Michigan Home Purchase

★★★★★ **Andrew M.** Would Recommend

Feb 27, 2017 Marine Corps Nebraska Home Purchase

★★★★★ **Richard S.** Would Recommend

Was very nice & they were very punctual in getting the papers to us. Would recommend him to anyone would like a loan.

Feb 6, 2017 Army Ohio Refinance Loan

★★★★★ **Jiawei H.** Would Recommend

Terry did a wonderful job!

Feb 4, 2017 Navy California Home Purchase

★★★★★ **Lorenzo H.** Would Recommend

He answered any questions I had and made sense of any areas that I found confusing.

Feb 1, 2017 Air Force Texas Home Purchase

★★★★★ **John M.** Would Recommend

Extremely !!

Jan 29, 2017 Army South Carolina Home Purchase

★★★★★ **Johnny L.** Would Recommend

Awesome

★★★★★ **Gavin W.** Would Recommend

Jan 20, 2017 Navy Ohio Home Purchase

★★★★★ **Dudley B.** Would Recommend

I think he went above.

Jan 18, 2017 Air Force Florida Home Purchase

★★★★★ **Charles P.** Would Recommend

From the first time I spoke with Terry, and throughout, he made sure he went above and beyond to answer all of our questions, guide us, and even when it looked like our seller was backing out, we could feel that he truly cared. Terry was more than a stranger on the phone, he became a friend. I wish there was a score higher than 10 to give him, he deserves a 100! He stayed in contact, and really made this an A+ EXPERIENCE!

Jan 16, 2017 Coast Guard Alabama Home Purchase

★★★★★ **Huong S.** Would Recommend

I am grateful to have Terry as my loan officer. He was professional and helpful. He responded my emails quickly and very patient to answer all my questions.

Jan 11, 2017 Marine Corps North Carolina Home Purchase

★★★★★ **Laurence B.** Would Recommend

Terry got us our Condition to Close in about 27 days! Simply amazing! This was imperative because had we not made our 30 escrow deadline, I would have had an additional \$150-\$200 in property taxes for the first year since I'd miss my homestead exemption cutoff date. Thanks again Terry! I shouldn't have been surprised a fellow Marine pulled off the impossible, but I'm no less impressed!

Dec 31, 2016 Marine Corps Texas Home Purchase

★★★★★ **Phuc N.** Would Recommend

Dec 30, 2016 Marine Corps Texas Refinance Loan

★★★★★ **Erik V.** Would Recommend

Dec 20, 2016 Army North Carolina Home Purchase

★★★★★ **Gerry G.** Would Recommend

On top of anything I asked for or about.

Dec 15, 2016 Army Minnesota Refinance Loan

★★★★★ **Mark K.** Would Recommend

Dec 14, 2016 Navy Alabama Home Purchase

★★★★★ **Telisha W.** Would Recommend

Wonderful. Very helpful and understanding. Very smooth process.

Dec 12, 2016 Army Ohio Home Purchase

★★★★★ **Herotia P.** Would Recommend

Attentive

Dec 7, 2016 Army North Carolina Home Purchase

★★★★★ **Russell D.** Would Recommend

Terry Roberts was a class act with a go get it done attitude! He was an outstanding member of your team and deserves to be singled out as a master craftsman. Excellence from start to finish!

Dec 3, 2016 Air Force Florida Home Purchase

★★★★★ **Hector D.** Would Recommend

Terry was the most professional and respectful person I have ever dealt with in my home buying experience and I will most definitely use him again. He always kept me informed I never had to ask about how the loan was coming along he any changes I was immediately notified. He's very knowledgeable at what he does and most importantly I trusted him because of this. He should be recognized for his many talents.

Nov 29, 2016 Army California Home Purchase

★★★★★ **John C.** Would Recommend

Outstanding Service. Attention to Detail.

Nov 22, 2016 Army Missouri Home Purchase

★★★★★ **John C.** Would Recommend

He was very positive

Nov 16, 2016 Army Texas Home Purchase

★★★★★ **David J.** Would Recommend

Terry Roberts was a true professional. He treated us with dignity and respect and made the entire process a positive experience.

Nov 16, 2016 Air Force Utah Refinance Loan

★★★★☆ **Tracy L.** Would Recommend

Terry was very professional and timely with requests and responses. I feel he could have anticipated document requirements which may have alleviated the stress of jumping through hoops to obtain statements and letters. Fortunately for us, my wife has a flexible work schedule or else this closing would have dragged on. Like I said, Terry was very professional and courteous. I enjoyed working with him very much.

Nov 14, 2016 Air Force Texas Home Purchase

★★★★★ **Stephen M.** Would Recommend

Terry was great.

Nov 13, 2016 Army Indiana Refinance Loan

★★★★★ **Michael P.** Would Recommend

He was way more patient with me than I would have been when the request for documentation just kept coming.

Nov 11, 2016 Army Minnesota Home Purchase

★★★★★ **Catherine T.** Would Recommend

Terry was awesome. Extremely responsive, organized, and kind. Would work with him again on a loan or probably any challenge.

Nov 3, 2016 Air Force Texas Home Purchase

★★★★★ **Jerry W.** Would Recommend

Terry had a very positive attitude. He was very good at keeping us informed through out the loan process on how the loan was progressing. He was very good at helping us stay positive even when we had a few hurdles along the the way.

Nov 2, 2016 Army Nebraska Home Purchase

★★★★★ **Thomas M.** Would Recommend

Terry did absolutely everything to help with our problems, our frustration, our disappointment and handled it all with aplomb. He really tried to get us our loan at the due date and hurry our loan through the process.

Oct 31, 2016 Army Arizona Home Purchase

★★★★★ **Alyssa M.** Would Recommend

Oct 30, 2016 Air Force Colorado Home Purchase

★★★★☆ **Richard H.** Would Recommend

I appreciate everything he did for me but going forward I believe it would be wise to inform the customers that his position is new to him. Everyone is new to a job at some point in their lives. I have a lot going on in my life right now and to have to sign the same paperwork 4&5 times, I just don't have the time for. He did a great job and took a lot of shit from me. Overall he did a great job. Thanks again and sorry for all the grief.

Oct 26, 2016 Marine Corps Ohio Refinance Loan

★★★★★ **Tyrone A.** Would Recommend

Oct 24, 2016 Army Michigan Home Purchase

★★★★★ **Randyll H.** Would Recommend

Great very helpful

Oct 21, 2016 Army North Carolina Home Purchase

★★★★★ **Nathan R.** Would Recommend

See above comment

Oct 18, 2016 Air Force Illinois Home Purchase

★★★★★ **Antonio C.** Would Recommend

Oct 15, 2016 Marine Corps North Carolina Home Purchase

★★★★★ **Norman G.** Would Recommend

Terry was always so respectful to myself and my Veteran he worked hard for us, even after hours due to our time difference. Always making sure our documents met underwritings standards so there would be no hold ups on closing escrow on the stated date. We so appreciated him and his efforts

Oct 13, 2016 Army Arizona Home Purchase

★★★★★ **Alexander C.** Would Recommend

He was always easily accessible for information or questions. He made the loan process very stress free. I would 100% recommend him to anyone.

Oct 8, 2016 Army North Carolina Home Purchase

★★★★★ **Tequilla W.** Would Recommend

He was very helpful.

Oct 6, 2016 Army South Carolina Home Purchase

★★★★★ **Eddie R.** Would Recommend

He was professional from start to finish.

Oct 6, 2016 Air Force Florida Refinance Loan

★★★★★ **Jason M.** Would Recommend

He helped us with knowing the information we needed to provide and helped us not to panic when the under writing needed more info.

Oct 5, 2016 Air Force Utah Refinance Loan

★★★★★ **Jack P.** Would Recommend

Sep 25, 2016 Marine Corps Michigan Home Purchase

★★★★★ **David L.** Would Recommend

Terry is prompt to return calls, always ready to answer any question. He is very patient and professional. We really enjoyed working with Terry!!

Sep 23, 2016 Marine Corps Florida Home Purchase

★★★★★ **Alexander G.** Would Recommend

Excellent communication, he was on the ball the whole time. Fantastic to work with.

Sep 21, 2016 Marine Corps Georgia Home Purchase

★★★★★ **Sean S.** Would Recommend

Sep 21, 2016 Army Michigan Home Purchase

★★★★★ **William T.** Would Recommend

He made sure that I was comfortable with the process and answered all my questions in a very professional manner that made me feel like I could trust him handling my account.

Sep 17, 2016 Navy Minnesota Home Purchase

★★★★★ **Terrell T.** Would Recommend

Terry was phenomenal through the while home financing experience. He was always available every step of the way to answer any questions or concerns. I couldn't imagine doing this process without his help!

Sep 8, 2016 Air Force Mississippi Home Purchase

★★★★★ **Andrew M.** Would Recommend

Very hard working and kept me informed the whole time

Aug 20, 2016 Marine Corps North Carolina Home Purchase